

Agenda

- Model-based paradigm
- Case studies: UIDE, Mecano
- Architectures
- Break
- Case studies: Humanoid, ITS
- Survey of Model-Based Tools
- Conclusions
- Questions

Model-Based Paradigm: Topics

- **A New Paradigm for Interface Development**
 - » **Shortcomings of current interface development tools**
 - » **Model-based user interface development**
 - » **Success stories**

Current Tools [Myers 92b]

- **Interface builders**
 - » NeXT IB, UIM/X, DevGuide, Prototyper, XDesigner, WindowsMAKER
- **UIMs**
 - » OpenDialogue
- **Toolkit libraries**
 - » Macintosh Toolbox, Motif and X lib
- **Design exploration tools**
 - » Macromind Director, Hypercard, Visual Basic

Tool Evaluation Criteria

- **Ease of use**

- » Ease of learning and using tool to develop interfaces

- **Class of interface designs supported**

- » Aspects of interface development targeted

- **Lifecycle support**

- » Requirements analysis, design, implementation, maintenance

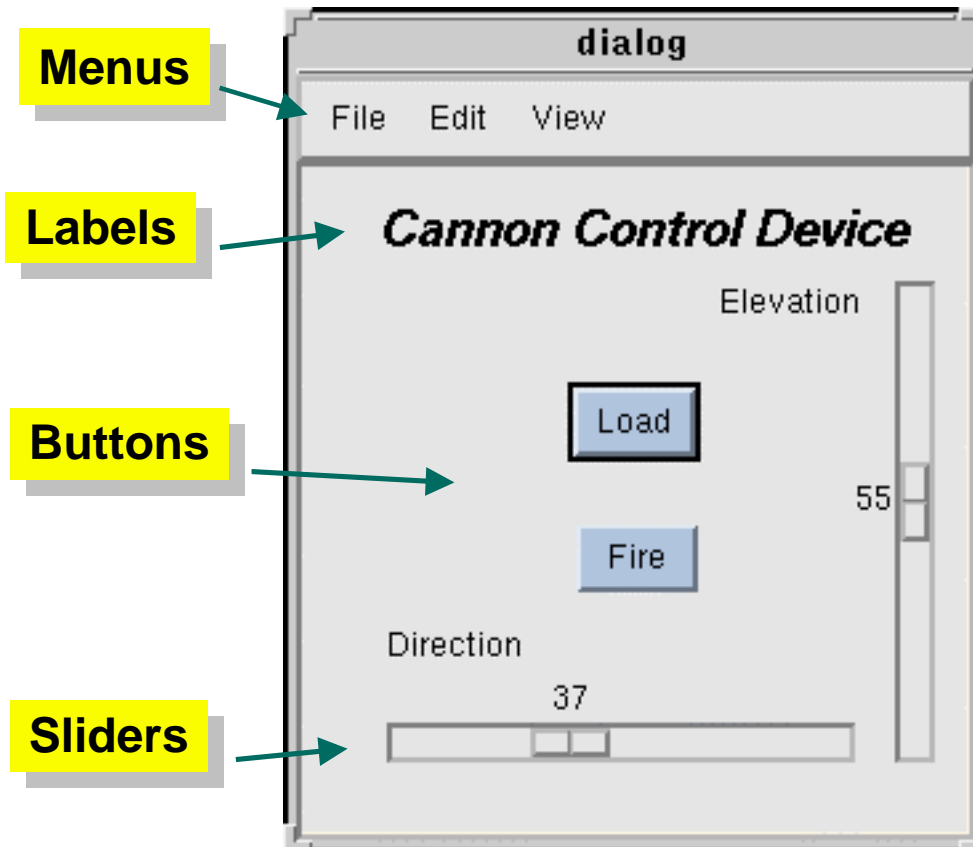
- **Performance**

- » Performance of applications constructed with the tools

Tool Evaluation Summary Table

	Ease of Use	Classes of Designs		Lifecycle Support	Performance
		Supported	Not Supported		
Interface Builders	Excellent for static facets. Poor for dynamic ones	Menus, buttons, sliders, etc.	Dynamic aspects	Detailed design, implementation	Good
UIMs	Fair	Dialogue control	Everything doable but hard to do	Implementation	Moderate
Toolkit Libraries	Poor	Everything doable, but hard to do		Implementation	Excellent
Design Exploration Tools	Excellent	Presentation, limited behavior	Complex behaviors	Early and detailed design	Poor

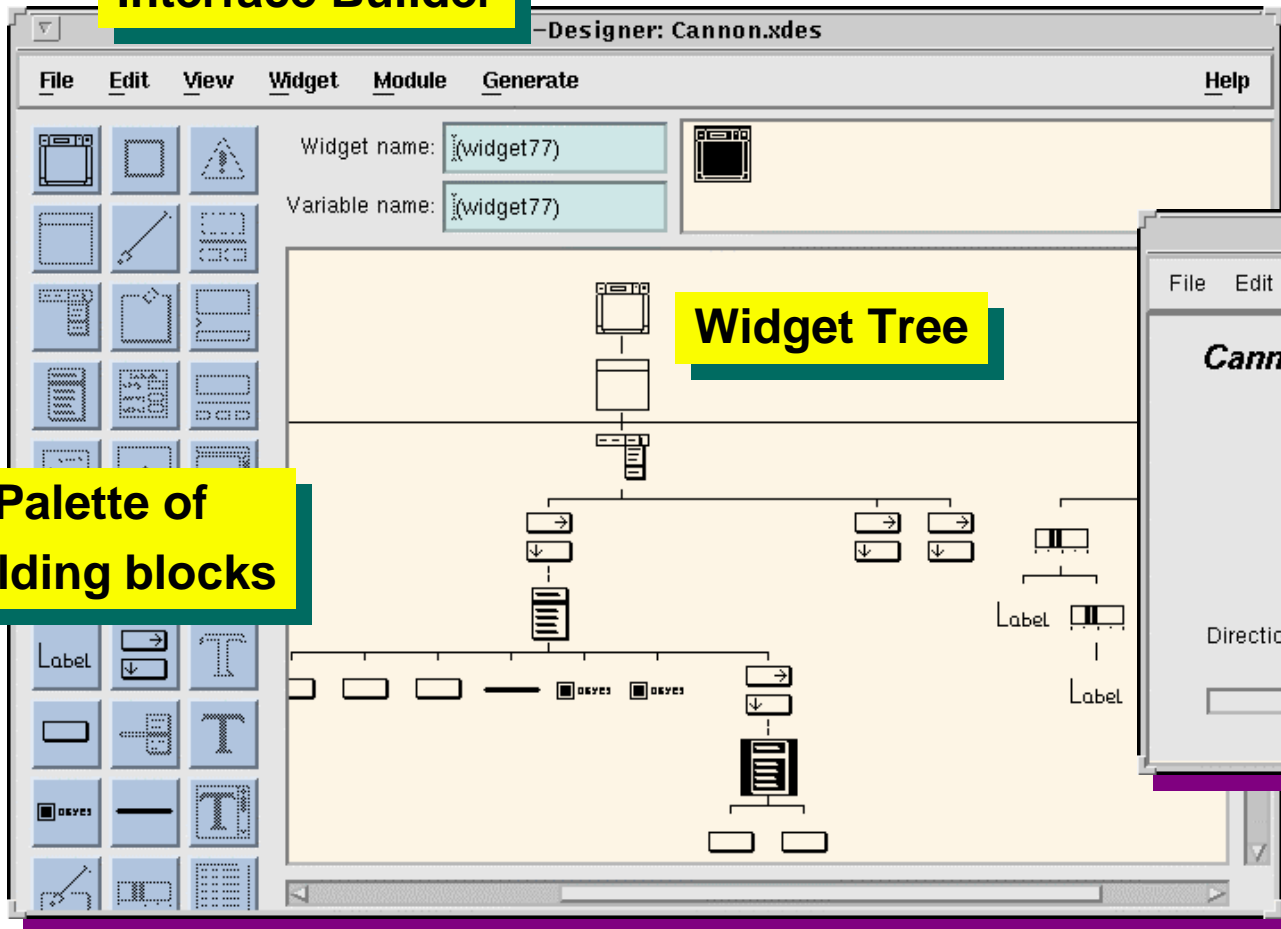
Interface Builders: What They Can Do



- Place building blocks
 - » Predefined set only
- Define layout
- Set characteristics
 - » Font
 - » Color
 - » etc.
- Connect to application
- Test behavior

Interface Builders: How They Do It (XDesigner)

Interface Builder



Widget Tree

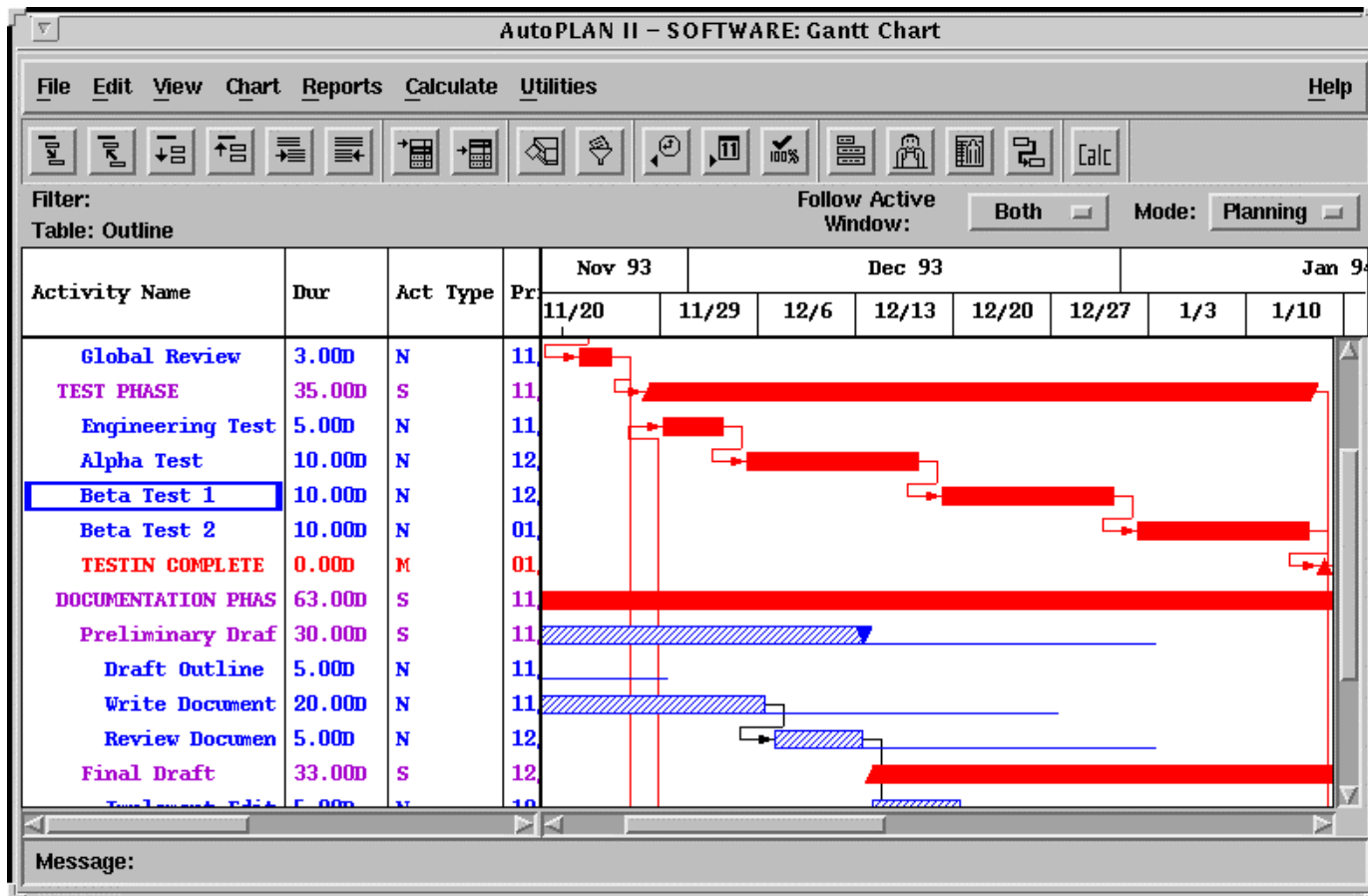
Palette of
building blocks

Example



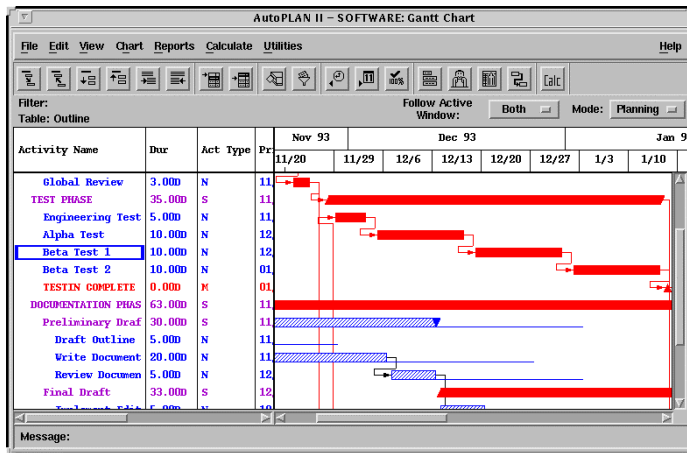
Interface Builder Limitations Example

Desired Interface: Project Planning (Auto PLAN II)



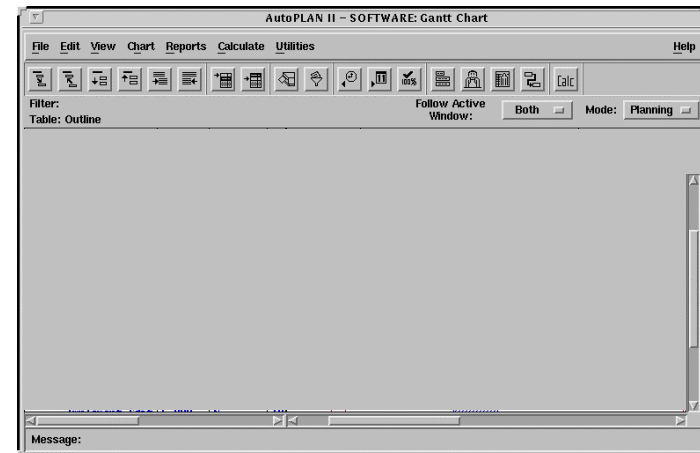
Interface Builder: Partial Solutions

Desired Interface



- Table with dynamic data
- Gantt chart
- Direct manipulation

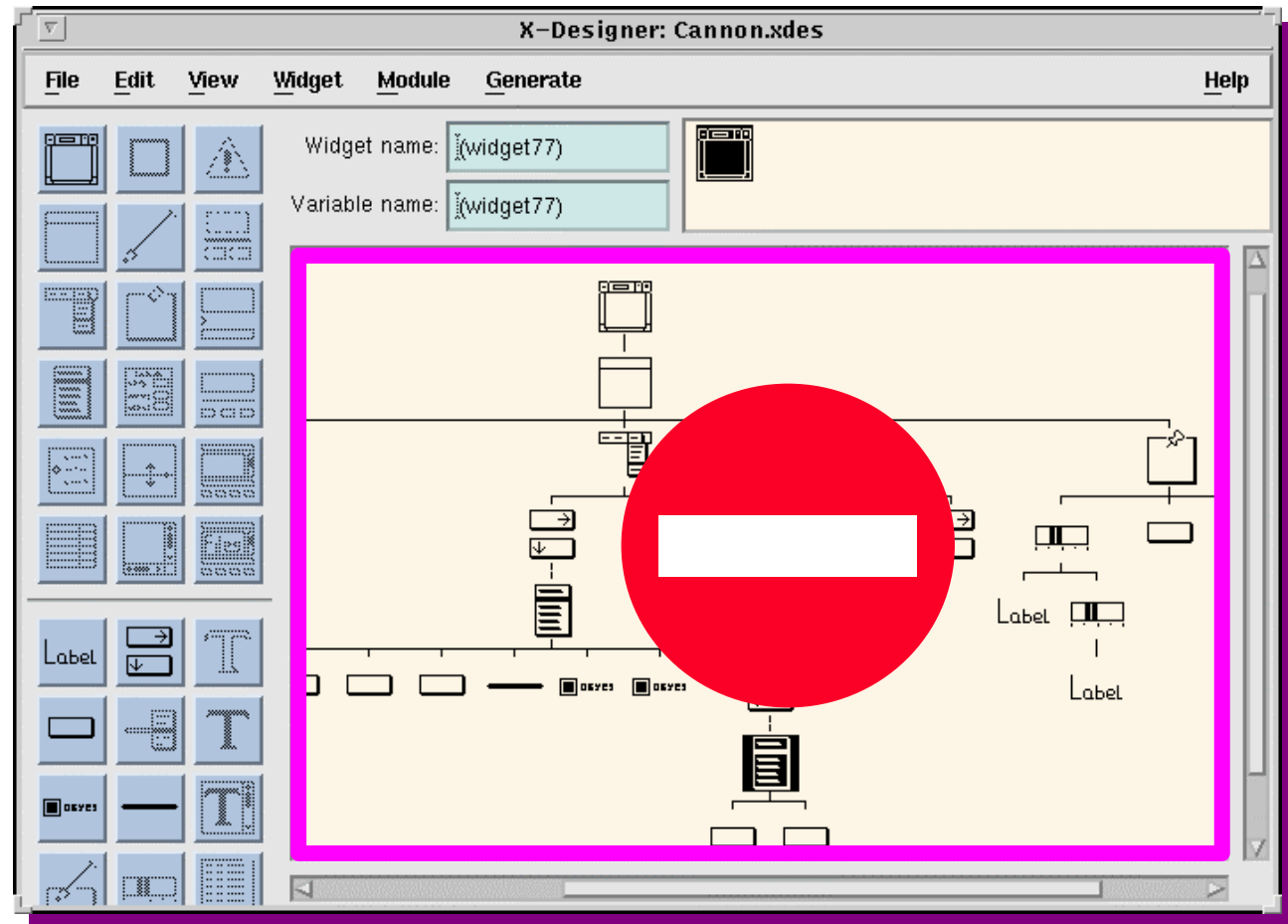
Interface Builder Solution



- Menus
- Palette (icons)
- Scrollbars

Interface Builders: Partial Solutions

Interface builders
cannot build
their own
interface

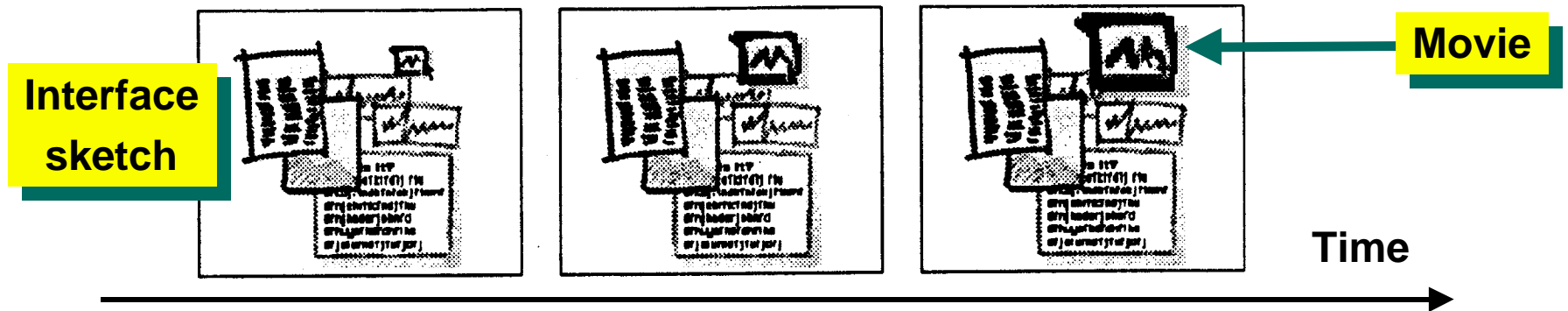


Interface Builders: Sources of Limitations

- **No support for applications involving**
 - » Data with complex structures
 - » Heterogeneous data
 - » Variable amounts of data
 - » Time-varying data
- **What You See Is All You Get**

Macromind Director: Only a Design Tool

Moving a movie while zooming it up or down



Strengths

- Rough sketches
 - » Avoid discussing details
 - » Focus on functionality
- Animation
- Easy to produce

Weakness

- Just a mockup
 - » No implementation

[Wong 92]

Summary of Shortcomings of Current Technology

- **Interface development is a complex process**
 - » Tools only help with isolated portions of that process
- **Interface development is expensive**
 - » All windows painstakingly designed by humans
- **Poor lifecycle support**
 - » Changes difficult to propagate
 - » No tools address both design and implementation
- **Poor support for portability & customization**

A New Paradigm: Model-Based Interface Development

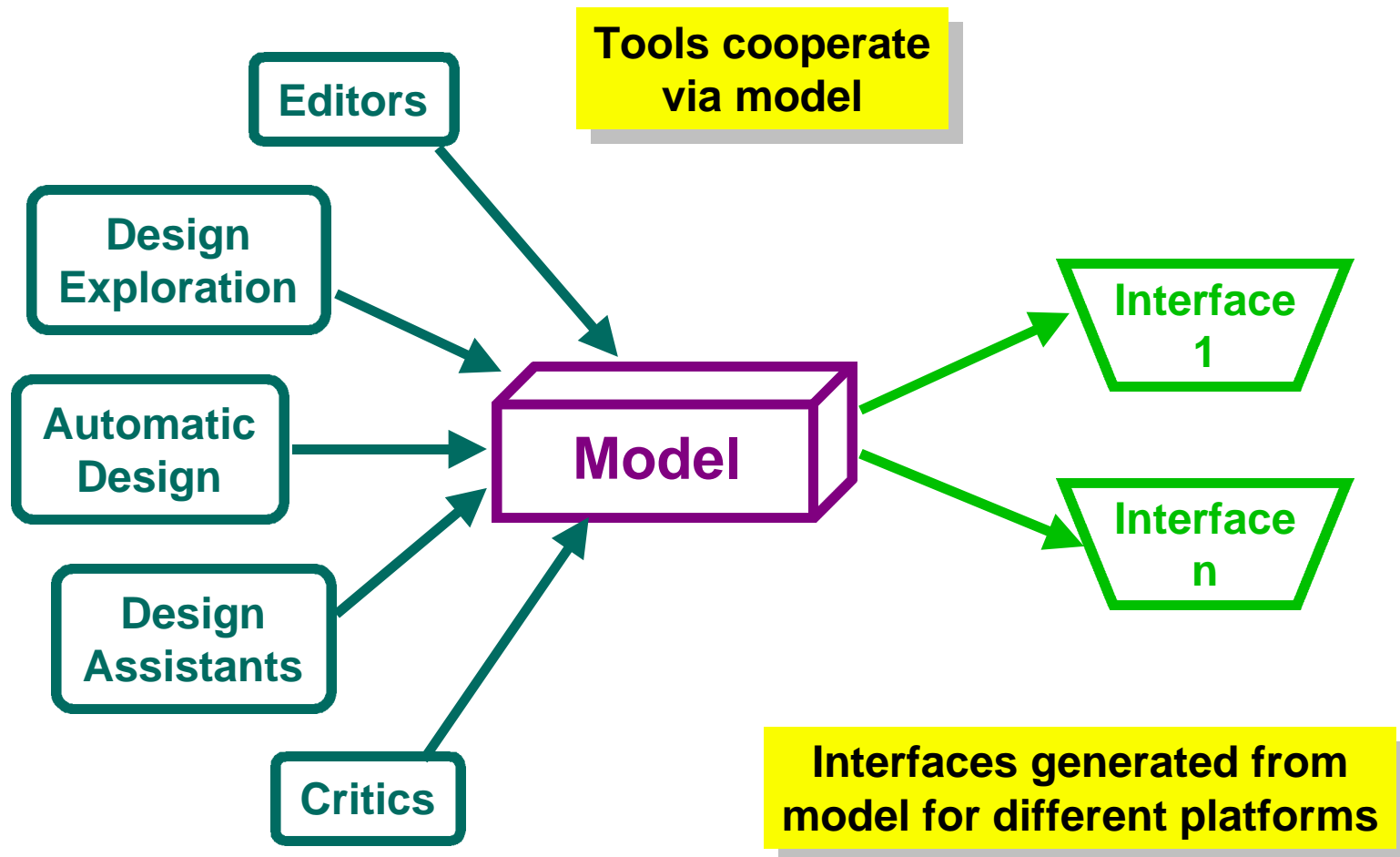
- **Idea:**

- » To use a declarative interface model to drive development

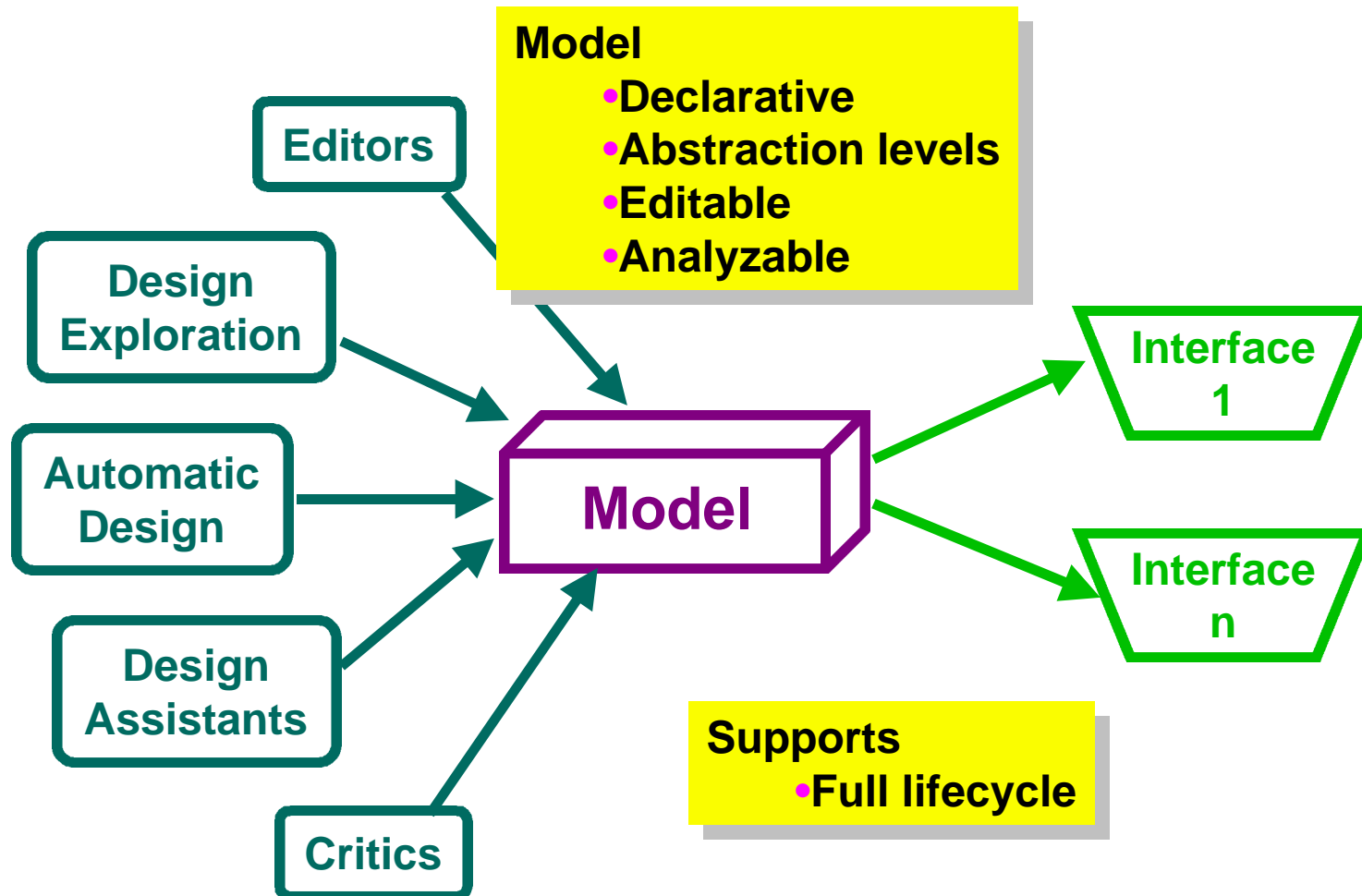
- **Goals:**

- » To provide comprehensive development environments (i.e., design and implementation phases)
- » To deliver robust lifecycle support
- » To improve portability of interfaces
- » To integrate usability studies with interface development

Model-Based Approach



Model-Based Approach



Model Definition

- **Webster's definition of model**
 - » “One who is employed to display clothes or other merchandise”
 - » “A set of plans for a building”
 - » “A system of postulates, data and inferences presented as mathematical description of an entity or state of affairs”

Interface model

A set of plans for a user interface

A system of postulates, data and inferences presented as a declarative description of a user interface

What Is in a Model

- **Tasks**
 - » Tasks users are expected to perform using an application
- **Application**
 - » Objects and commands an application provides
- **Presentation and behavior**
 - » Screen appearance and input responses
- **Platform characteristics**
 - » I/O devices available, device characteristics
- **Workplace characteristics**
 - » Ambience noise, organizational chart, stress level
- **User preferences**

Why Models Help

- **Single repository for interface specification**
 - » Supports tool integration
- **Declarative representation**
 - » Supports automated analysis
 - » Facilitates understanding of designs
- **Multiple levels of abstraction**
 - » Support smarter tools
 - » Provide leeway for interface reconfiguration

Success Stories (1)

- **Prototyping from partial specifications**
 - » Humanoid [Szekely 92, Szekely 93]
- **Support conceptual design**
 - » Humanoid [Luo 93]
- **Automated interface generation**
 - » Mecano [Puerta 94], UIDE/DON [Kim 90], GENIUS [Janssen 93]
- **Automated design critics**
 - » UIDE [Braudes 90, Foley 91, Byrne 94]

Success Stories (2)

- **Support for reconfigurable interfaces**
 - » ITS [Gould 92, Wiecha 90]
- **Context-sensitive presentations**
 - » Humanoid [Szekely 90, Szekely 92]
- **Animated guidance and tutorials**
 - » UIDE/Cartoonist [Sukaviriya 90], [Moore 90]
- **Hypertext “balloon” help**
 - » Humanoid/H3 [Moriyon 94]

Summary

Model-Based Paradigm

- **Addresses limitations of current commercial technology**
- **Enables comprehensive user interface development environment**
- **Mechanizes user interface theories**

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- **Architectures**
- **Break**
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- **Survey of Model-Based Tools**
- **Conclusions**
- **Questions**

Case Studies: Objectives

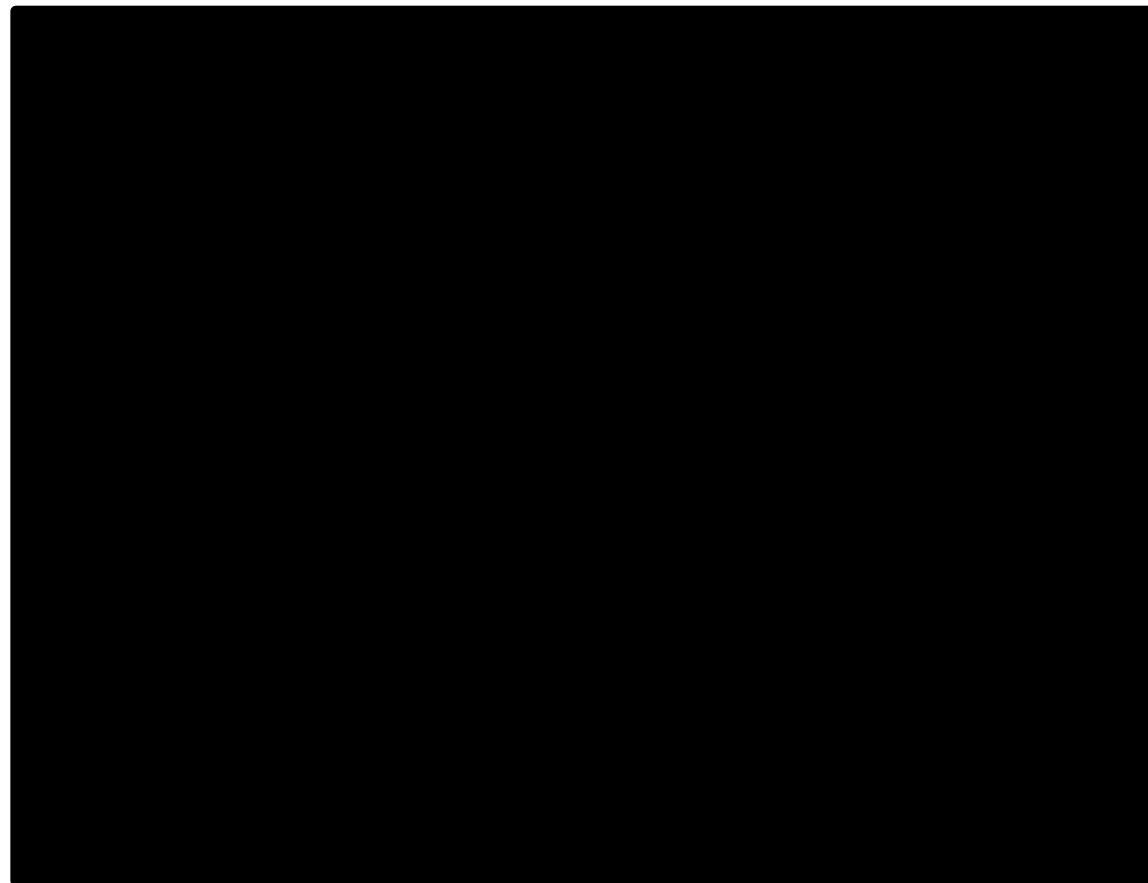
- **Highlights of system**
- **Target interfaces**
- **Model components**
- **Architecture**
- **Examples**
- **Benefits and shortcomings**

Case Study: UIDE

- **User Interface Design Environment [Foley 88]**
- **Software environment supporting all facets of user interface development**
 - » Designer support with design-time tools
 - » End-user support with run-time tools
- **Interfaces are designed and run using a declarative specification of the interface**
- **Target interfaces:**
 - » Small-scale prototypes

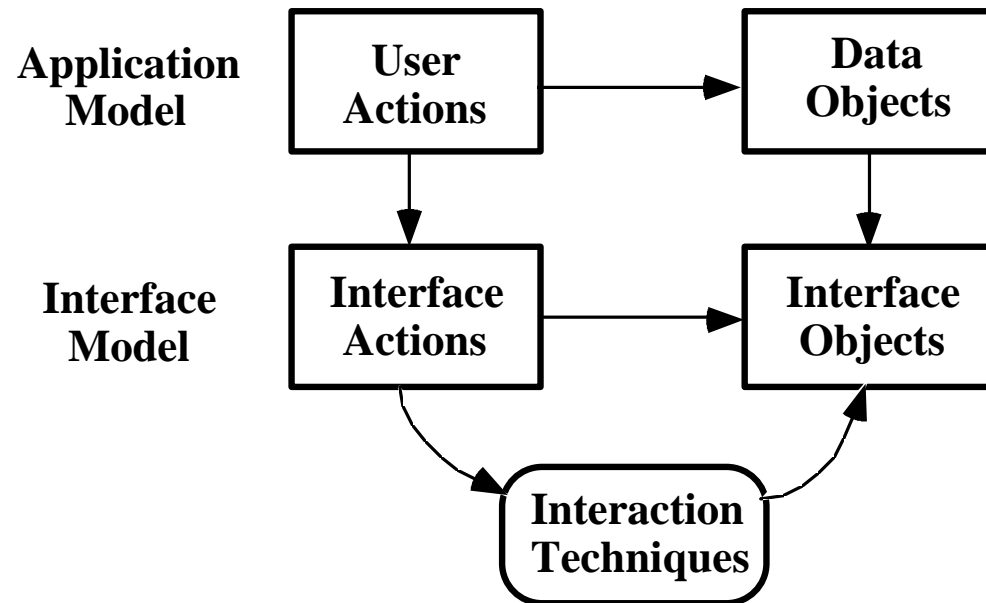
UIDE Target Interfaces

Digital Circuit Layout Editor



UIDE Paradigm

Models define actions and how they are applied to data and interface objects



UIDE Model Components (1)

- The application model defines declaratively the allowed user actions
- Each user action may affect one or more of the data objects defined in the application's data model (e.g., a string constant)

```
Action Create-NAND-gate
{
    Parameter object : NAND
    Parameter location : Position
    Pre-condition : "exist(x,DESIGN)"
    Post-condition : "exist(object,NAND)"
}
```

UIDE Model Components (2)

- **The interface model defines declaratively the interface behavior that accomplishes the allowed user actions**
- **Each interface action is carried out by interface objects (e.g., a text field) through appropriate interaction techniques**
- **End users access each data object through one or more interface objects (e.g., a text field for a string constant)**

UIDE Model Components (3)

Interface action

Action select-graphical-object

```
{  
    Parameter graphicalObj: PresentationObject  
    Parameter applicationObj: ApplicationObject  
    Pre-condition:  
        "exist(graphicalObj, PRES-OBJ) &  
        status(graphicalObj, VISIBLE)"  
    Post-condition:  
        "status(graphicalObj, HIGHLIGHTED)"  
}
```

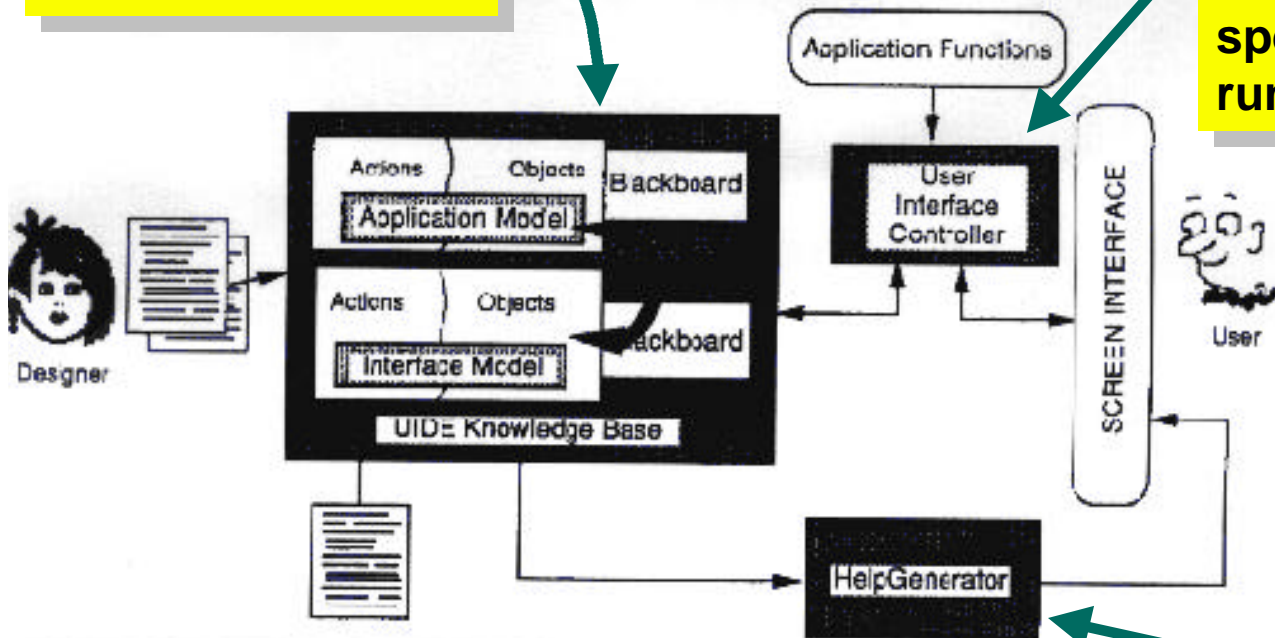
Interface object

```
Class Button {  
    name : string  
    location : position  
    parent : window  
    applicable actions : selectCommand  
}
```

UIDE Architecture

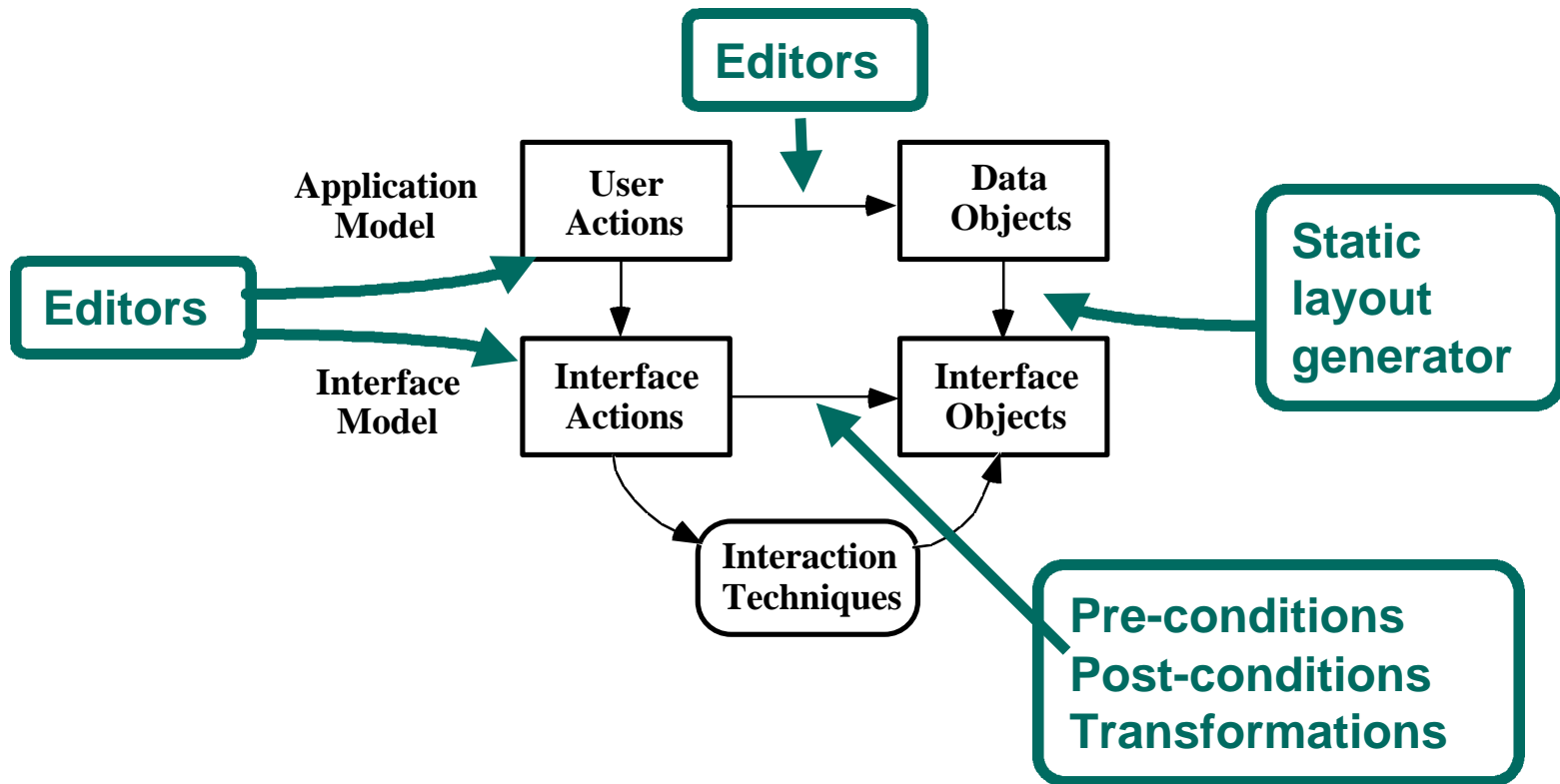
Design tools allow model editing and refinement

Run-time system transforms declarative specification into running interface



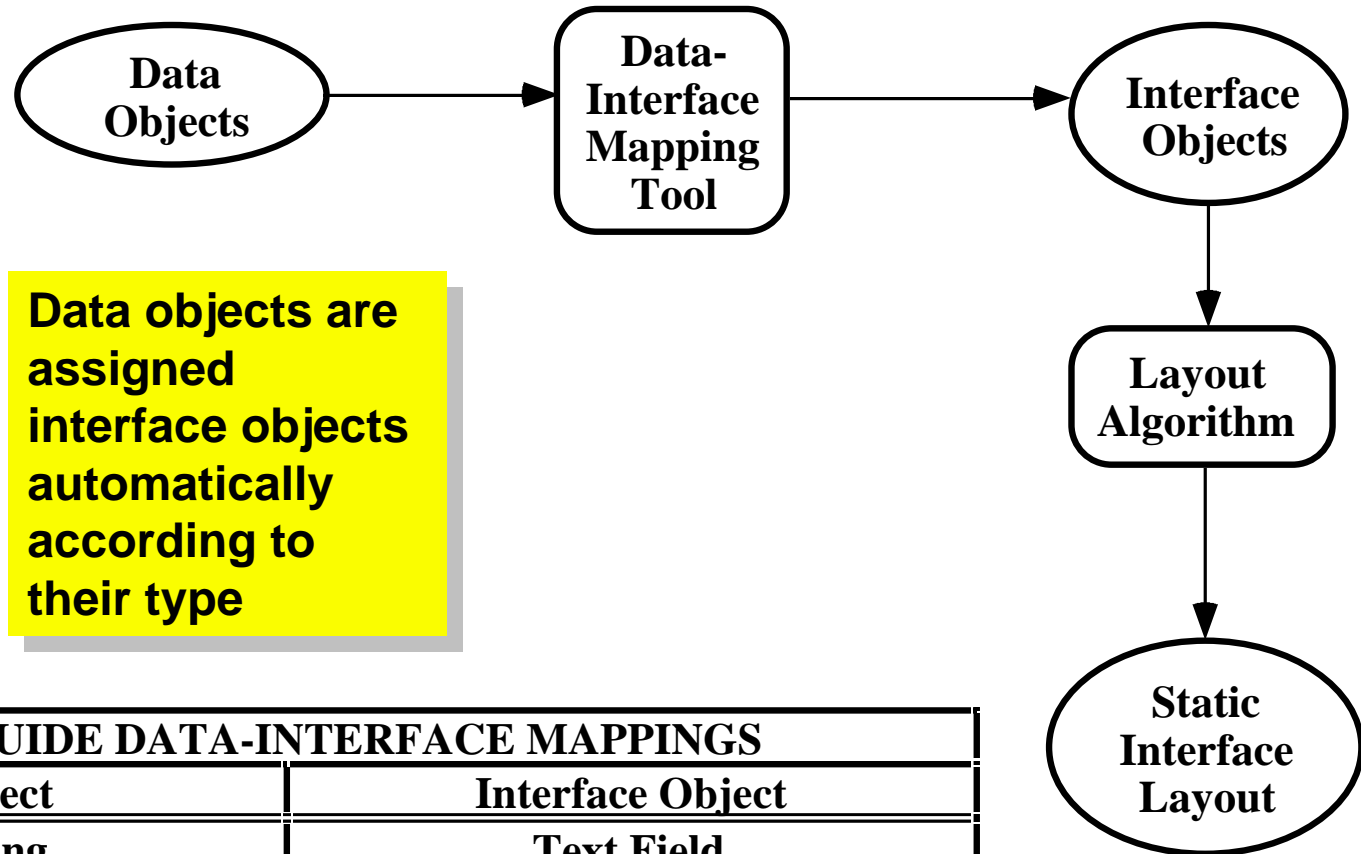
Run-time tools provide user services

Building Interfaces with UIDE: Design-Time Assistance



UIDE: Automatic Layout Generation

[de Baar 92]



SAMPLE UIDЕ DATA-INTERFACE MAPPINGS	
Data Object	Interface Object
Text String	Text Field
Boolean	Check Box
Integer	Number Field

UIDE:

Specifying Interface Behavior (1)

- Behavior specification Actions specify what to do
 - » Actions are applied to interface objects
 - » Pre-conditions must be true for actions to be applied
 - » Post-conditions are true after actions are applied
 - » Constraints limit the ability of objects to execute actions

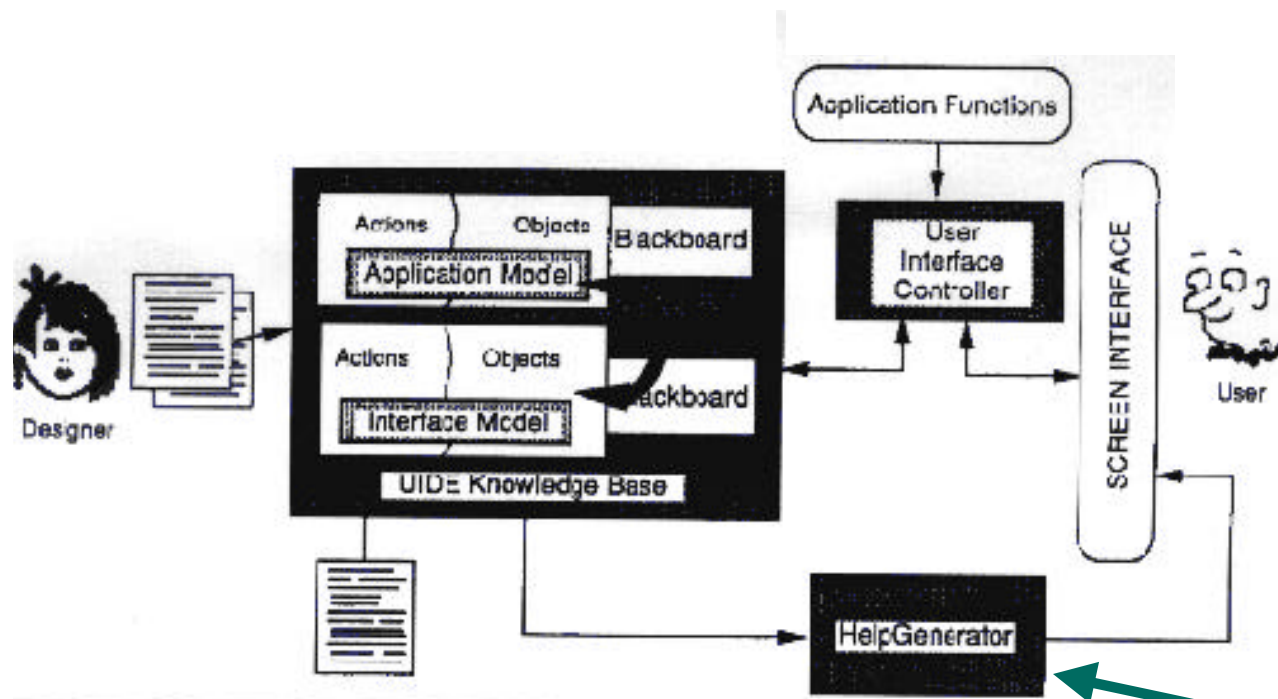
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    Post-condition:
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}
```

UIDE:

Specifying Interface Behavior (2)

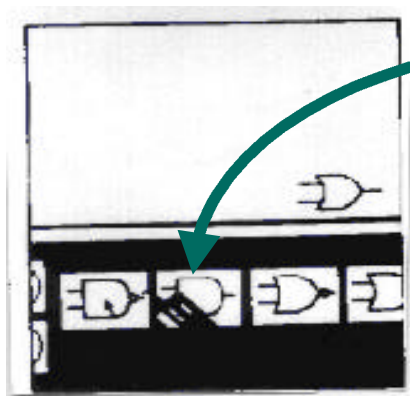
- **Interaction techniques realize actions**
 - » Example: select-graphical-object by mouse click
- **Transformations provide *packaged* behavior**
 - » A transformation is an algorithm that can be applied automatically to an object when requested by a designer
 - » Transformations are defined in terms of actions, pre-conditions, and post-conditions
 - » Transformations constitute a library of high-level, generic design paradigms

Using UIDE Interfaces: Run-Time Assistance

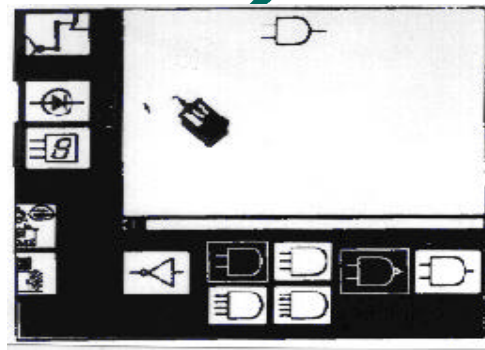


Help system monitors the state of the interface and builds and animates help screens by examining the interface model

UIDE: Help Animation (Create NAND gate sequence)

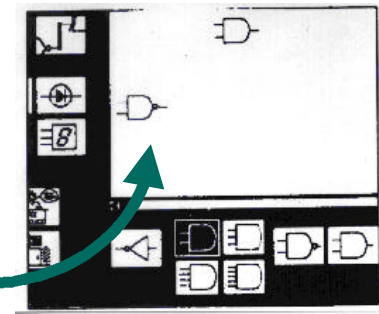


1. Click on NAND gate icon



2. Move mouse to layout pad and click on desired position

3. NAND gate is created



UIDE: Review

- **Benefits**

- » Automatic interface sequencing control
- » Automatic generation of animated help
- » Automatic dialogue box generation

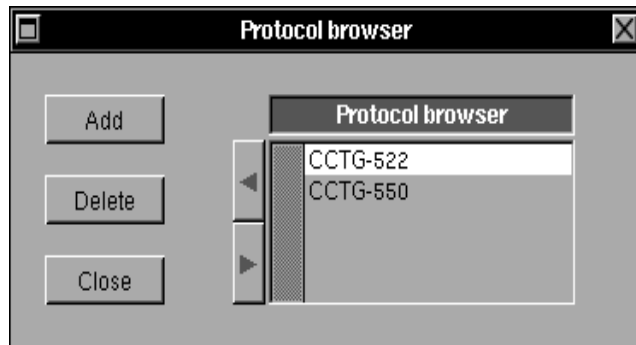
- **Shortcomings**

- » Ease of use
- » Scale up to large applications

Case Study: Mecano [Puerta 94]

- **Environment to *automate* interface design**
 - » Tools generate layout *and* behavior specifications
 - » Designers custom-tailor generated designs
- **Interface design process involves**
 - » Developer specifies application domain model
 - » Tools generate automatically interface specifications
- **Target interfaces:**
 - » Form and graph-based interfaces

Mecano Target Interfaces (1)



Protocol browser

Add

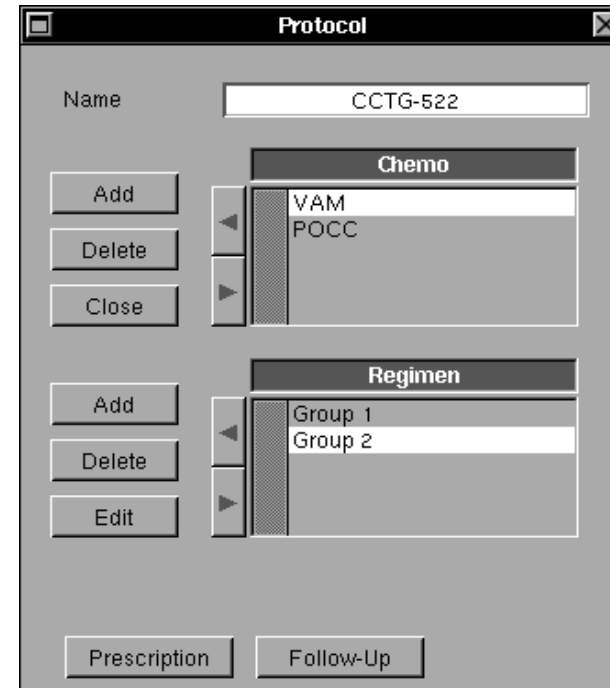
Delete

Close

Protocol browser

- CCTG-522
- CCTG-550

This window is titled "Protocol browser". It features three buttons on the left: "Add", "Delete", and "Close". On the right, there is a list box with a scroll bar, containing two entries: "CCTG-522" and "CCTG-550".



Protocol

Name: CCTG-522

Add

Delete

Close

Chemo

- VAM
- POCC

Add

Delete

Edit

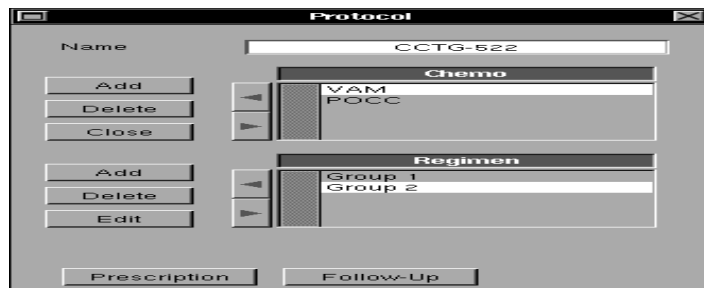
Regimen

- Group 1
- Group 2

Prescription

Follow-Up

This window is titled "Protocol". It has a "Name" field containing "CCTG-522". Below this are three buttons: "Add", "Delete", and "Close". There are two list boxes. The first is titled "Chemo" and contains "VAM" and "POCC". The second is titled "Regimen" and contains "Group 1" and "Group 2". At the bottom, there are two buttons: "Prescription" and "Follow-Up".



Protocol

Name: CCTG-522

Add

Delete

Close

Chemo

- VAM
- POCC

Add

Delete

Edit

Regimen

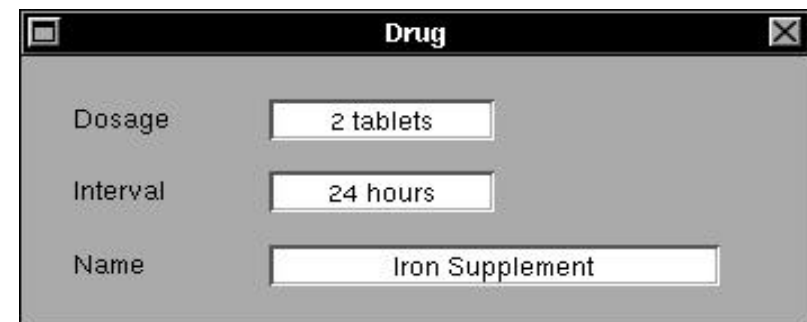
- Group 1
- Group 2

Prescription

Follow-Up

This window is similar to the previous one but includes sub-lists for the "Chemo" and "Regimen" sections. Each sub-list has its own "Add", "Delete", and "Edit" buttons.

**Entry forms for
medical treatment
specification
interface (over 60
windows total)**



Drug

Dosage: 2 tablets

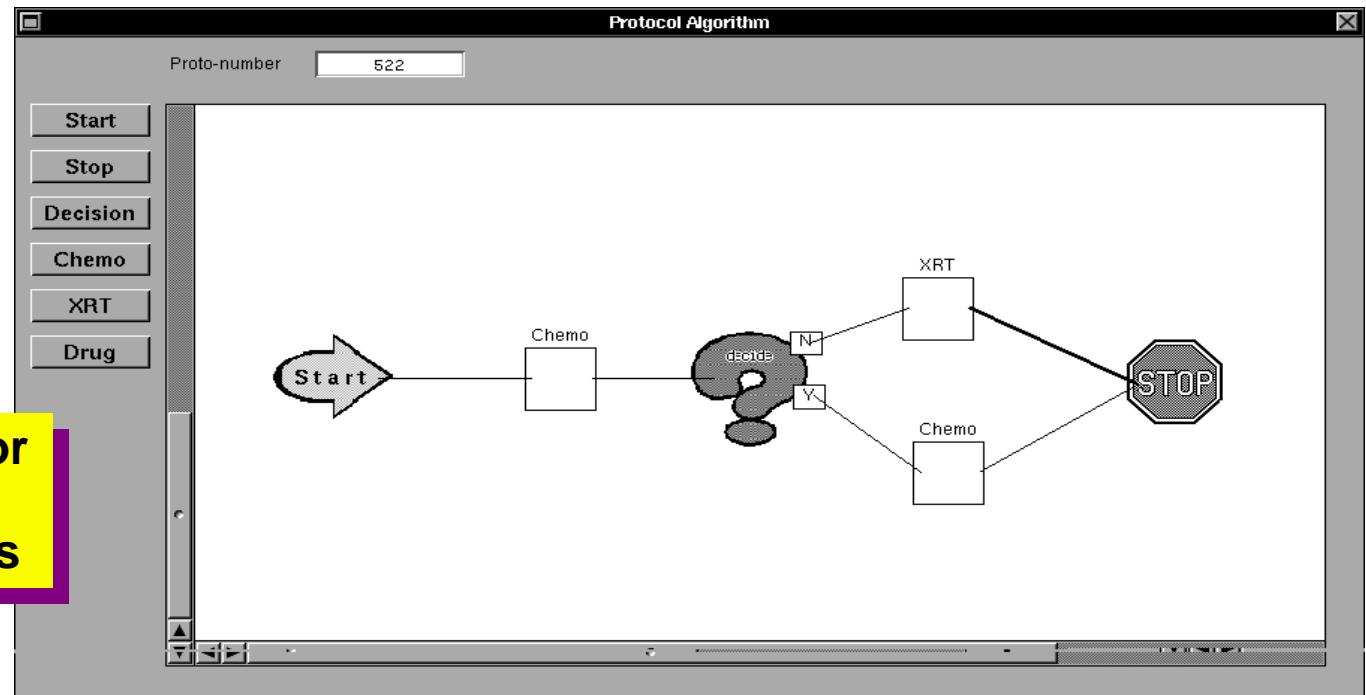
Interval: 24 hours

Name: Iron Supplement

This window is titled "Drug". It contains three text input fields: "Dosage" with the value "2 tablets", "Interval" with the value "24 hours", and "Name" with the value "Iron Supplement".

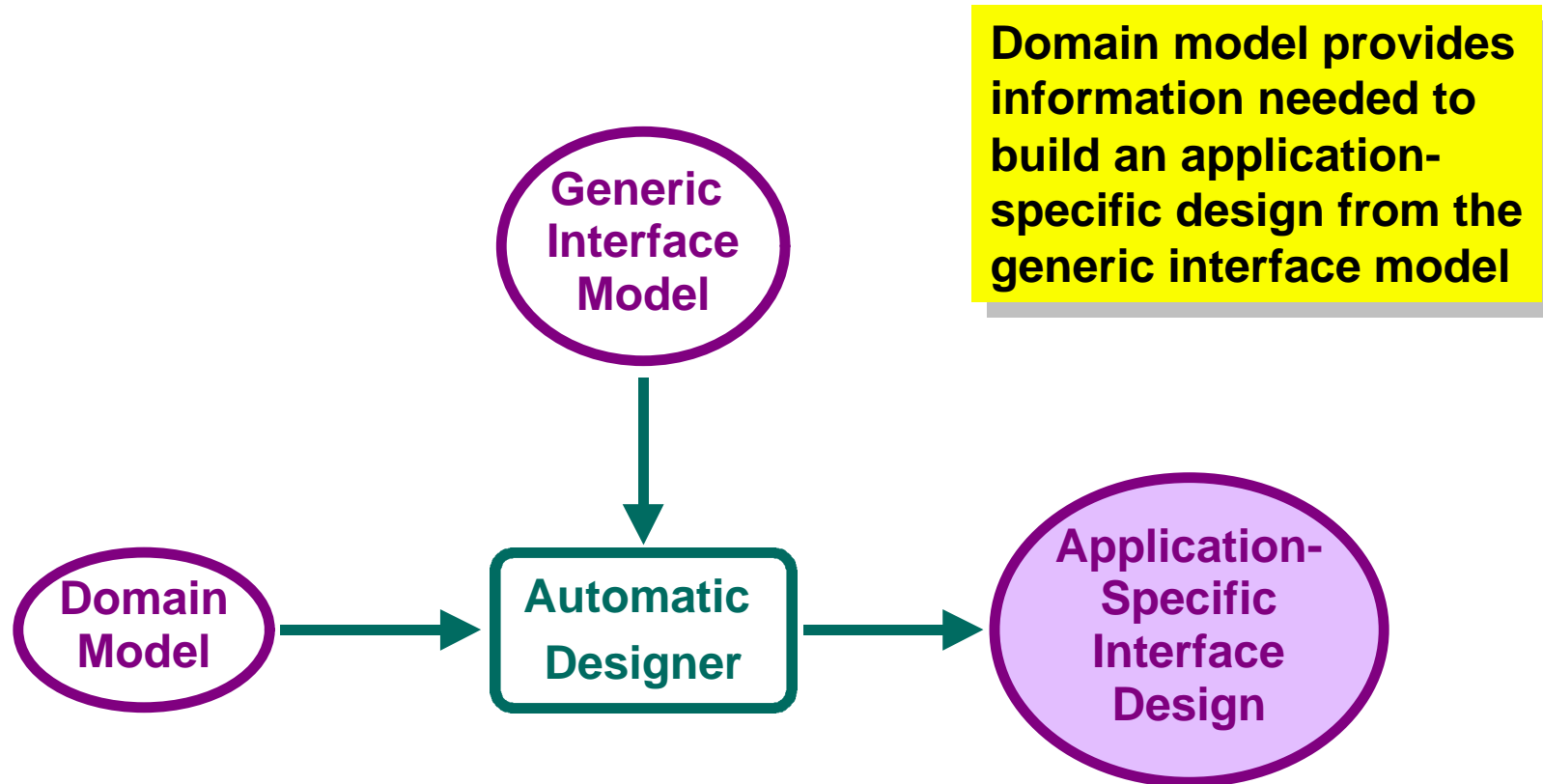
Mecano Target Interfaces (2)

- Graphical editors are domain-specific
- Users can only connect graphical objects as allowed in the domain



**Graphical editor for
specification of
medical treatments**

Mecano Paradigm



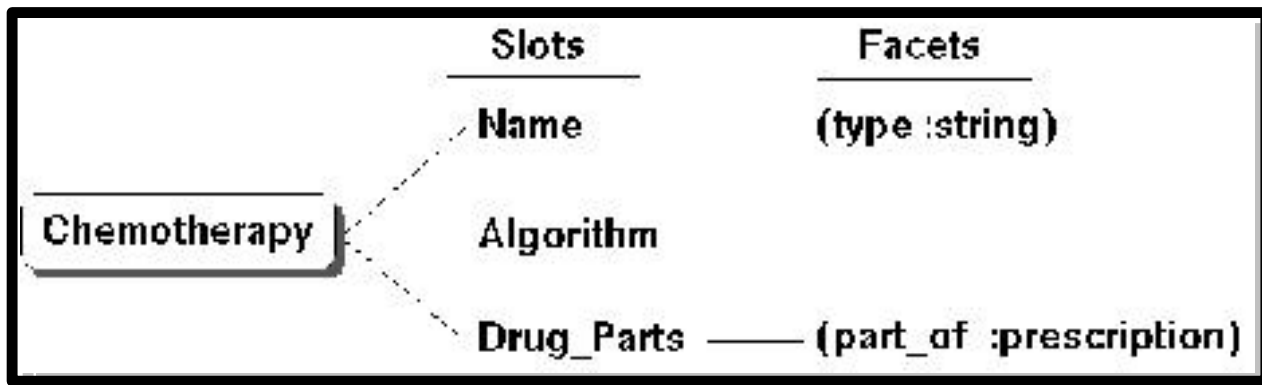
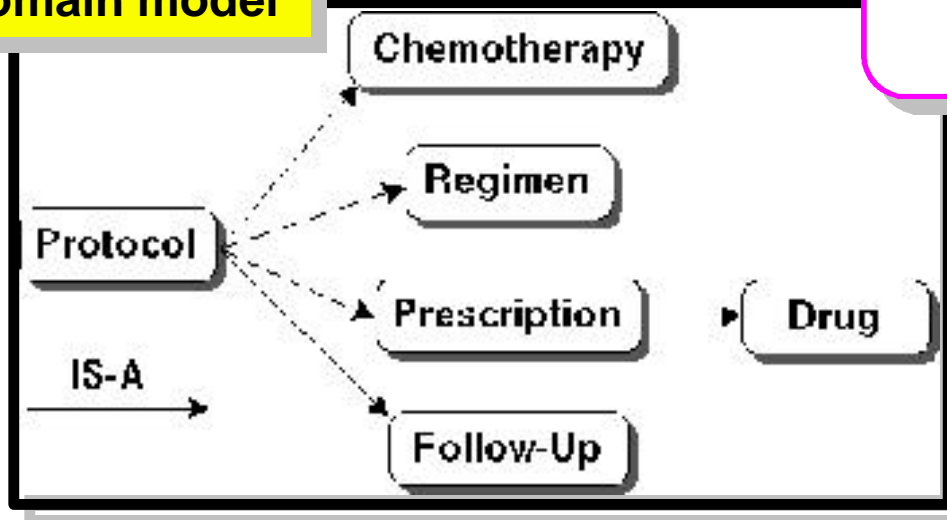
Domain Models

Domain model

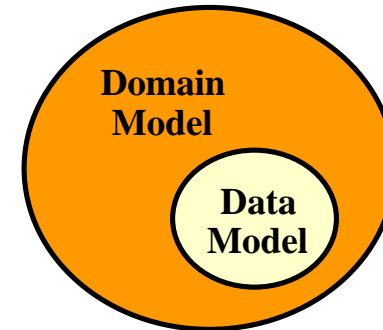
Declarative representation of

- » objects in a domain
- » their relationships

Clinical trial
domain model



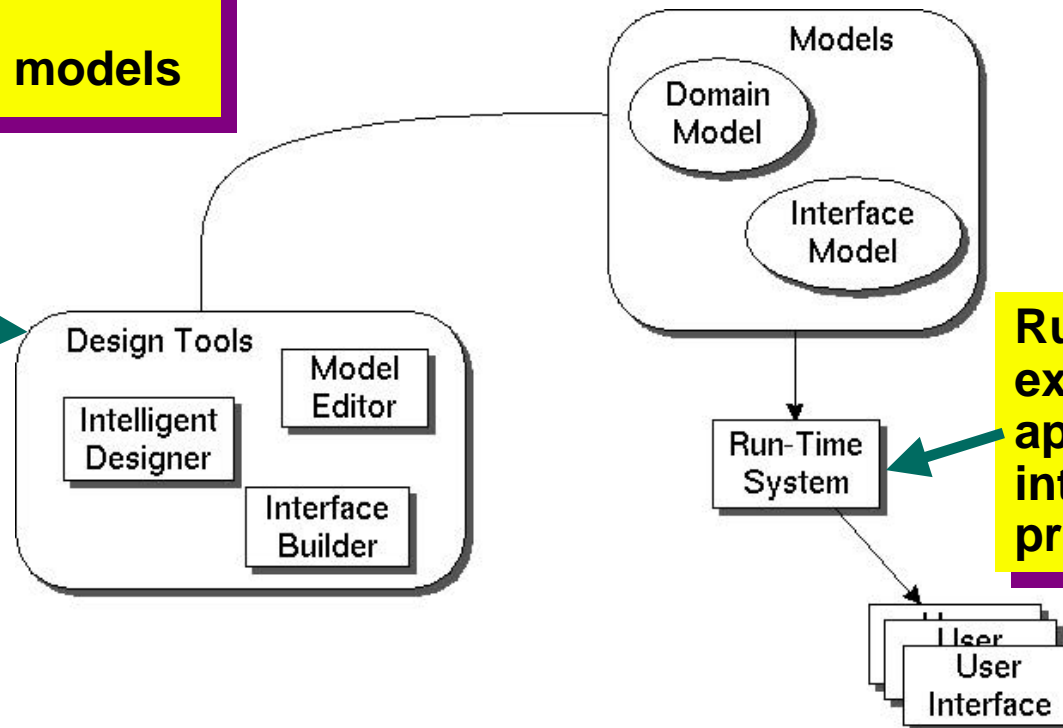
Domain Models vs. Data Models



- **Domain models extend data models**
- **Relationships among objects are made explicit and declarative**
- **Data models are useful only for automatic layout generation**
- **Domain models are useful for automatic layout and behavior generation**

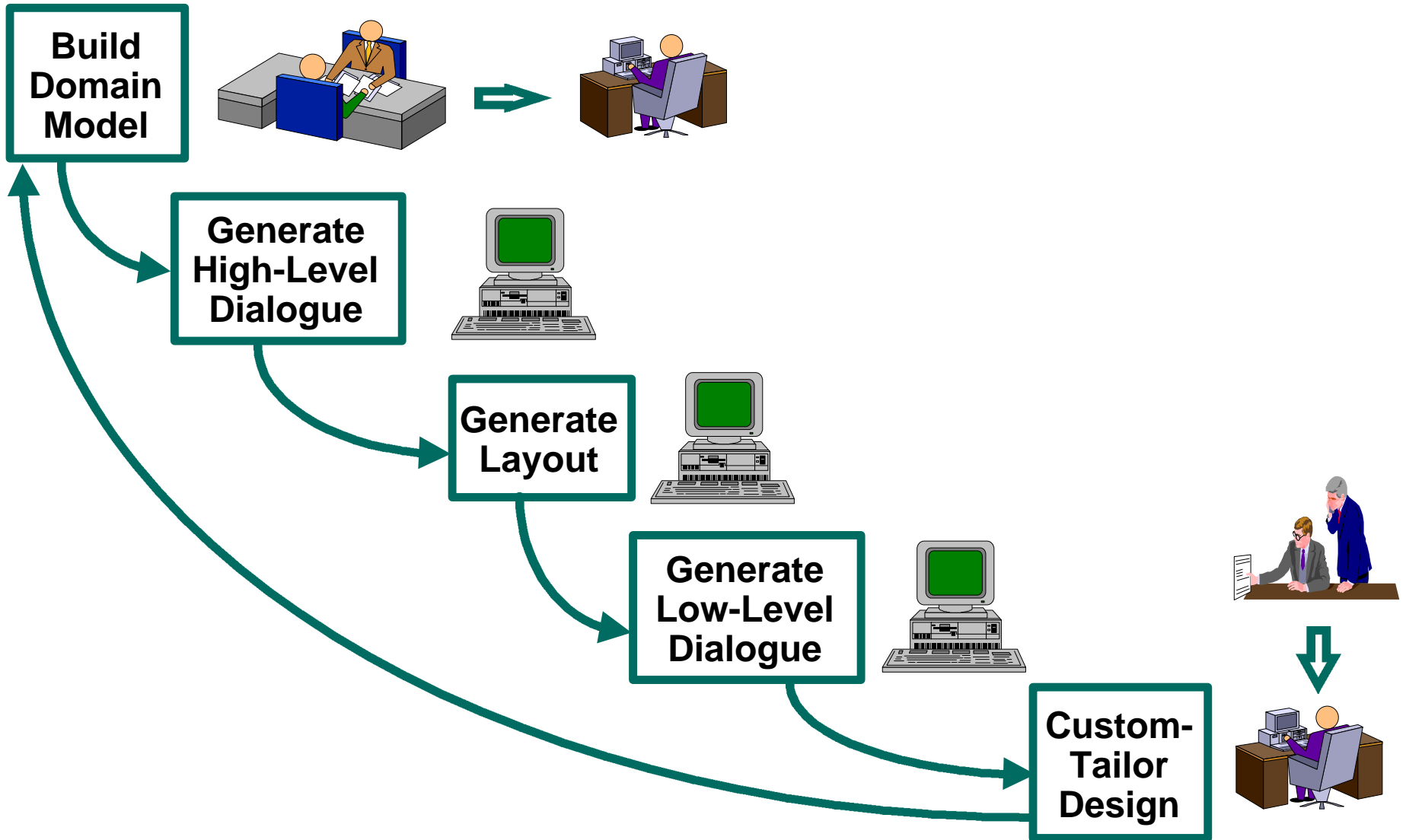
Mecano Architecture

Design tools
operate on
declarative models

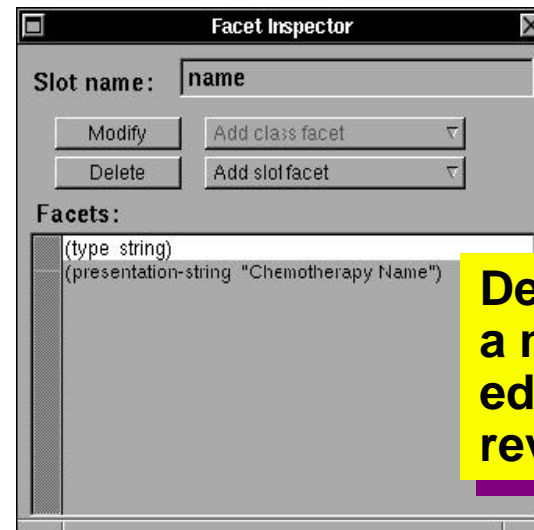
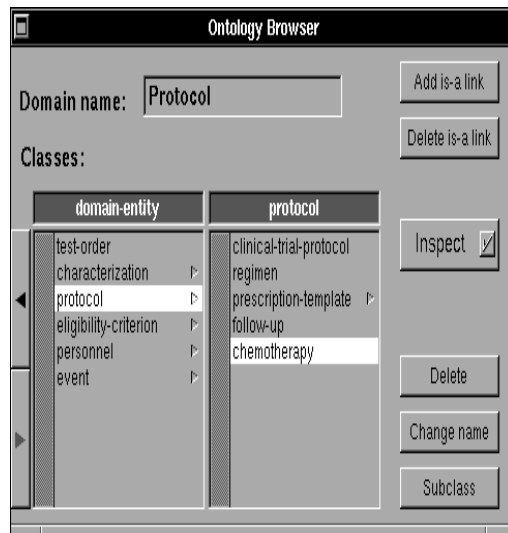
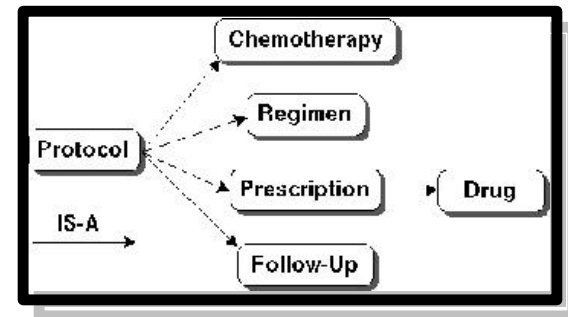
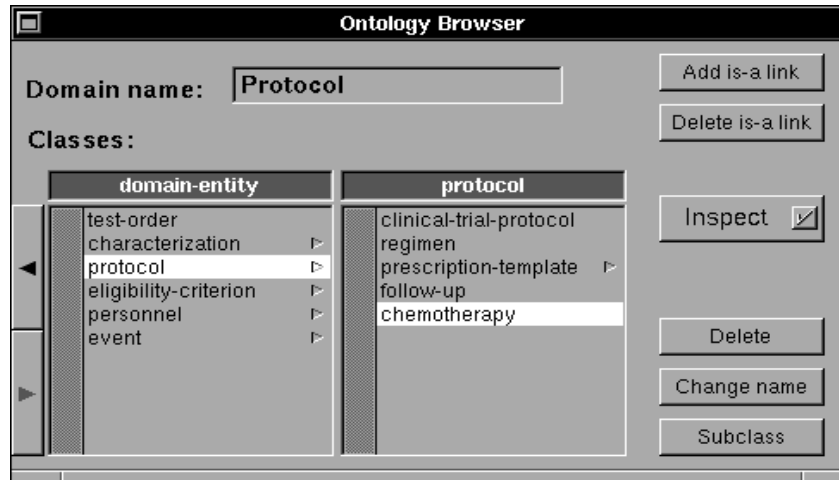


Run-time system
executes
application-specific
interface model and
produces interface

Designing Interfaces with Mecano



Mecano: Building Domain Models

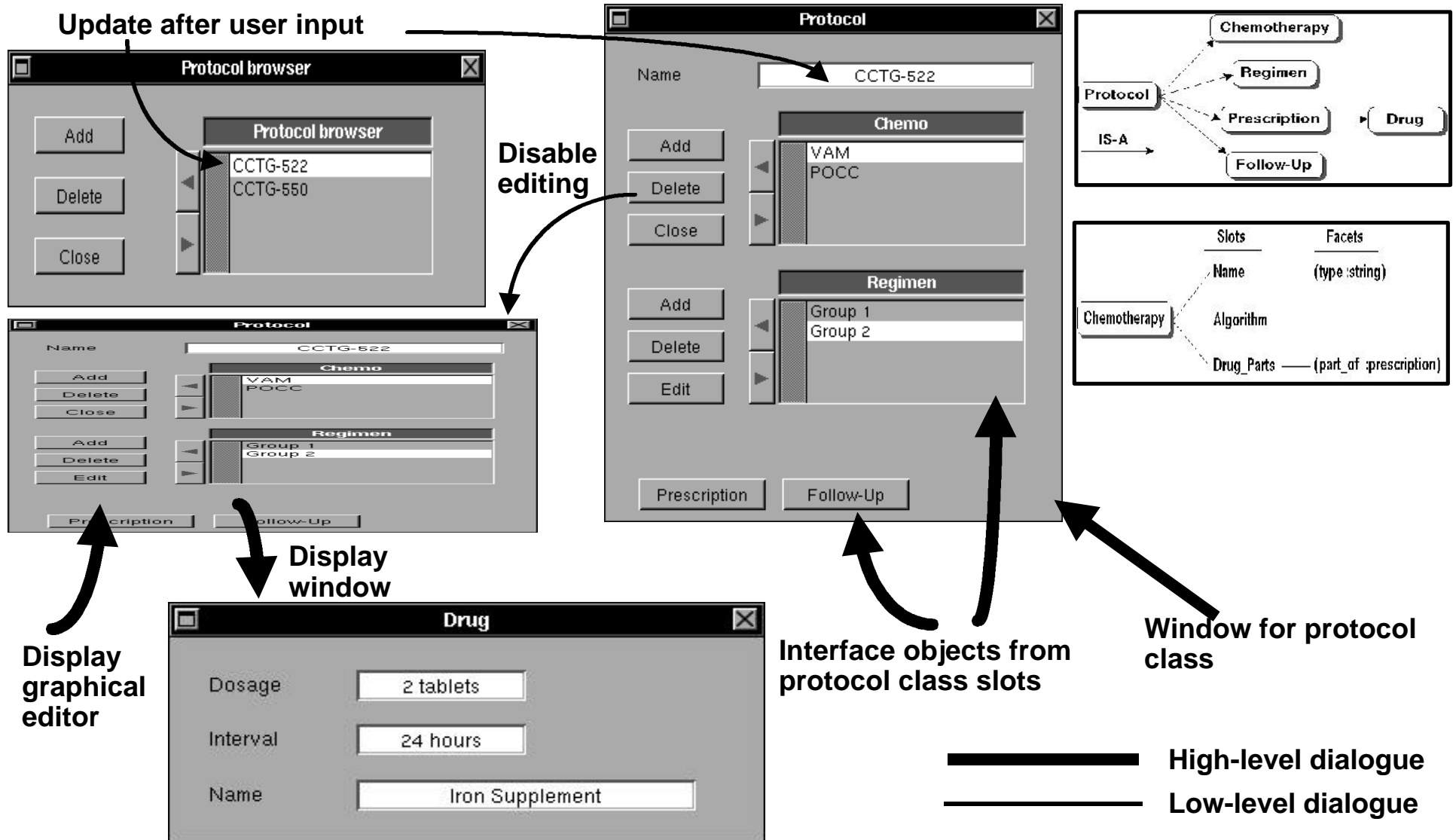


Designers employ a model browser editor to build and review models

Mecano: Generating Dialogue [Eriksson 94]

- **Relationships in the domain model determine dialogue**
- **High-level dialogue**
 - » Display decomposition into windows
 - » Mapping of data objects to interface components
 - » Window navigation
 - » Example: using IS-A relationships to determine window navigation
- **Low-level dialogue**
 - » Side effects of user actions
 - » Domain-specific constraints on user input
 - » Example: using PART-OF relationships to determine graphical object connectivity

Mecano Example: Dialogue Generation

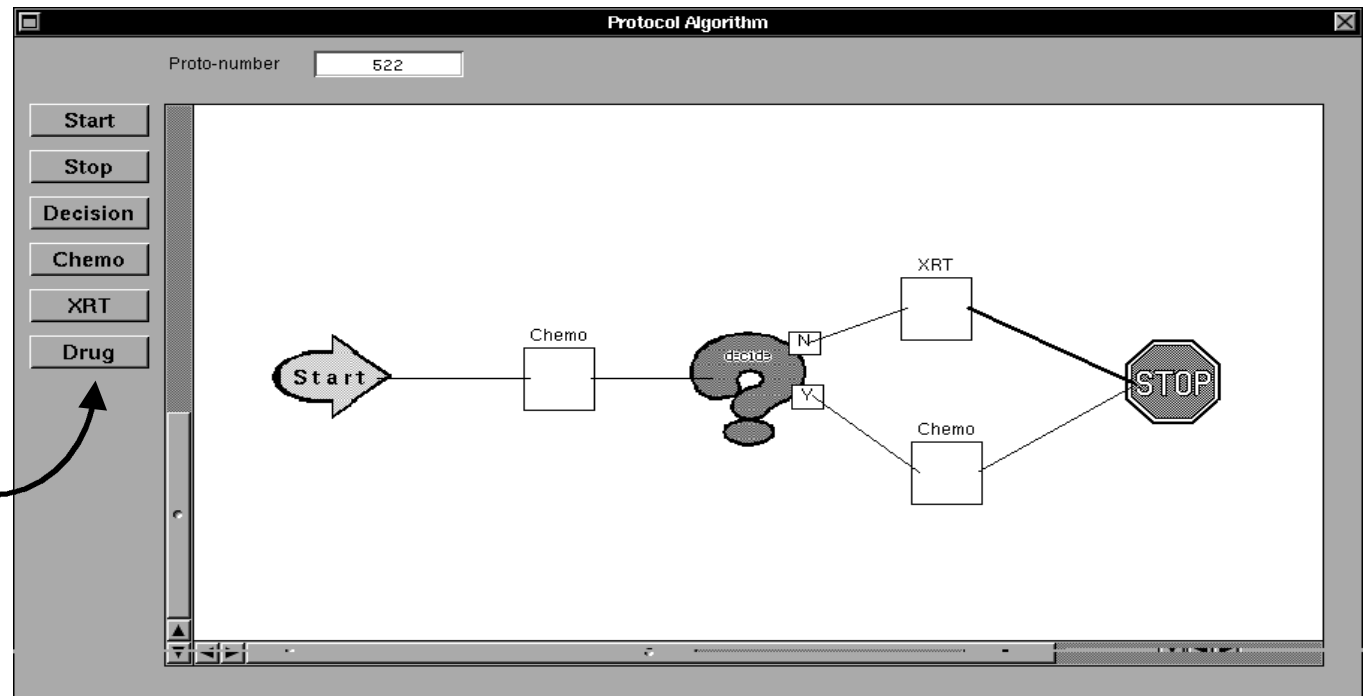


Mecano Example: Domain-Specific Graphical Editor Generation

```
(slot algorithm  
  (type :procedure)  
  (allowed-classes :xrt :chemotherapy :drug))
```

Automatic designer maps type “procedure” to a graphical editor

Automatic designer creates canonical graphical objects for allowed classes and defines corresponding push buttons



Mecano Review

- **Benefits**

- » Highly automated design environment
- » Allows automatic generation of dynamic behavior
- » Couples application design and interface design
- » Supports development of large-scale interfaces as well as prototypes

- **Shortcomings**

- » Automatic nature reduces design space
- » Lacks a task model component (under development)
- » Dynamic behavior generation is limited to certain types

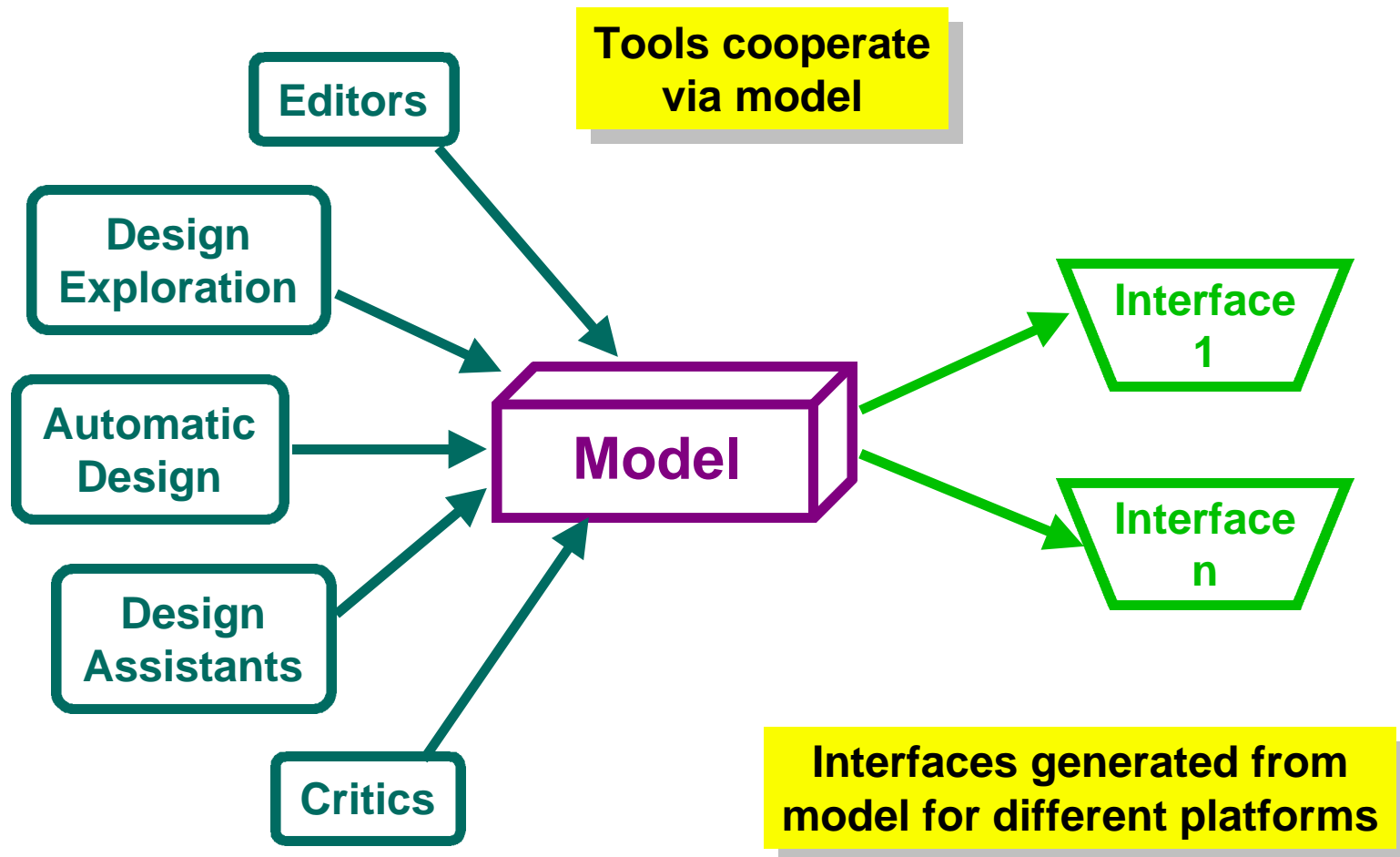
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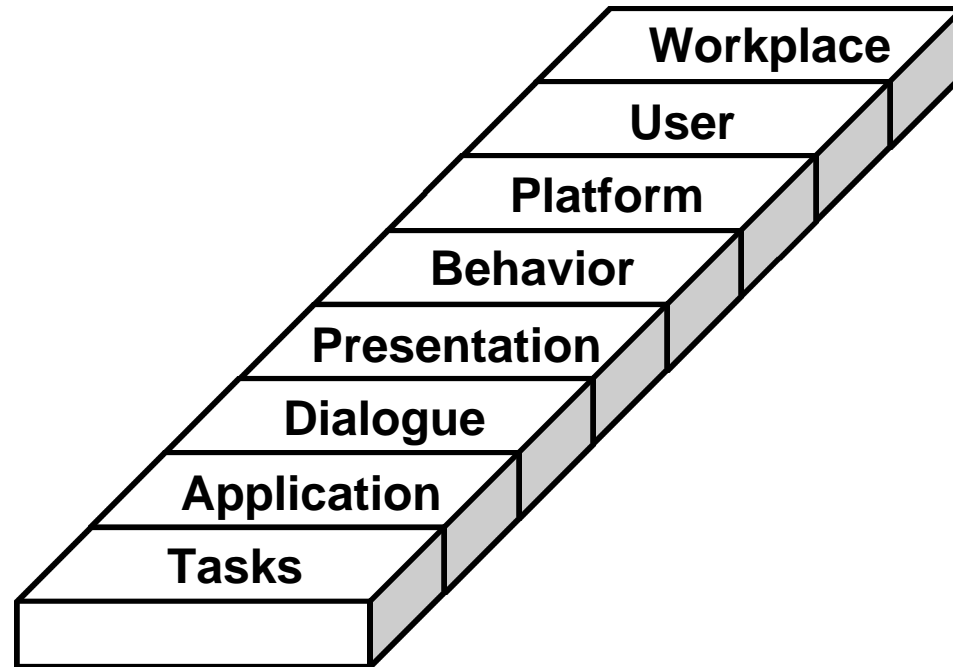
Architectures for Model-Based Interface Development

- **Basic architecture**
- **Model contents**
- **Full architecture**

Model-Based Approach



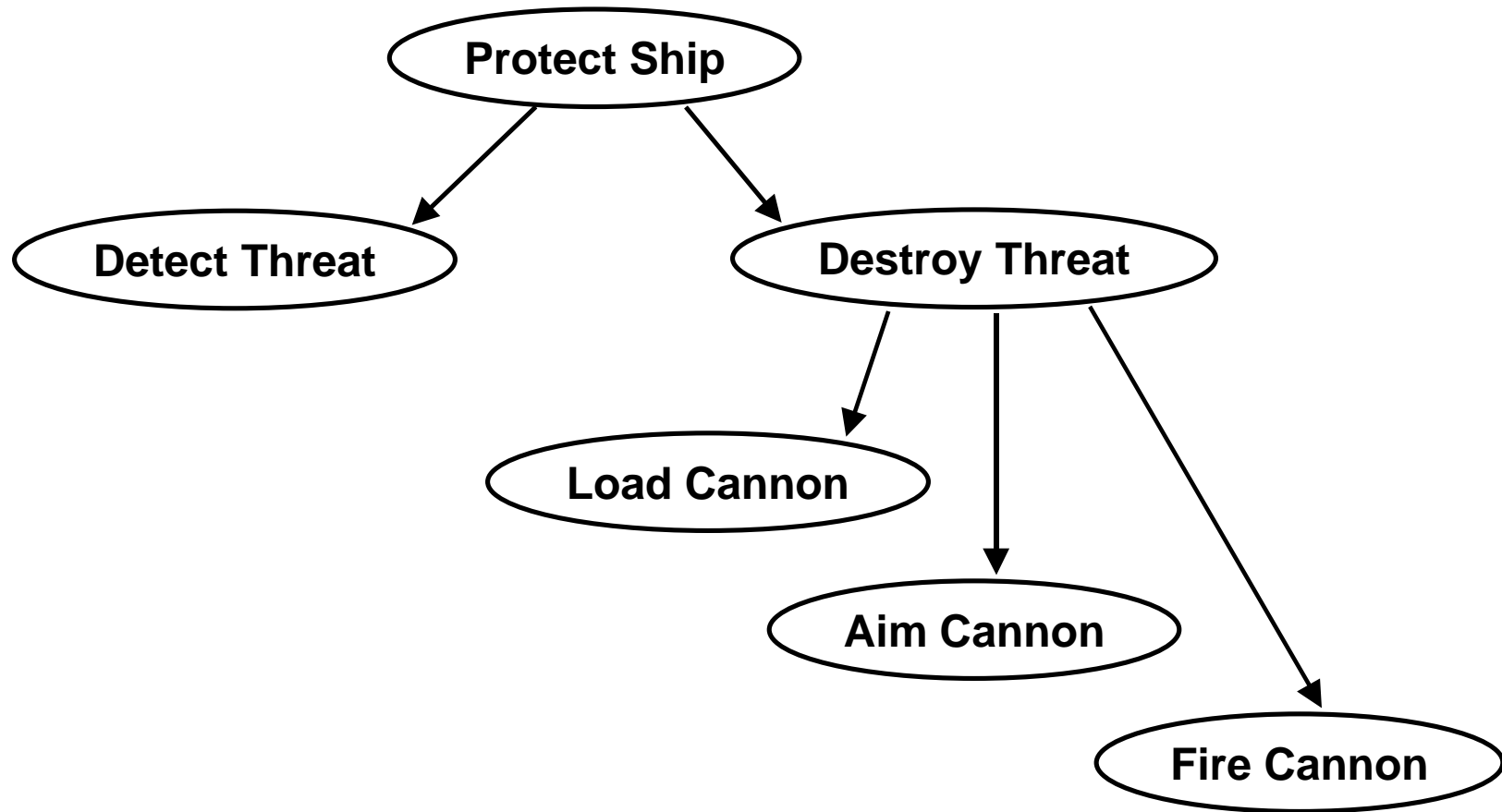
Model



Task Model

- **Specification of tasks users perform**
 - » **Goals:** specifies when a desired state is met
 - » **Methods:** procedures to achieve a goal
 - Atomic methods achieve goals in one step
 - Composite methods decompose goals into subgoals
- **Task models result from task analyses**
 - » GOMS [Card 83], TKS [Johnson 94]
- **Task models research**
 - » ADEPT [Johnson 94]
 - » GOMS [Kieras 85] [John 92]

Task Model Contents Example



Why Model Tasks?

- **User centered design:**
 - » understand what users want to do
 - » understand how they do it
- **Benefits of task models**
 - » Enable automatic help generation
 - Animations showing how to complete tasks [Sukaviriya 90]
 - » Enable automated design critics
 - Execution and learning time estimates
 - » Lay foundation for design of an application

Application Model

- **Specification of services applications provide**
 - » **Objects: capture state of world entities**
 - » **Operations: change the state of objects**
- **Operations = primitive methods of task model**

Application Model Contents

- **Objects**

- » Type
- » Slots

Cannon: Device
loaded: Boolean
aim: Coordinate

- **Operations**

- » Preconditions
- » Inputs
- » Actions
- » Postconditions

Load (c: Cannon)
precondition: not (loaded (c))
postcondition: loaded (c)
actions:
c.loaded = true

Fire (c: Cannon)

.....

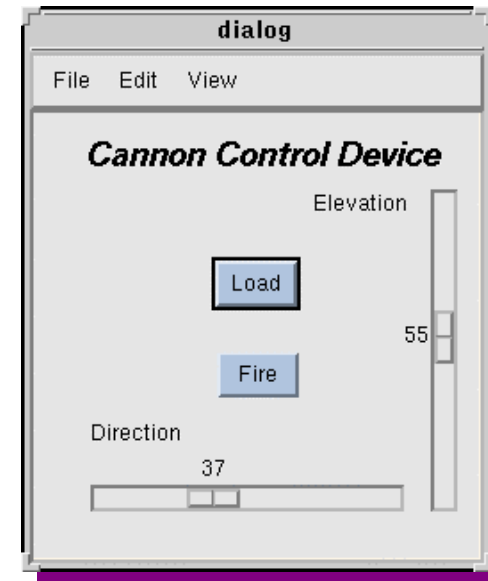
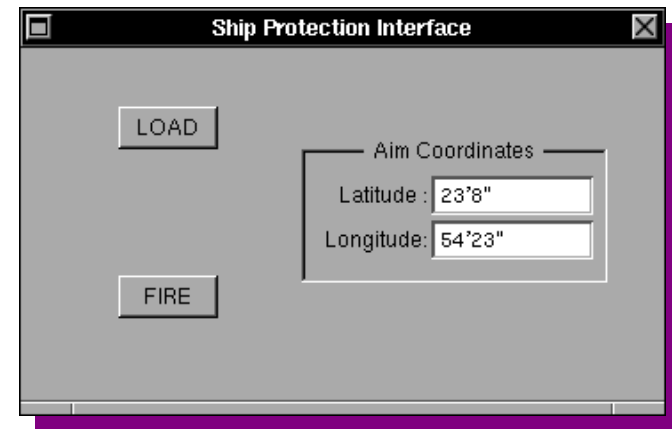
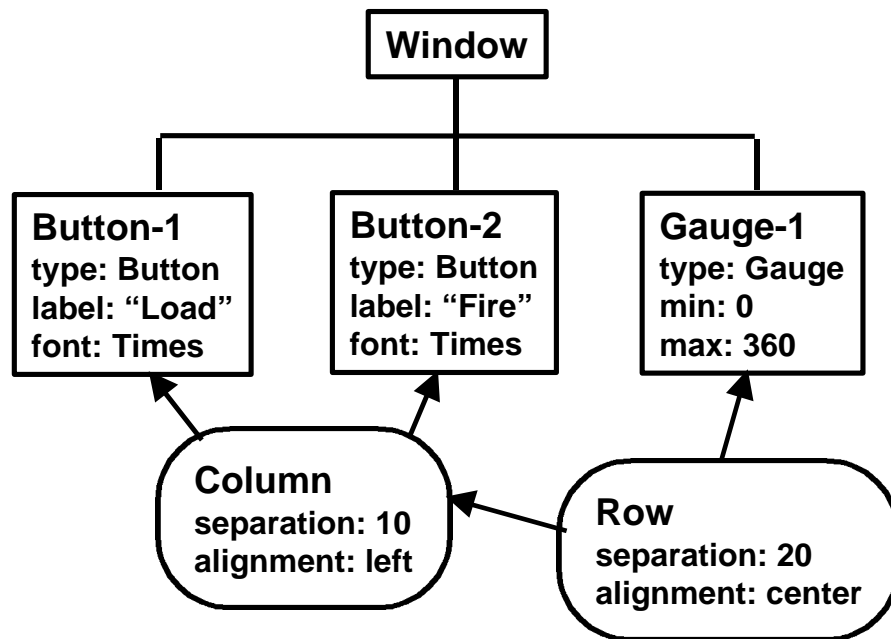
Dialogue Model

- **Specification of human-computer conversation**
- **Specification of when computer can**
 - » Query user
 - » Present information
- **Specification of when user can**
 - » Invoke commands
 - » Select or specify inputs
- **Example: Load, Fire Cannon**
 - » “Fire” button disabled until “Load” button is pressed

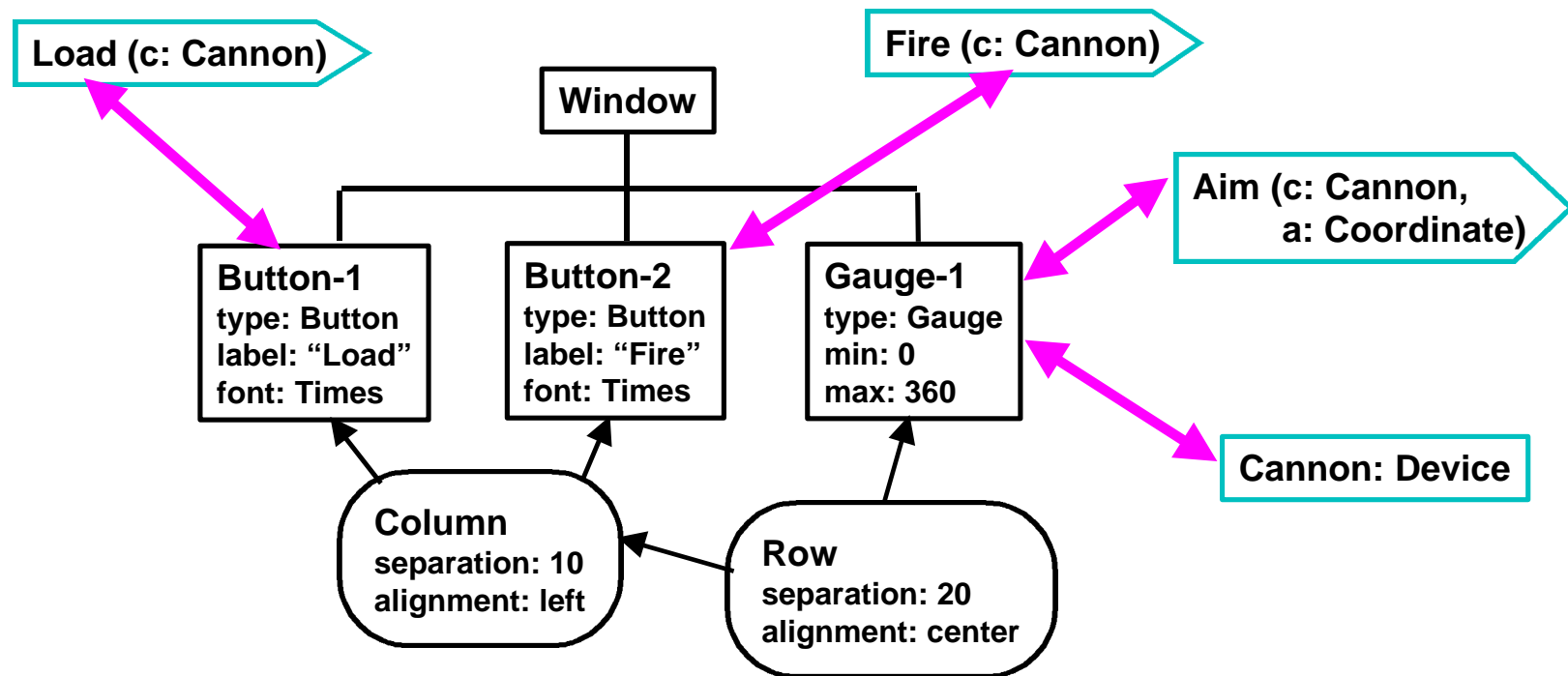
Presentation Model

- **Specification of object & operation appearance**
 - » Hierarchical decomposition of display into components
 - » Presentation medium of components
 - Screen, speech output, sound, ...
 - » Component attributes
 - Type (text, icon, graphic, etc), color, size, font, etc.
 - » Layout of components
 - Row, column, graph, table, application-specific

Presentation Model Contents



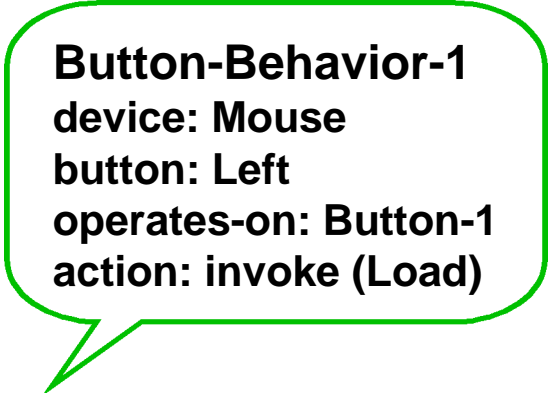
Presentation/Application Model Relationship



Behavior Model

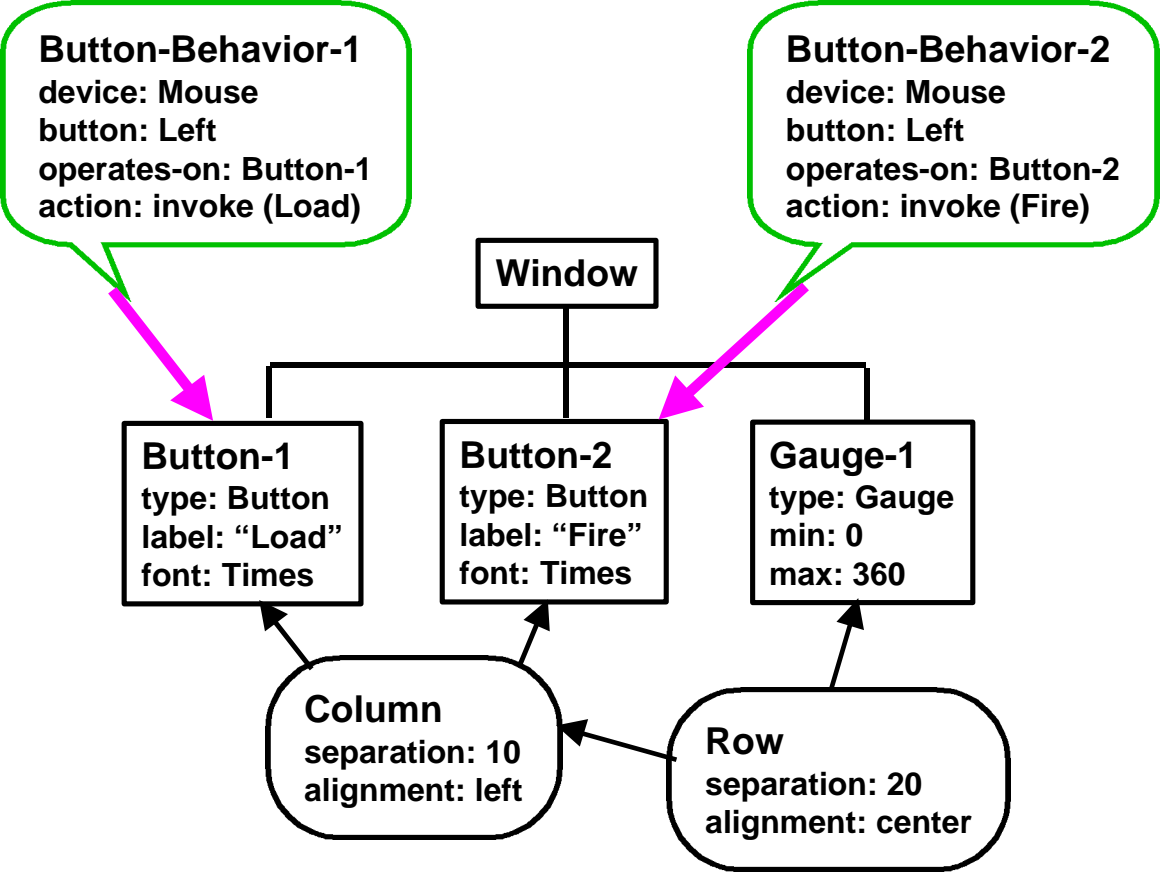
- **Specification of input behavior**

- » **Presentation components where applicable**
- » **Behavior medium/device**
 - Keyboard, mouse, pen, voice, ...
- » **Behavior attributes**
 - Mouse: which button, gesture kind (click, drag), ...
 - Keyboard: which key, modifiers
 - ...
- » **Behavior actions**
 - Invoke operation
 - Set operation input
 - ...



Button-Behavior-1
device: Mouse
button: Left
operates-on: Button-1
action: invoke (Load)

Behavior/Presentation Model Relationship



Platform

- **Specification of platform characteristics**
 - » **Input devices**
 - **Mouse: No. buttons, speed, ...**
 - **Keyboard: keys, modifiers, function keys, ...**
 - **Pen: buttons, pressure, ...**
 - **Glove: degrees of freedom, ...**
 - » **Output devices**
 - **Screen: resolution, colors, speed**
 - **Speaker: quality, stereo**
 - » **CPU**
 - **Speed, memory & disk size**
 - » **Networking**
 - **Latency, bandwidth**

User Model

- **Specification of user characteristics**
 - » **task experience**
 - » **application experience**
 - » **system experience**
 - » **use of other systems**
 - » **typing skills**
 - » **motivation**
 - » **computer literacy**
 - » **frequency of use**
 - » **....**

[Wilson 93]

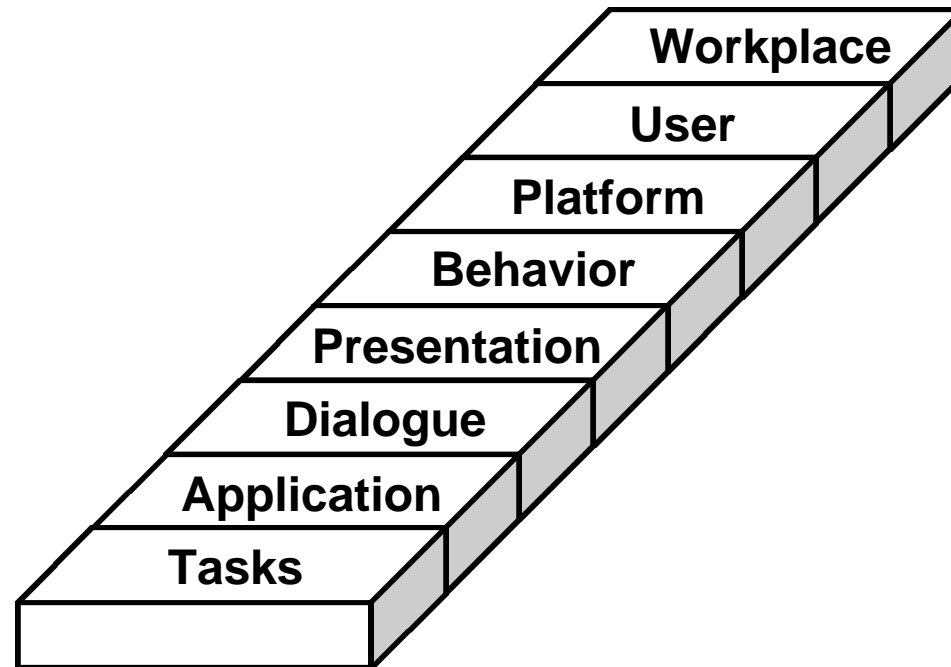
Why Model Users?

- **Reconfigure presentation & behavior to user**
 - » ADEPT [Johnson 93]
- **Provide appropriate level of help**
 - » [Moore 90]
- **Actively tutor user during interaction**
 - » Guidon [Clancey 79]
 - » West [Burton 81]
 - » Sophie [Brown 75]

Workplace Model

- **Specification of workplace characteristics**
 - » system use: mandatory, optional
 - » turnover rate: high, moderate, low
 - » organization role: manager, clerical
 - » Environment factors
 - Noise level
 - Light level
 - » Cultural characteristics
 - Meaning of colors, words, icons
- **Example**
 - » CPU Connectix Powerbook Utilities
 - Settings for home, office, travel

Model Components Summary

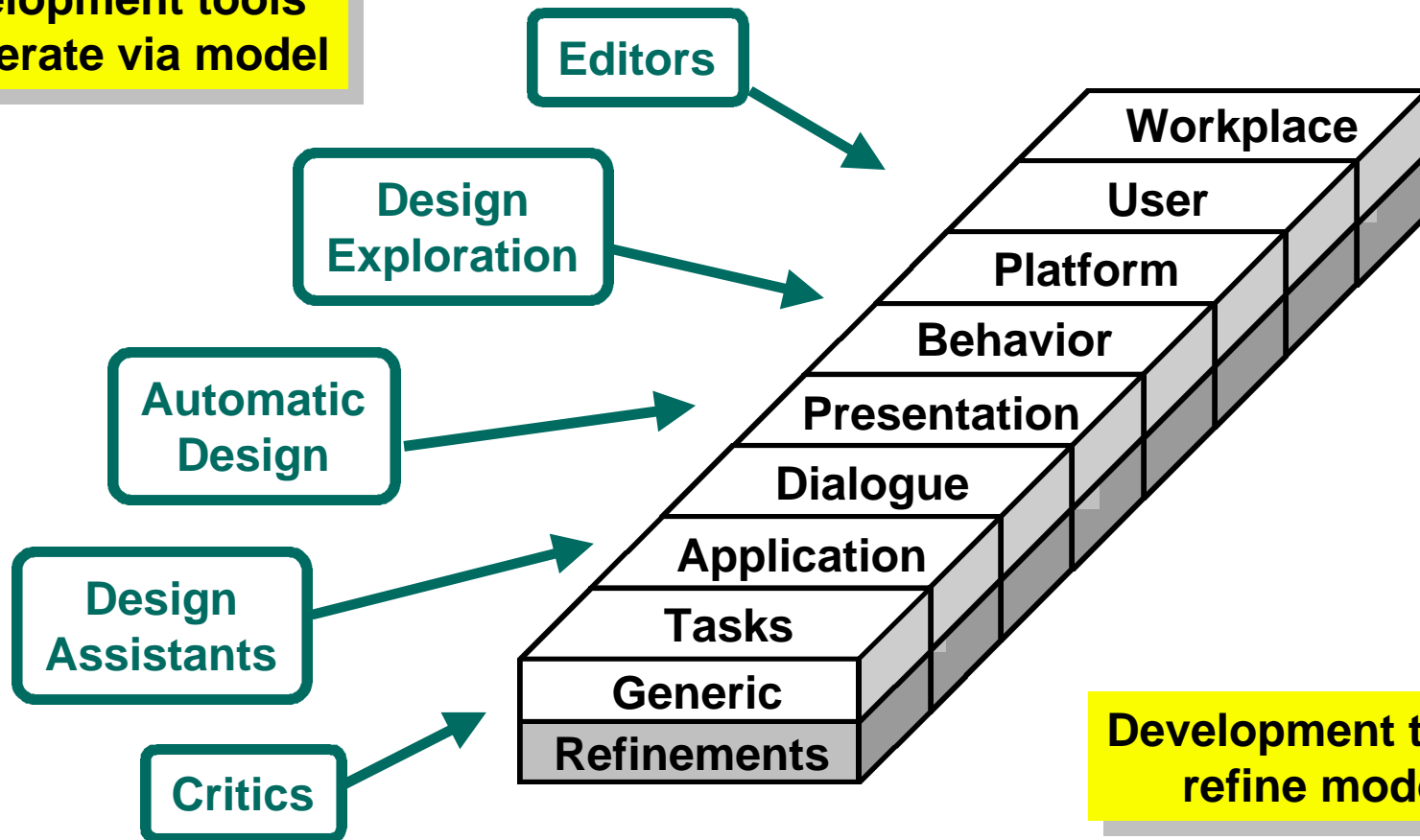


Model components:

- define a vocabulary for specifying arbitrary interfaces
- provide a reusable framework for developing interfaces

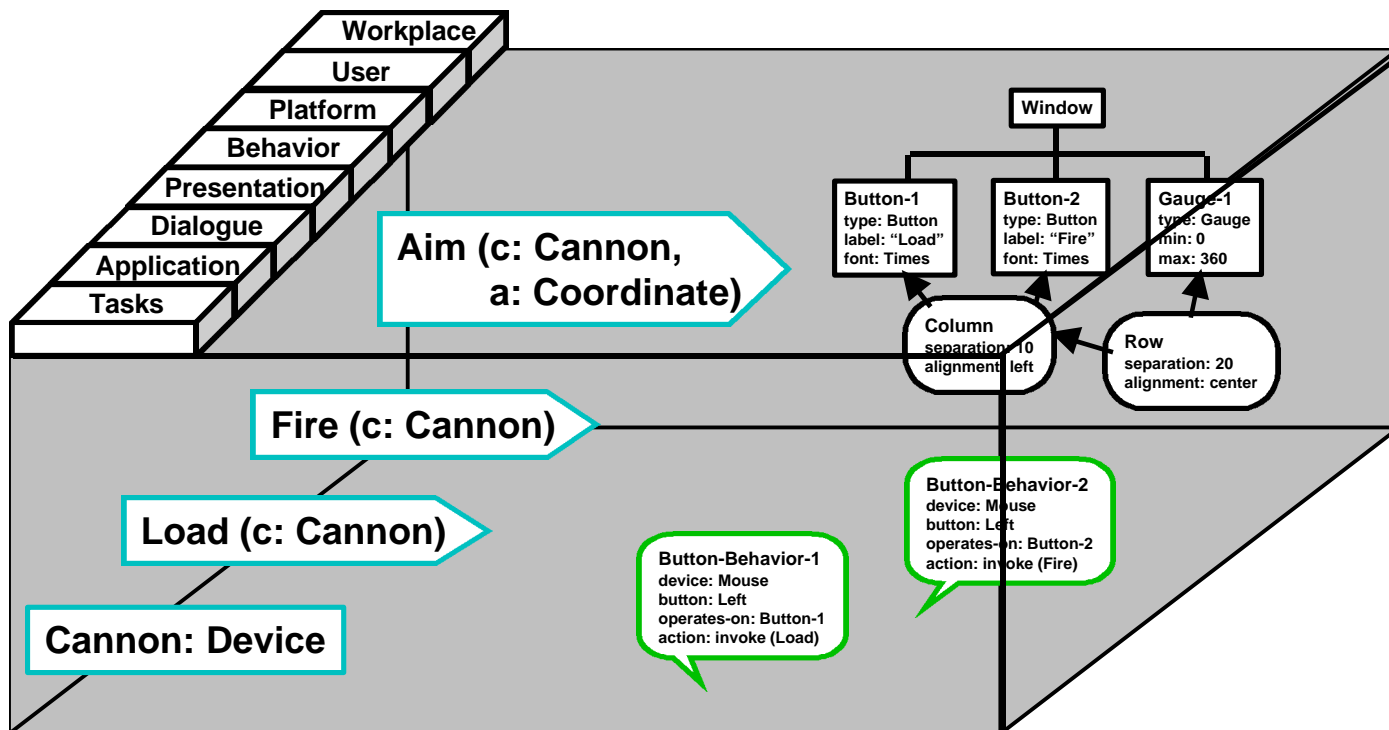
Development Architecture: Model Refinement

Development tools
cooperate via model

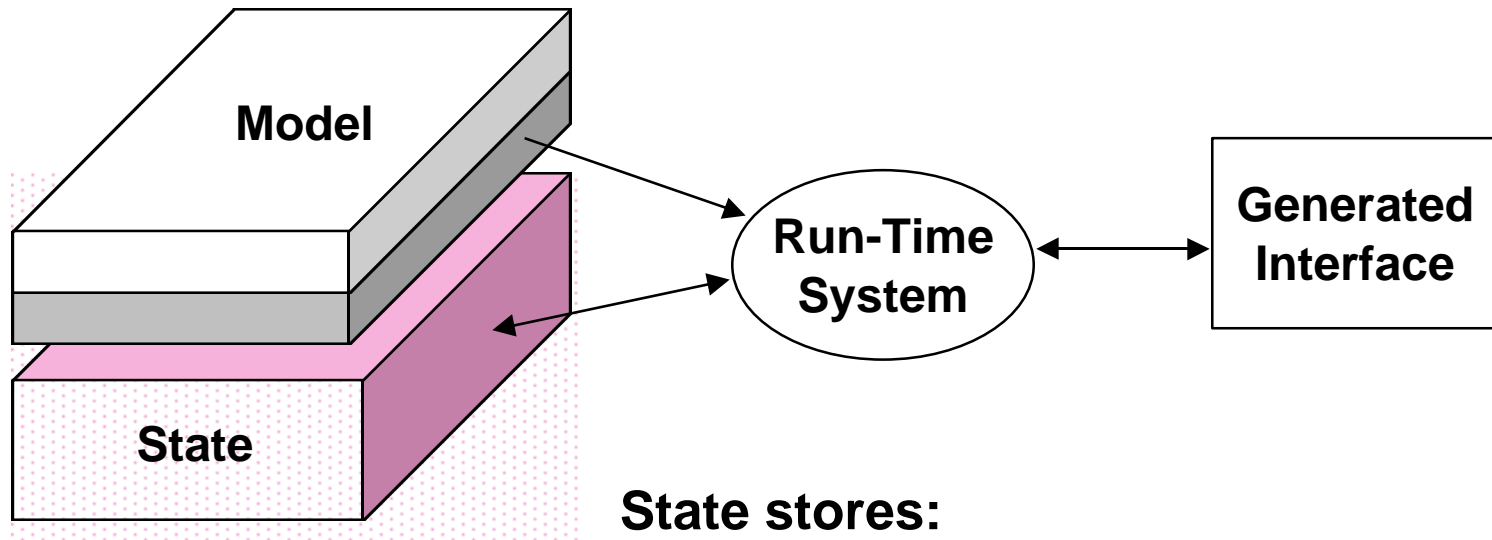


Development tools
refine model

Model Refinement Example



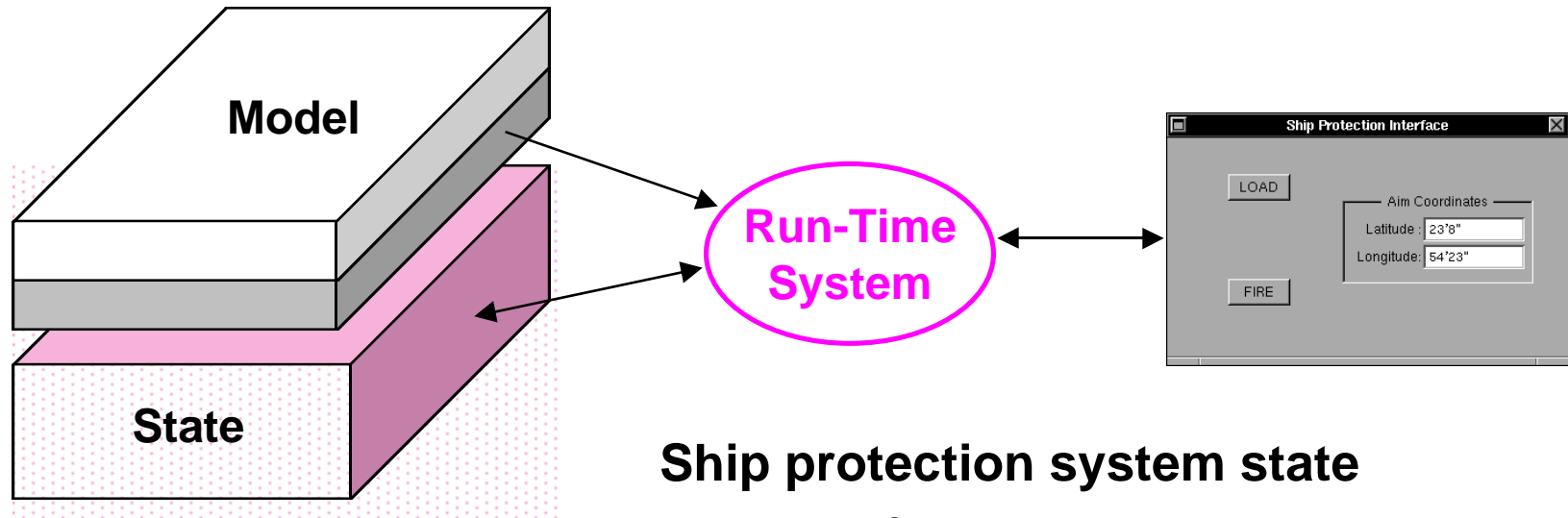
Application Architecture



State stores:

- object instances
- instances of presentation components
- dialogue state
- current user characteristics
- interaction history

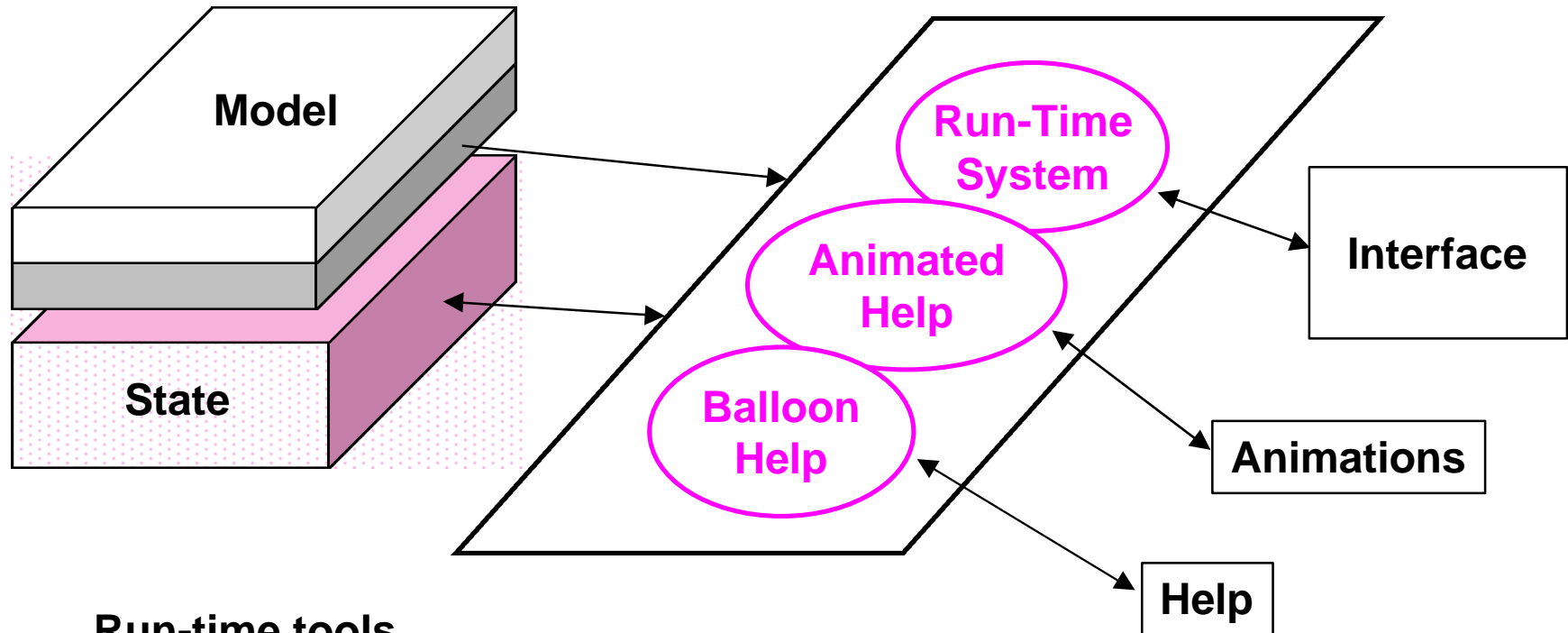
Application Architecture Example



Ship protection system state

- state of cannon
 - » loaded, aim
- state of buttons and type-ins
 - » dimmed, value, location, size
- state of behaviors
 - » enabled, running

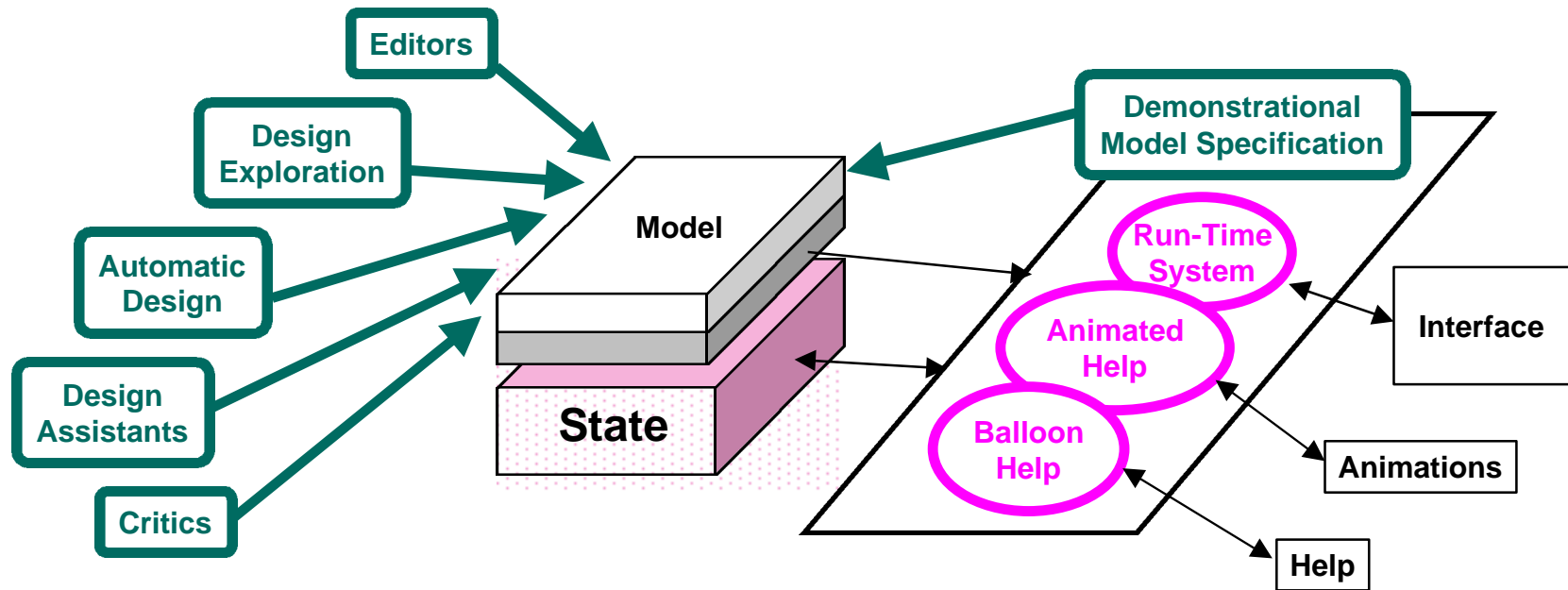
Application Architecture With Run-Time Tools



Run-time tools

- Provide services to users
- Use model to analyze state
- Change state

Full Development Architecture



- Iterative model refinement assisted with tools
- Immediate feedback after model changes
- Services automatically reconfigured when model is refined

Summary Architecture

- **Model specifies all aspects of interfaces**
- **Reusable, extensible & portable models**
- **Modeling tools refine models**
- **Run-time system generates interface**
- **Run-time services based on model & state**

**Framework for comprehensive
interface execution and
development environments**

Agenda

- **Model-based paradigm**
- **Case studies: UIDE, Mecano**
- **Architectures**
- **Break**
- **Case studies: Humanoid, ITS**
- **Survey of Model-Based Tools**
- **Conclusions**
- **Questions**

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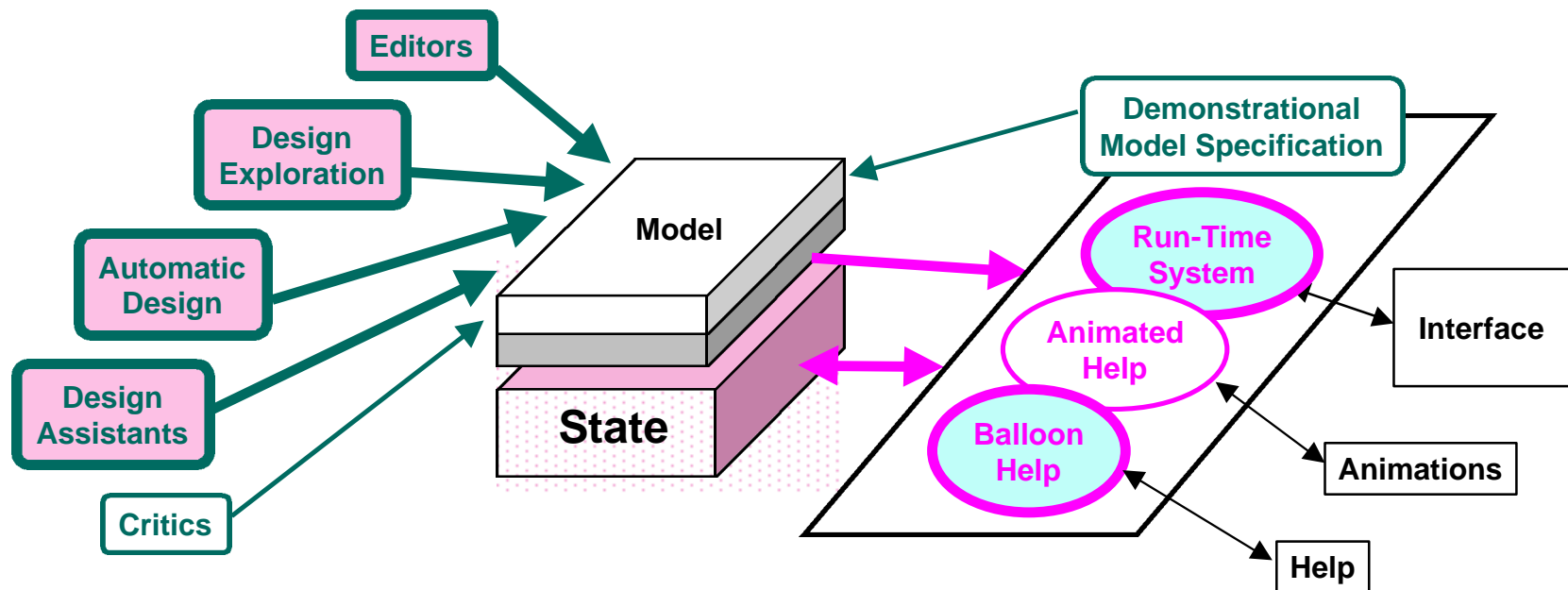
Agenda

- Model-based paradigm
- Case studies: UIDE, Mecano
- Architectures
- Break
- Case studies: Humanoid, ITS
- Survey of Model-Based Tools
- Conclusions
- Questions

Humanoid: User Interface Development Environment

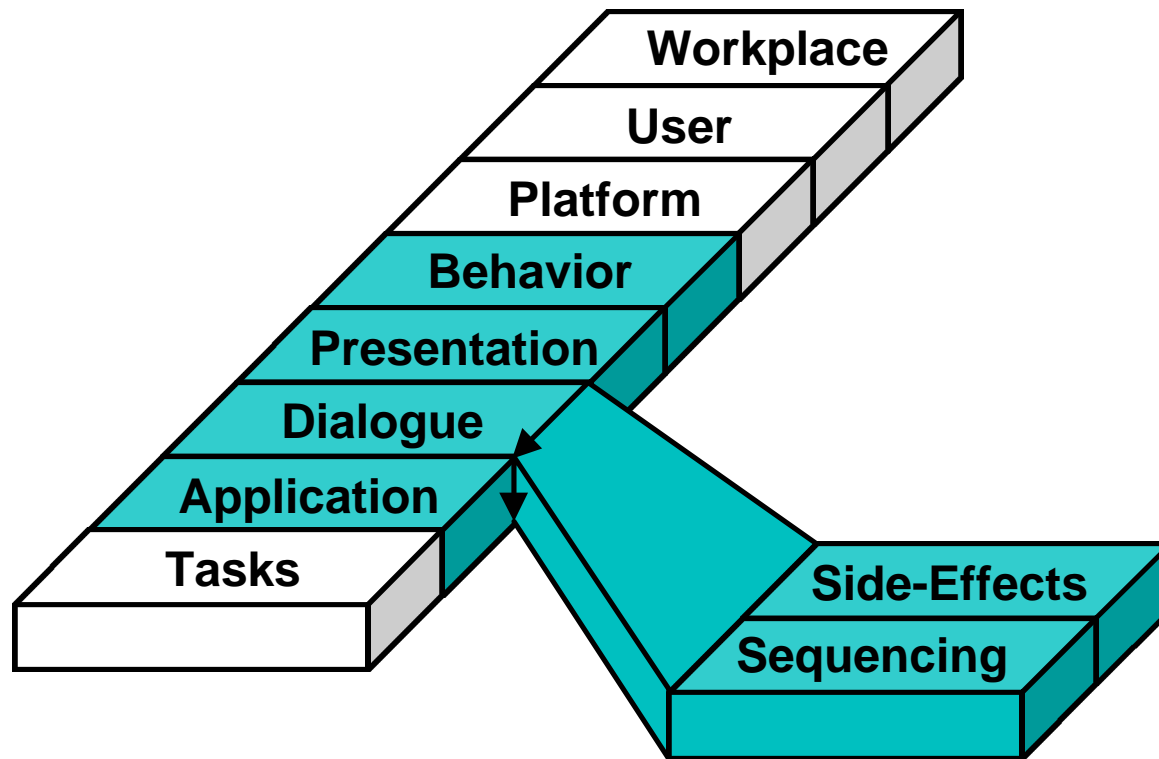
- Supports early conceptual design on line
- Supports refinement into finished products
- Assists with design exploration
- Facilitates construction of all interface features

Humanoid Architecture



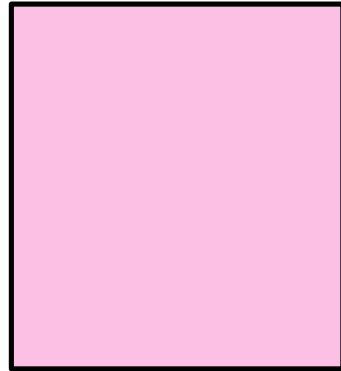
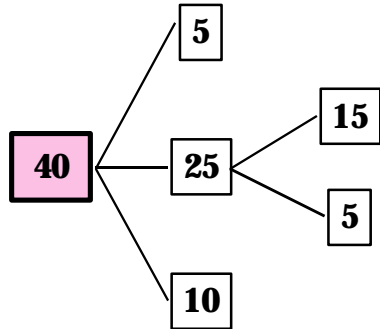
Humanoid's architecture vs. Generic architecture

Model

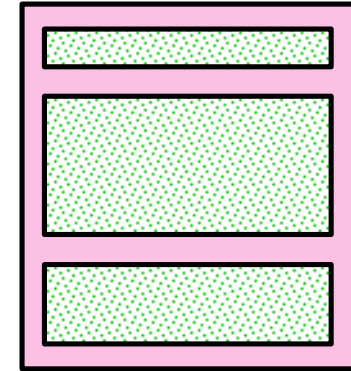
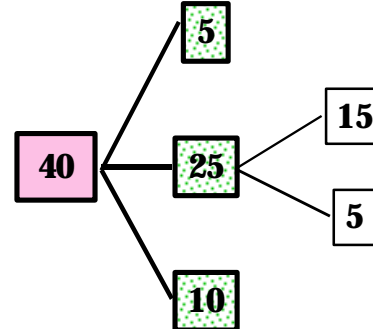


Example: TreeViz Visualization of Hierarchies

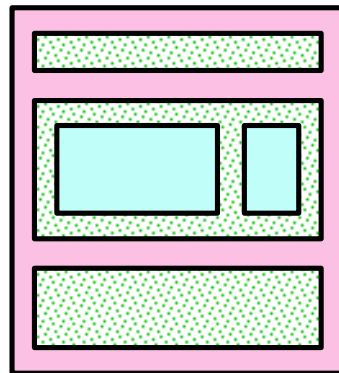
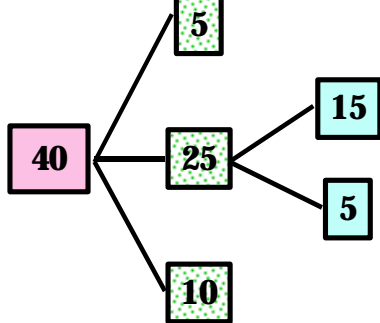
1st Step



2nd Step



3rd Step

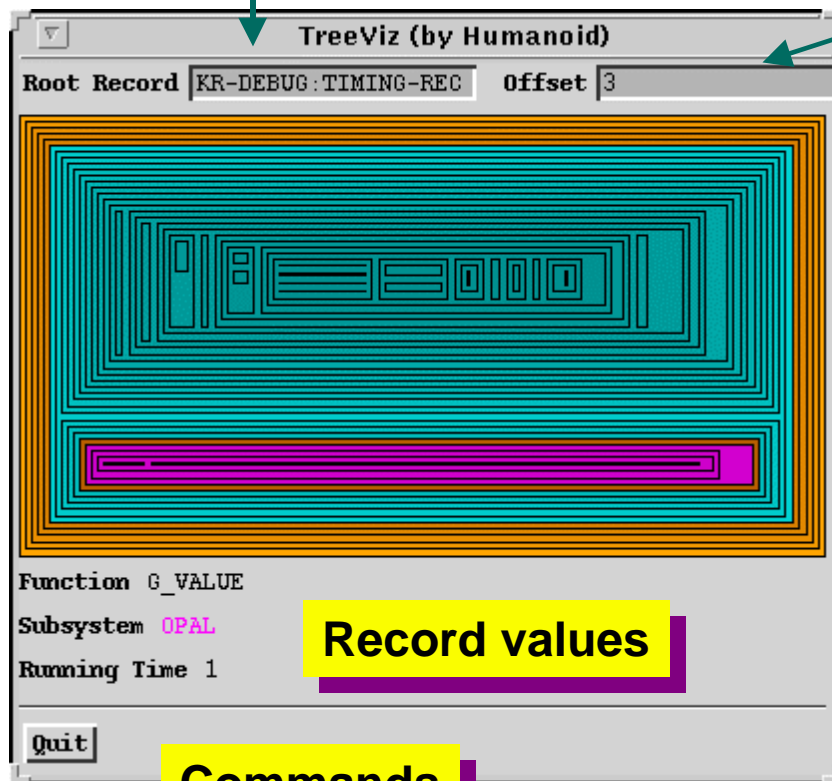


- Column/row space partitioning
- Rectangle size ~ node value
- Recursive: all tree levels

TreeViz

Implemented in Humanoid

Name of root record



Offset between rectangles

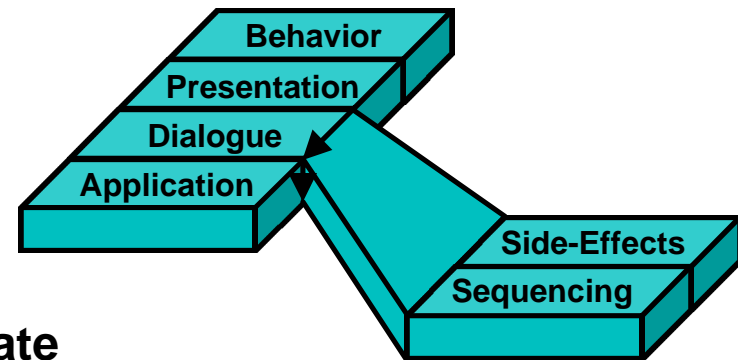
Record values

Commands

- Hierarchy
 - » Tree of subroutine calls
- Record values
 - » Subroutine execution time
- Color
 - » Subsystem where subroutine is defined

Modeling Language Features

- **Abstraction levels**
 - » Support design tools
- **Constraints**
 - » Support automatic screen update
 - » Support enabling/disabling behaviors
- **Iteration**
 - » Supports variable amounts of data
- **Conditionals**
 - » Support heterogeneous data
 - » Support context-sensitive displays



Application Semantics Model

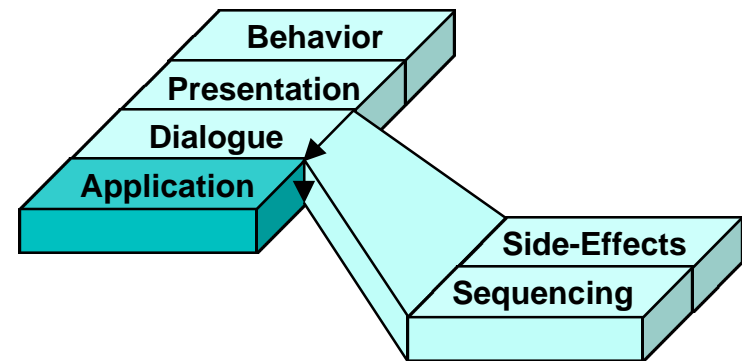
- **Global inputs**

- » Value
- » Type
- » Validation predicate

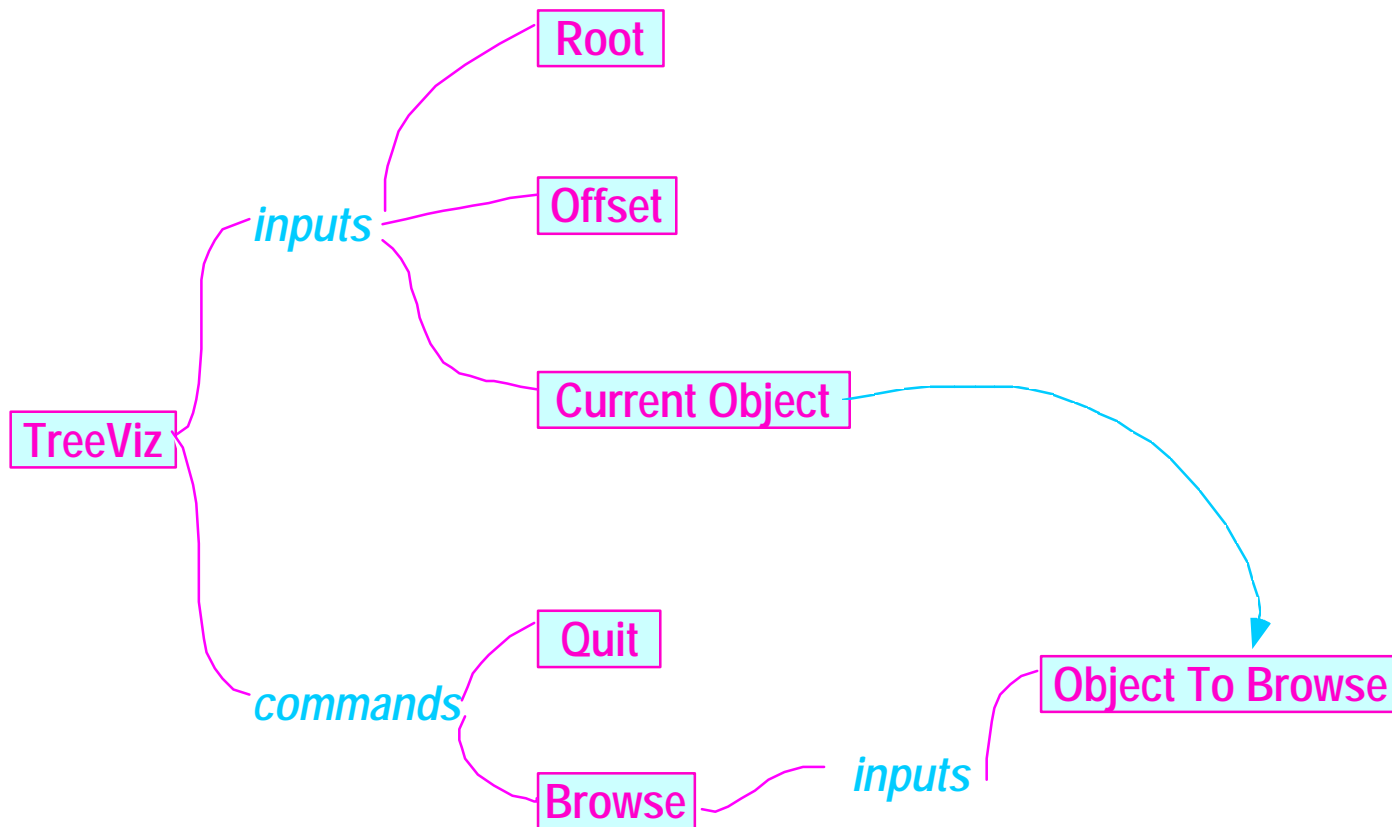
- **Commands**

- » Action
- » Inputs
- » Preconditions
- » Exceptions

- **Command and input groups**



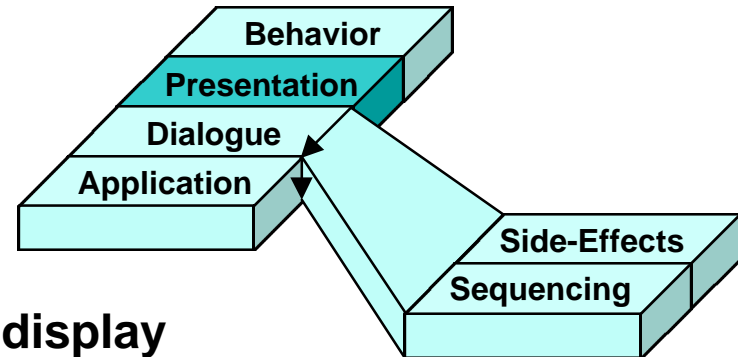
Application Model: TreeViz



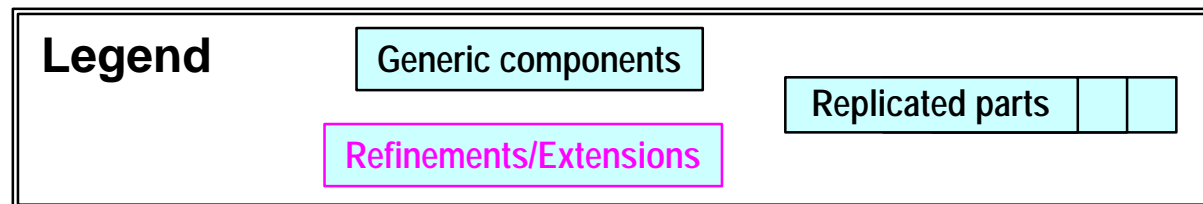
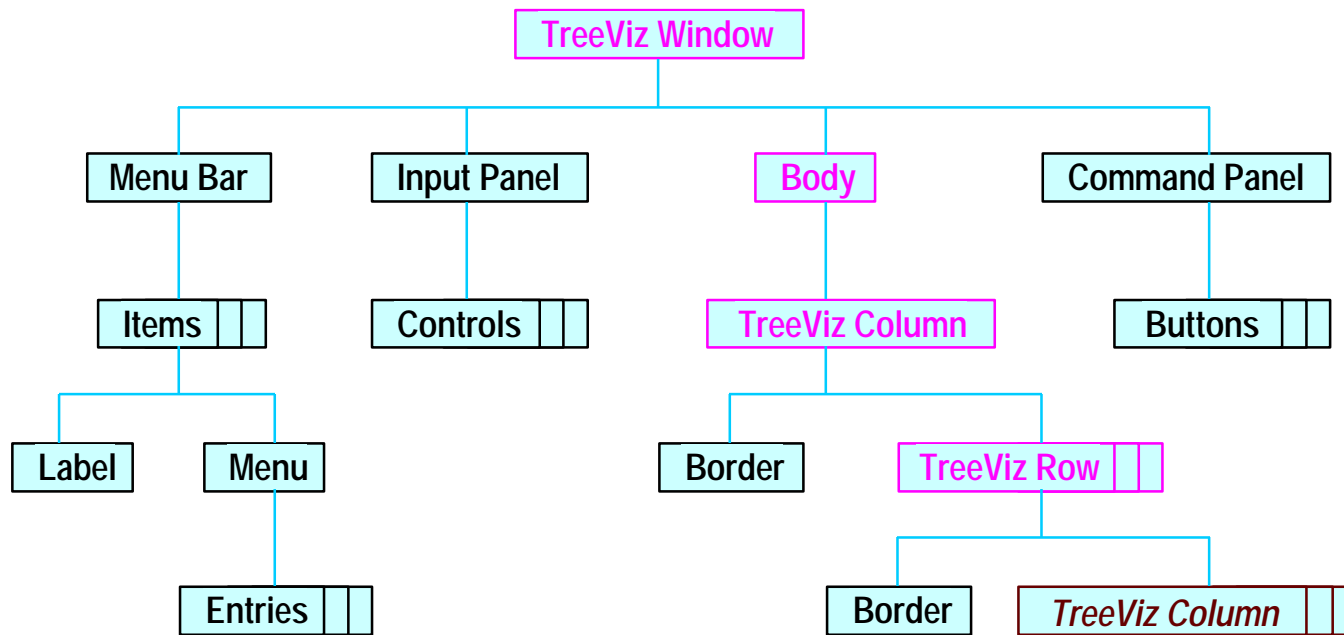
Presentation Model

- **Templates**

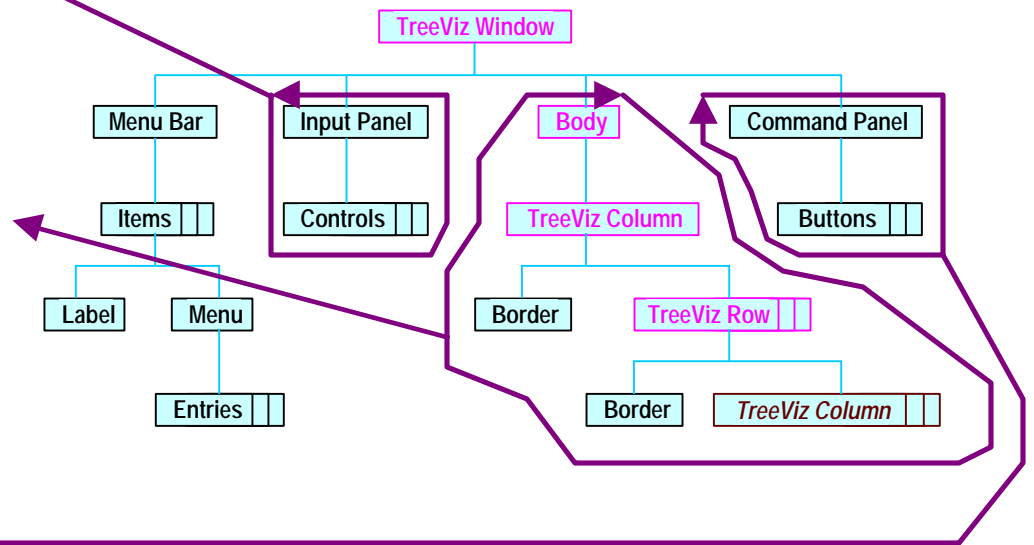
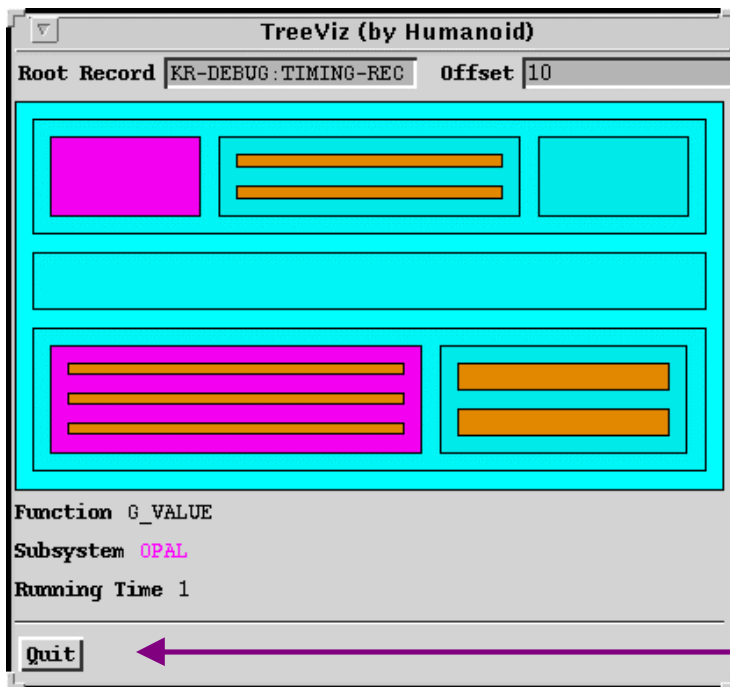
- » Hierarchical decomposition of display
- » Pluggable components
- » Replication (iteration)
- » Choice based on data properties (conditionals)



Presentation Model: TreeViz

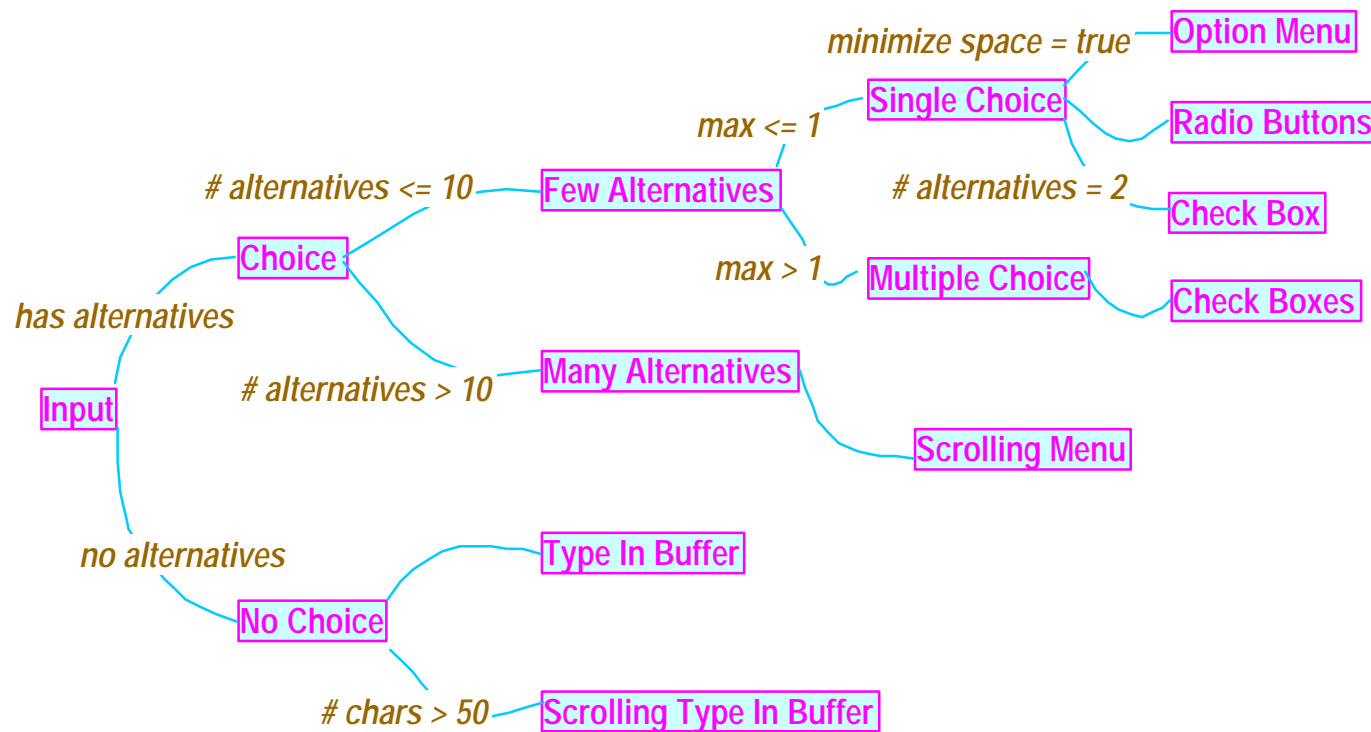


Example Display



Presentation Choice: Example

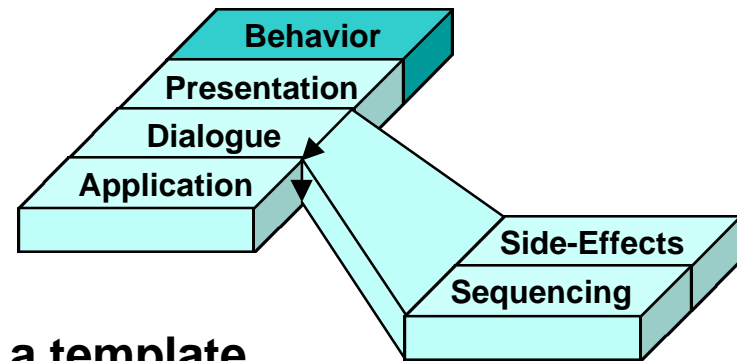
- Decision trees select presentation methods
 - » Example: selecting dialogue box building blocks



Behavior Model

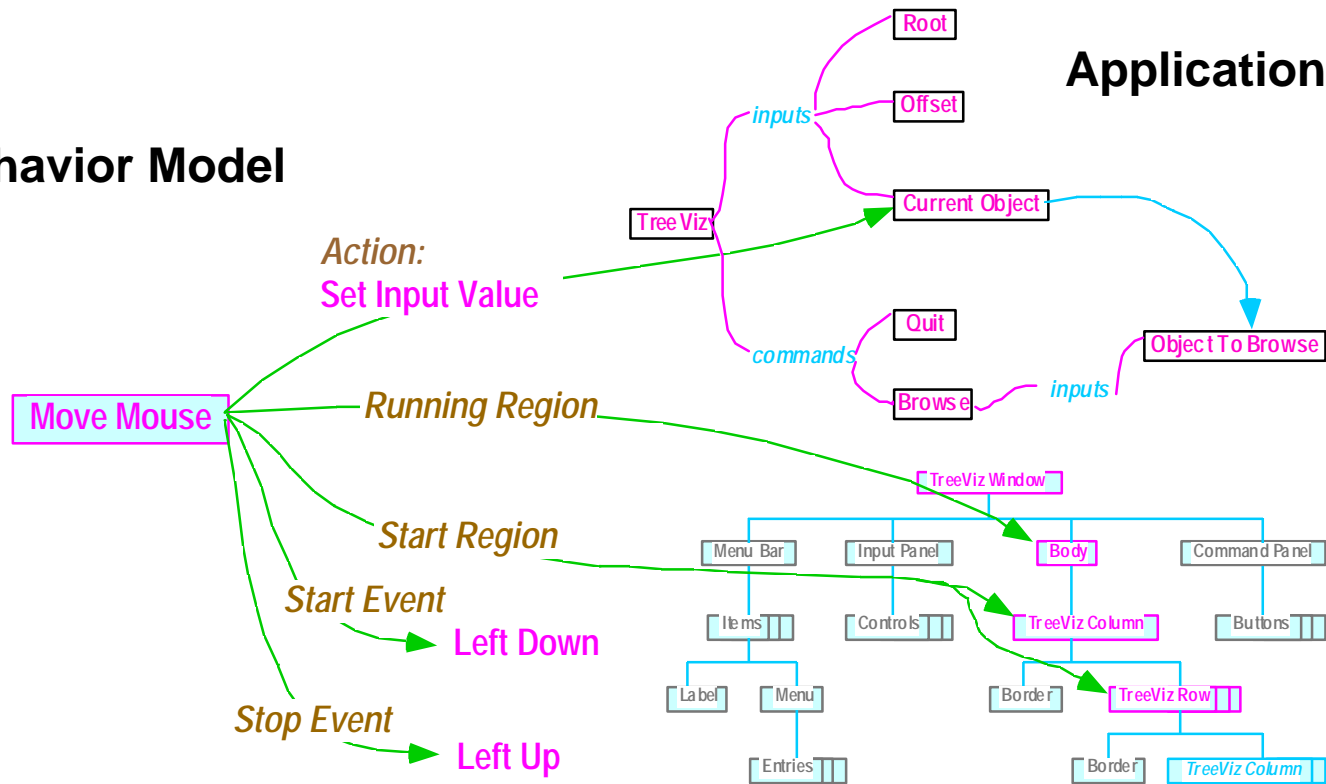
● Interactors

- » Start and stop events
- » Start and running region
 - Example: all instances of a template
- » Start, running and stop action
 - Examples:
 - set input to value
 - invoke command
- » Active, inactive



Behavior Model: TreeViz

Behavior Model



Application Model

Presentation Model

Sequencing & Side-Effects Model

- **Sequencing specified implicitly**

- » **Derived from application model**

- Invalid preconditions --> command disabled
- Invalid inputs --> E.g., “OK” button disabled

- » **Specified as attributes of command and input groups**

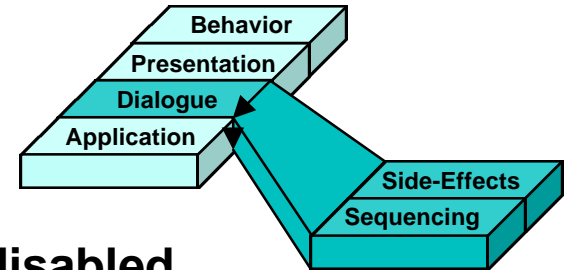
- E.g., only one command in group active
- E.g., inputs in group prompted for in sequence

- **Access to lower level status information**

- » **Command and input states**

- » **Demons**

- E.g., No longer-active, became-active, active-to-running

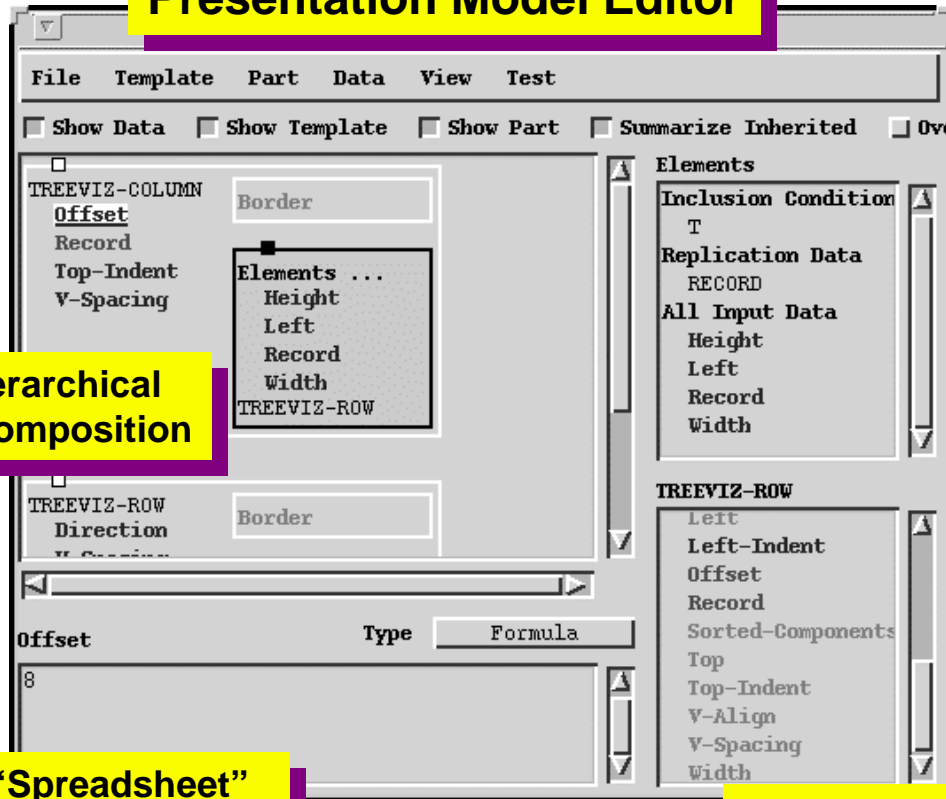


Modeling Environment

- All features of designs visible & changeable
- Example interface updated when model updated
- All views of designs are linked together
- Spreadsheet paradigm for entering constraints

Design Tool: Model Editor and Tester

Presentation Model Editor

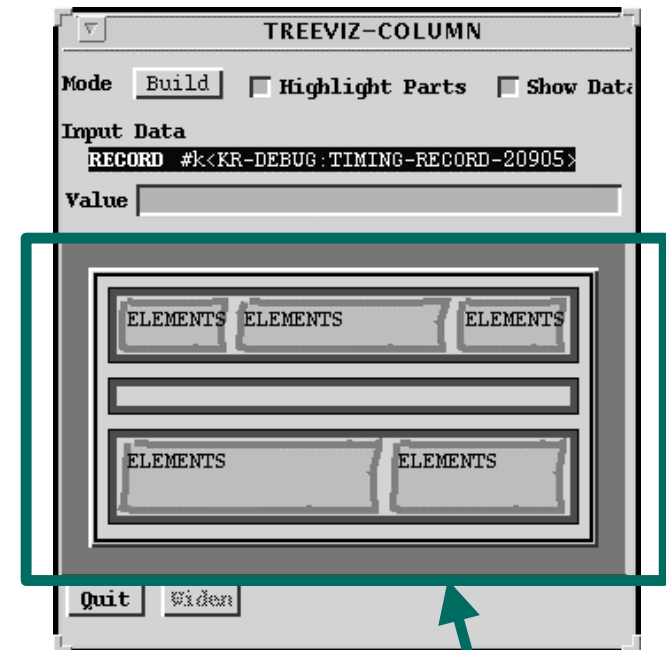


Hierarchical decomposition

"Spreadsheet" constraint editor

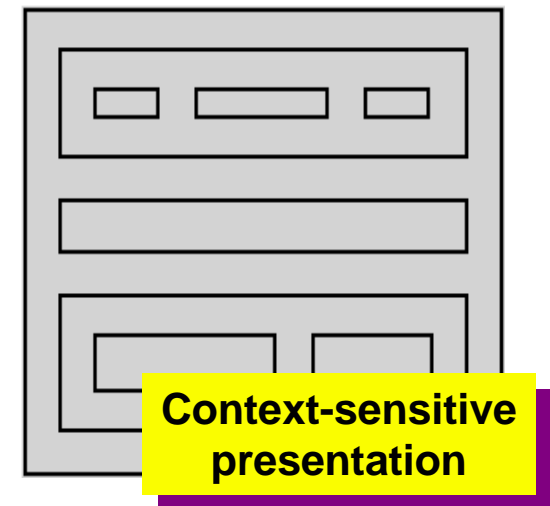
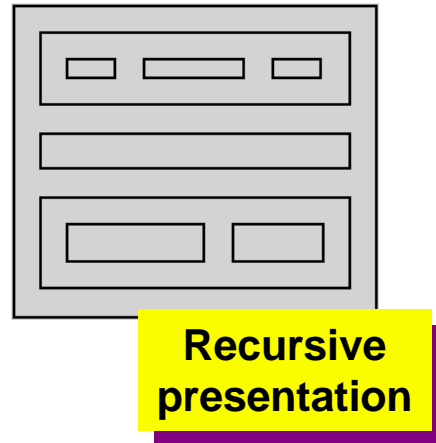
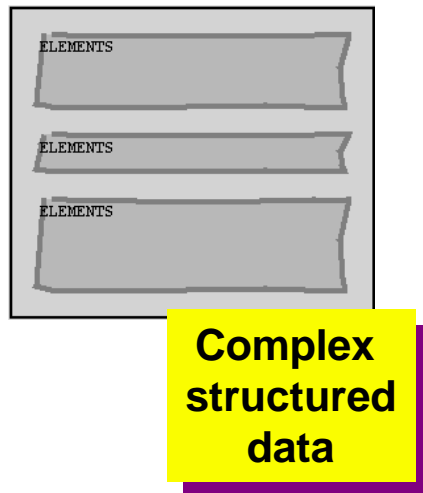
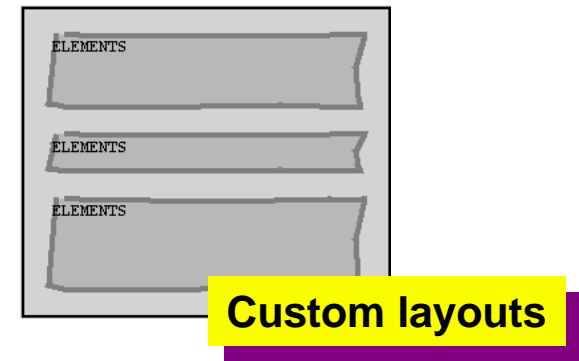
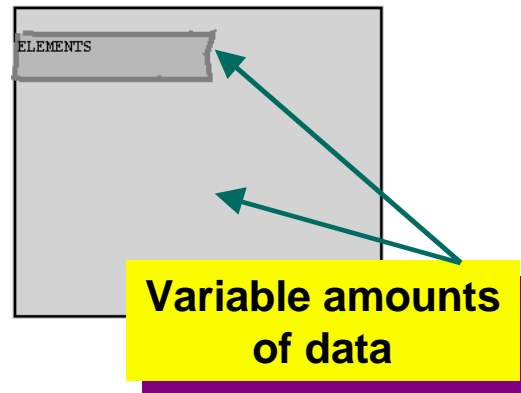
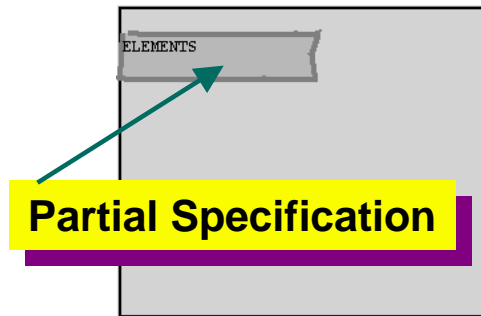
Attributes of selected element

Example Manager

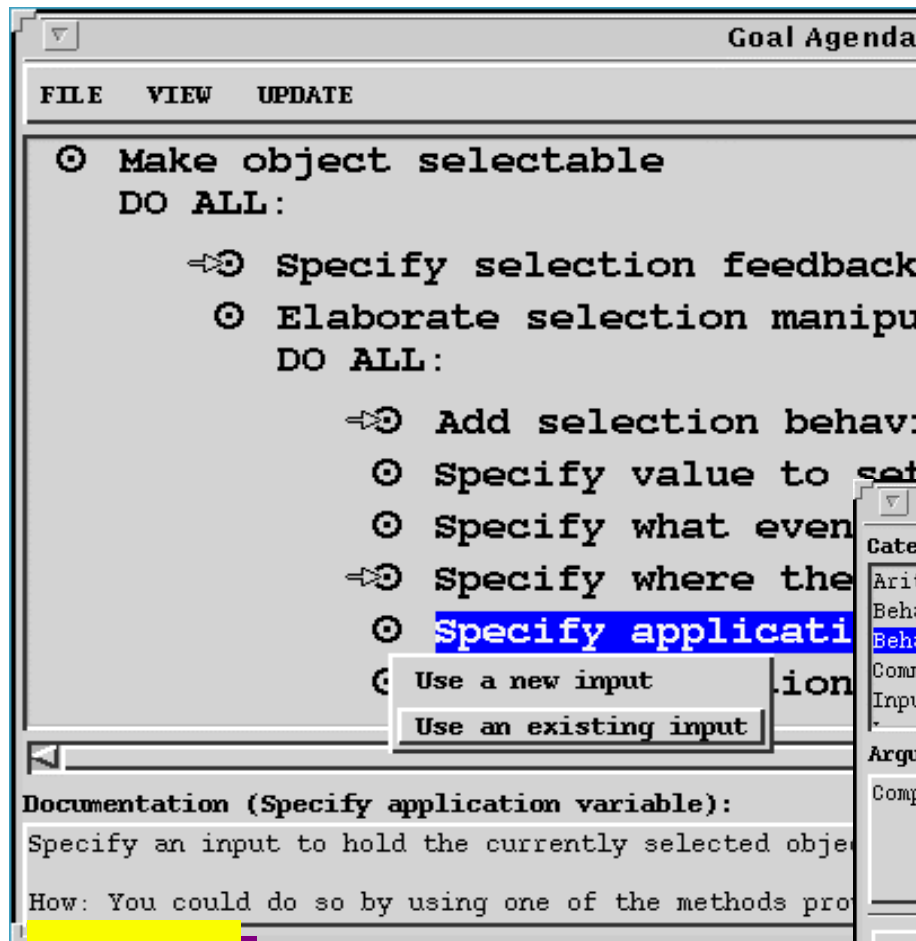


Example Interface

Prototyping from Partial Specs

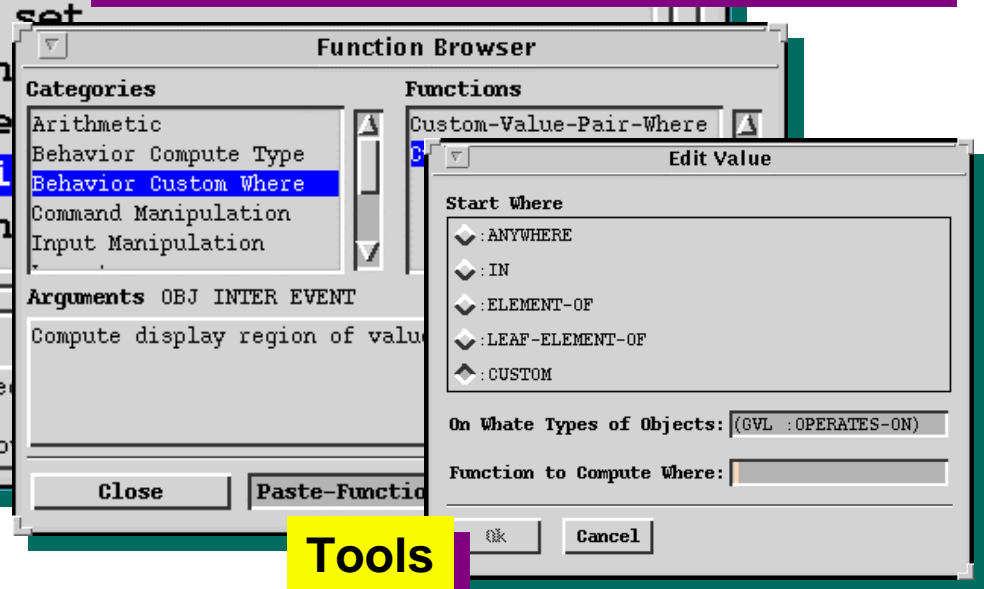


Design Tool: Design Assistants



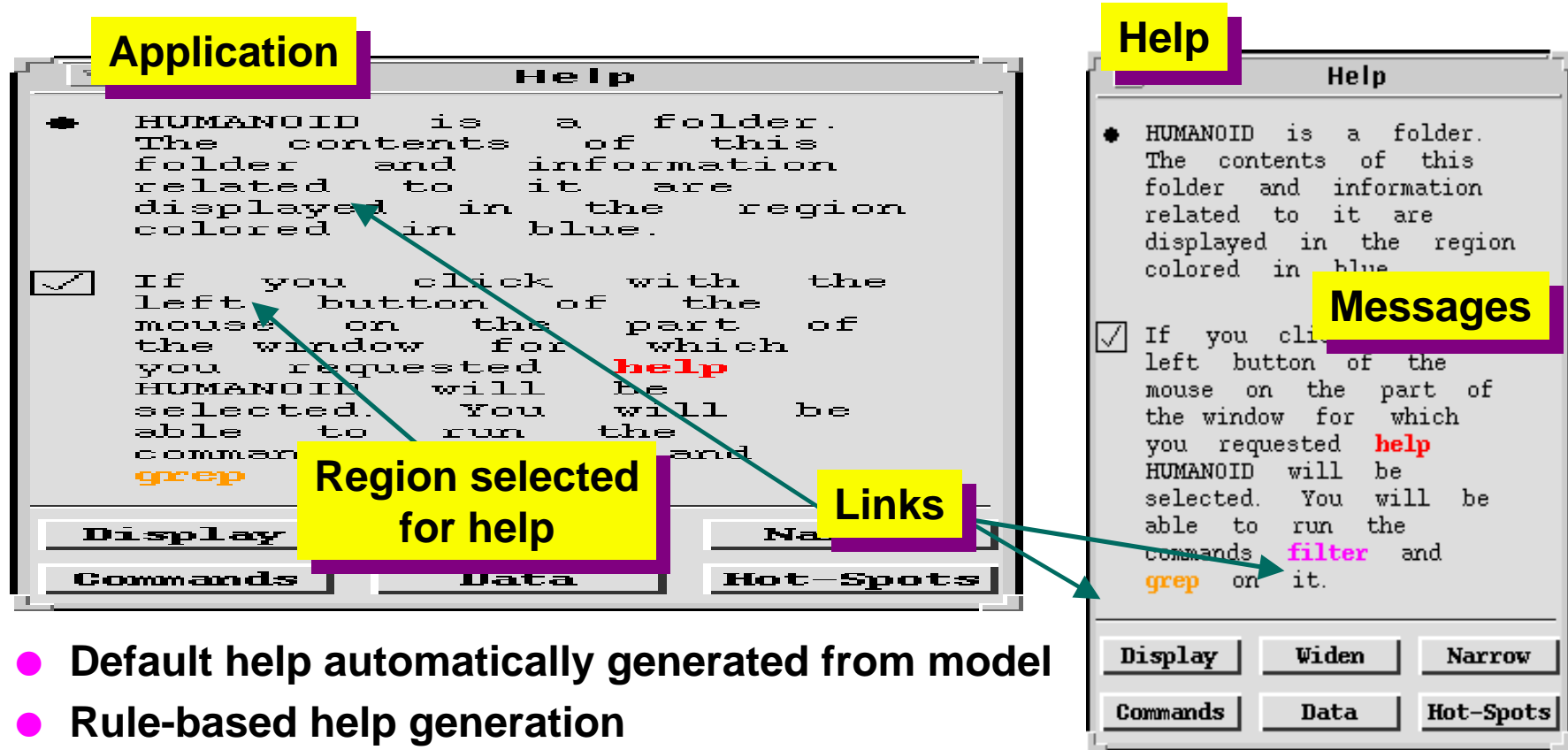
Agenda

- Agenda of tasks
- What has been done in design
- Routine task automation
- Non-routine tasks
- Methods to implement goals
- Set up modeling tools



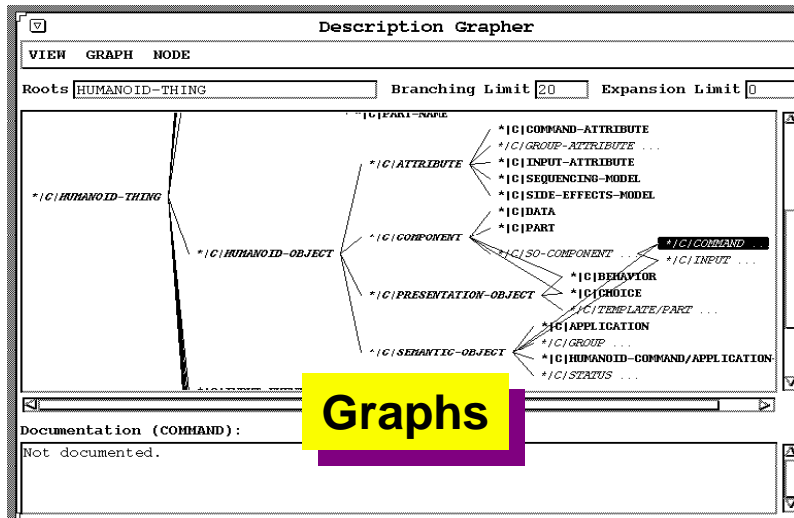
Tools

Run-Time Tool: Hypertext “Balloon” Help



- Default help automatically generated from model
- Rule-based help generation
- Levels of help message customization
 - » Editing examples of messages, changing rule conditions, defining new rules

Applications: SHELTER Knowledge-Base Development



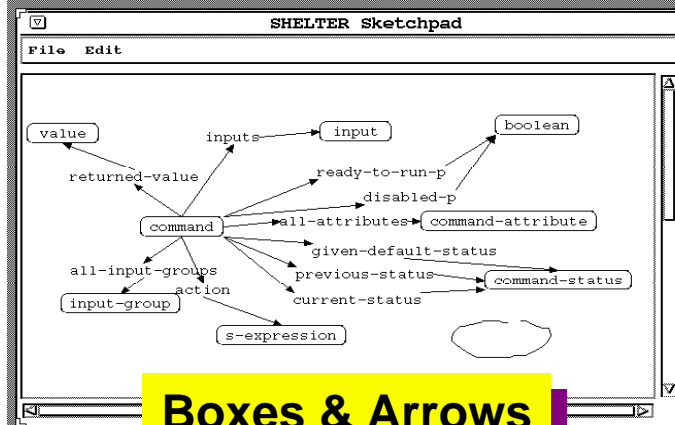
Graphs

The Shelter Console menu contains the following items:

- Finders
- Editors
- Viewers
- Graphers
- Notes
- Create Folder
- LOOM Features
- Sketch Pad
- Agenda
- Quit

The Concept Editor for the COMMAND concept shows the following details:

- Concept Name: COMMAND
- KB: HUMANOID-KB
- Primitive:
- Description: AND SEMANTIC-OBJECT SO-COMPONENT All EXCEPTIONS have type |C|EXCEPTION All PRECONDITIONS have type |C|PRECONDITION At most 1 ACTION All INPUT-GROUPS have type |C|INPUT-GROUP All LOCAL-INPUT-GROUPS have type |C|INPUT-GE
- Options: Closed World Backward Chaining CLOS class



Boxes & Arrows Editors

The Schema Viewer for the BB:FORMAT-MENU schema shows the following information:

- Instance: Show Format Windows
- Schema: FORMAT-MENU
- Asserted Types: COMMAND
- Roles: [R|HO. IS-A (1): #k<ACT:COMMAND> [R|EXCEPTIONS (1): INCORRECT-INPUTS [P|RECONDITIONS (1): #k<ACT: INCORRECT [R|ACTION (1): BB::ACTION-METHOD DEFAULT-STATUS (1): .ENAB ED DEFAULT-STATUS

The Matches window for the COMMAND concept shows the following information:

- Folder: Entry Filter Windows
- Status: USER-MANAGED Item Count: 404
- Matches:
 - #k<BB: INSTANCE-EDITOR*REVERT
 - #k<BB: REVERT-INSTANCE-VIEWER
 - #k<BB: FORMAT-MENU
 - #k<FOLDER:: SET-FILTER-OPTIONS
 - #k<BB: CREATE-NEW-RELATION>
 - #k<BB: BACKBORD-FINDER*ADD-SU
 - #k<TINT-INTERFACE: ADD-SPECIAL
 - #k<BB: INVOKE-BACKBORD>
 - #k<BB: ADD-SUPER-RELATION-FEA
 - #k<SHELTER: RETRIEVE-INSTANCE
 - #k<AG: TEMPLATE/PART-EDITOR*GI
 - #k<BB: ADD-S-ROLE-CONSTRAINT-
 - #k<BB: MODIFY-S-ROLE-CONSTRAI
 - #k<BB: ADD-NESTED-DESCRIPTION

Specialized Editors

Applications: DRAMA Logistics Management

75+ Different Windows
13 Window Families

The screenshot displays three overlapping windows from the DRAMA Logistics Management application:

- Main DRAMA Agenda:** A window with a title bar "Main DRAMA Agenda" containing a list of tasks. The visible tasks are:
 - K/AALZ Design Change Notice Deletes Item
 - 00019220001 Delete DLA Managed NSN
 - D/ZZDZ Update Item AAC
 - D/ZZDZ Update Item EC
 - 4101222201 Validate Recommended Buys for NSN
 - 3012 5000091220001 Validate Recommended Buys for NSN
 - 3012 5315011134181 Delete DLA Managed NSNA "Close" button is at the bottom.
- Drama Console:** A window with a title bar "Drama Console" showing a summary of system statistics:

Current Date	3012
Number Of CXIs	12
Number Of RBs	4
Number Of Service SSRs	9
Number Of Pseudo SSRs	8
Number Of DLA Items of Supply	0
Number Of DLA Line Items	0
Number Of LSA Line Items	13
Number of Drama-Scenarios	7

Below the statistics are several buttons: "Show Agenda", "Validate Rec Buy", "Create Note", "Show WS Data", "Show Item/NSN Data", "Show Report", and "Cataloguing Screen".
- 5000019220001 Delete DLA Managed NSN:** A window with a title bar "5000019220001 Delete DLA Managed NSN" and a sub-header "5000019220001 Review NSN applications". It contains a message: "** Task completed on 3012 **". The main text reads: "Check to see if other applications of this NSN exist. If there are none, this NSN should be deleted because it is now no longer used in this system." It includes a section for "Status of known applications:" with a list of "DRAMA LSA Items for NSN 5000019220001:" containing "R3K/LLZ (Deleted, LSA TOCC=D) No service SSR". Below this is a section for "Tasks for this scenario:" with a list of tasks:
 - 3012 5000019220001 Submit a WS-1 - NSN no longer in weapon system
 - 3012 5000019220001 Review NSN applications
 - 3012 5000019220001 Research stock and procurement before deleting
 - 3012 5000019220001 Remove DLA from TIRA "Comment:" field and "Complete" and "Hold" buttons are at the bottom, along with a "Close" button.

Humanoid: Review

- **Benefits**

- » Supports wide range of interfaces
- » Complex interfaces developed without programming
- » Immediate visualization of consequences of model changes
- » Allows delay design commitments
- » Framework for incorporating support tools

- **Shortcomings**

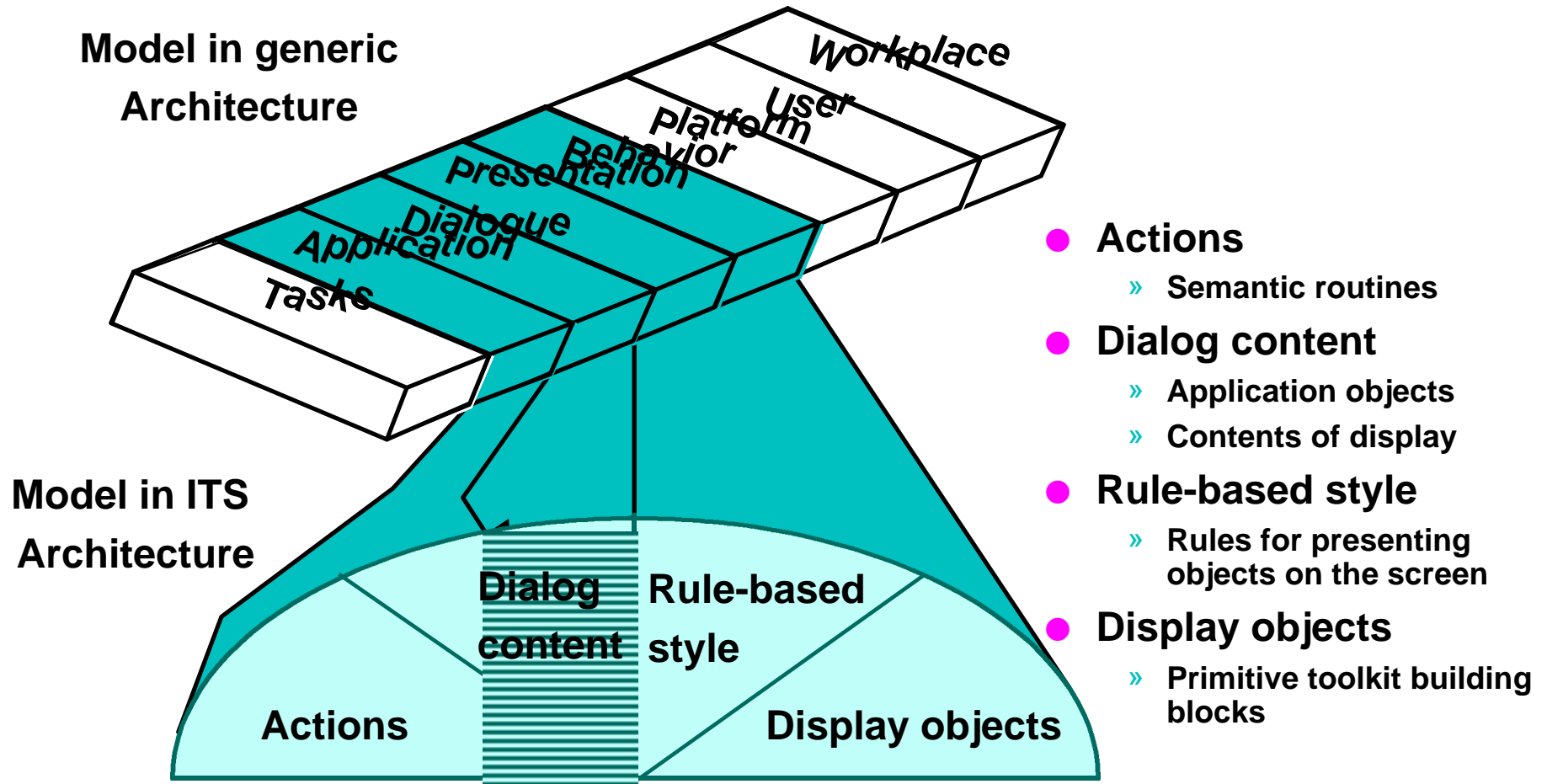
- » Interactive development environment is hard to use
- » Performance

ITS: A Tool for Rapidly Developing Interactive Applications

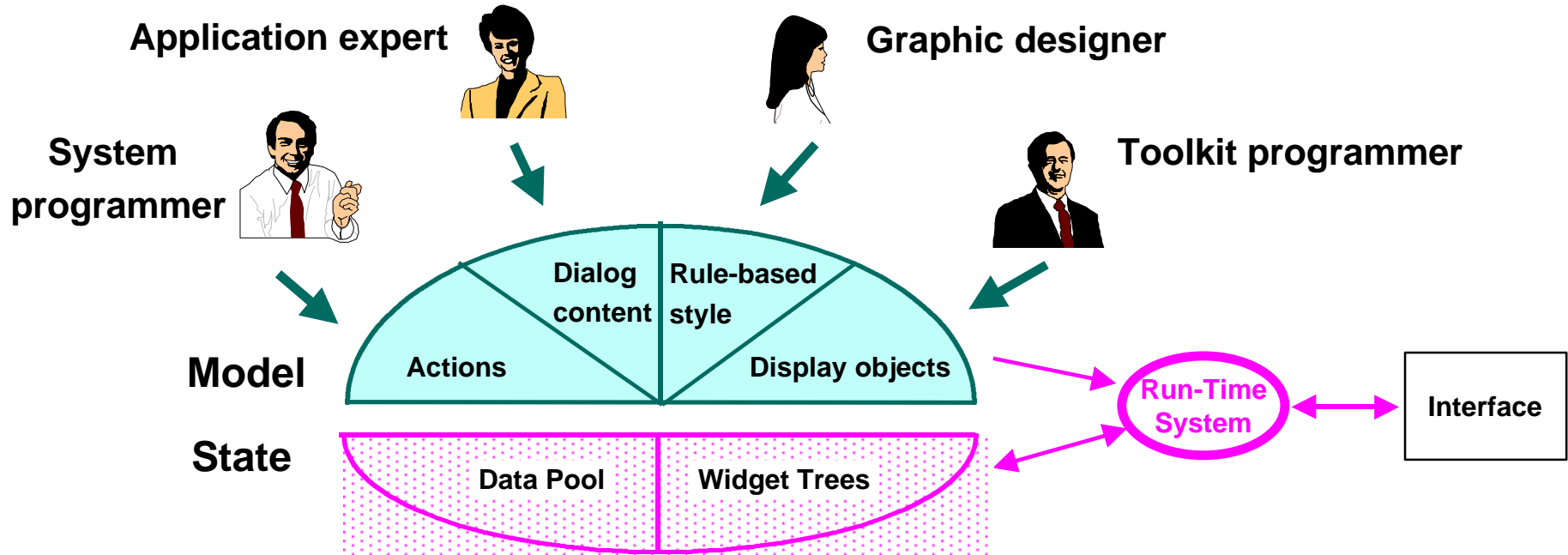
- **Reconfigurable interfaces**
 - » Different interaction devices, users, countries
- **Direct involvement by different specialists**
 - » Domain experts, graphic artists, system and toolkit programmers
- **Four layer architecture separates concerns**
- **Production quality tool**
- **Widely used applications**
 - » Information kiosks (multimedia)
 - » Business applications

ITS

4 Layer Architecture



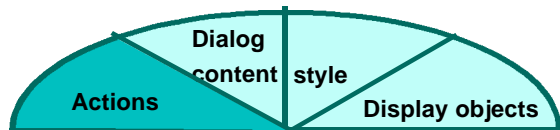
ITS Architecture



- Model elements specified by different specialists
- Data pool: shared data between application and interface
- Widget trees: representation of display
- On the fly generation of interfaces based on model and data pool

Action Layer

- Procedures that perform computation
- Communicate with interface by
 - » Storing values in data pool
 - » Many dialogue objects can refer to data pool elements
 - » Notification mechanism to trigger display updates
- Run-time system calls actions
 - » In response to input events

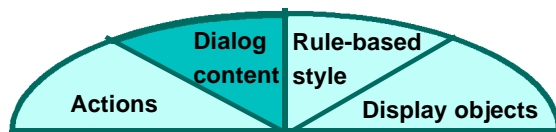


System
programmer



Dialog Content Application Model

- **Declaration of structure of application data**
 - » Forms: set of fields (a record)
 - » Lists: a set of forms
 - Form fields can contain lists
- **Independent of display information**
 - » Views can show only subset of data
 - » Multiple views on same data



Application expert



Dialog Content (Application Model) Example

Data definition of airline reservation system

list **listname** = flights, **numrecords** = 10
field destination, **rangename** = cities, **size** = 20
field departure_time, **size** = 10
field departure_date, **size** = 20
field airline, **rangename** = airlines, **size** = 20
field number_stops, **size** = 5

Legend: **list**: declaration of a list
listname: name of the list
numrecords: number of records in list
field: name of field in record
rangename: type of value stored in field
size: estimate of number of character



Application expert



Dialog Content

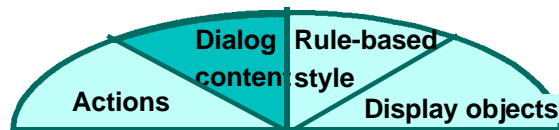
Dialog/Presentation Model

- **Frames**

- » Corresponds to a window or region of the display
- » Definition of data to be displayed
- » Does not define the appearance of the display

- **Dialogue control**

- » Defines when frames are shown on the screen
 - Frame “activation”



Application expert



Dialog Content (Dialog/Presentation Model) Example



frame id = check_today, action = getlist, listname = flights, value = flights.data
list listname = flights, number = 5
list-item field = destination, message = "To"
list-item field = departure_time, message = "Departure"
list-item field = departure_date, size = 20
list-item field = airline, message = "Carrier"
frame message = "To search for selected flights"

Frame definition

5 Elements shown

Data definition

To	Departure	Carrier	Stops
New York	10:00	USAir	2
Atlanta	12:25	Delta	0
Chicago	09:15	American	1
Portland	10:20	Continental	0
Boston	18:30	TWA	1

Generated display

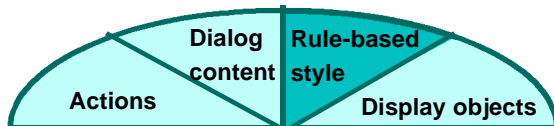
list listname = flights, numrecords = 10
field destination, rangename = cities, size = 20
field departure_time, size = 10
field departure_date, size = 20
field airline, rangename = airlines, size = 20

Rule-Based Style Presentation & Behavior Model

Style

**Coordinated set of decisions
on appearance and behavior
used in a family of applications**

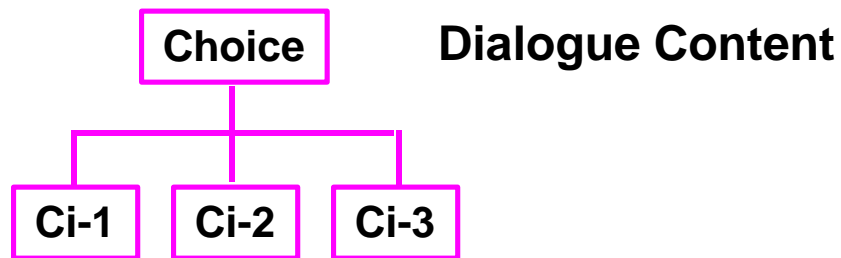
- **Refers to both input and output**
- **Style in the small and in the large**
- **Applies to more than one application**



Graphic designer

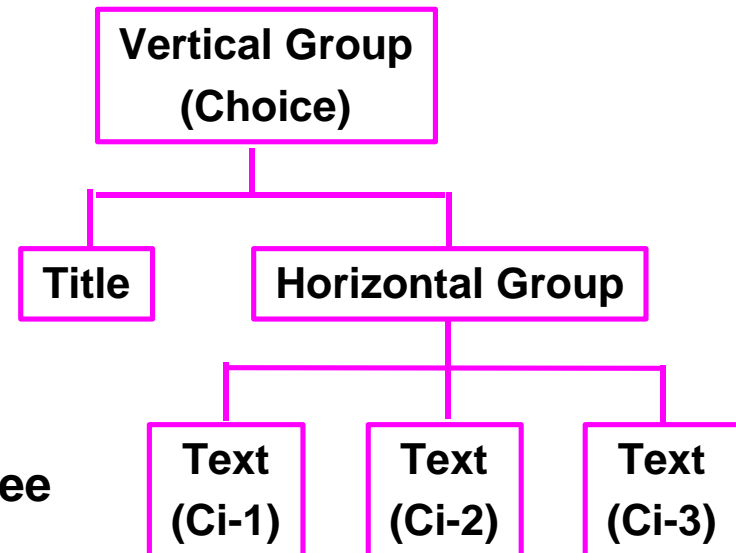


Display Generation



Transform application data into display trees

Style Rules



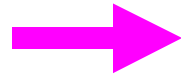
Graphic designer



Style Rules

Style rules determine display format

Conditions



Results

- When rule is executed
 - » Names of dialogue frames
 - » Fields in dialogue frames
 - » Field attributes
 - rangename
 - size
 - » No. of choices in choice fields

- Formatting instructions
 - » Create display elements
 - » Set attributes of display elements
 - » Control execution of nested rules
 - » Group display elements together

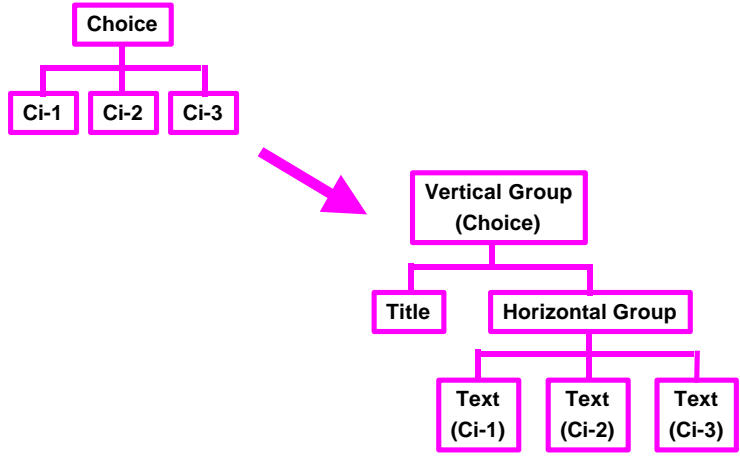


Graphic designer



Style Rules: Example

Rule for displaying a set of choices as a menu with a title



when type = choice

build

unit type = Vertical-Group

unit type = Title

unit type = Horizontal-Group

unit type = message, replicate = all

When asked to display a set of choices then build a

a vertical arrangement of a title

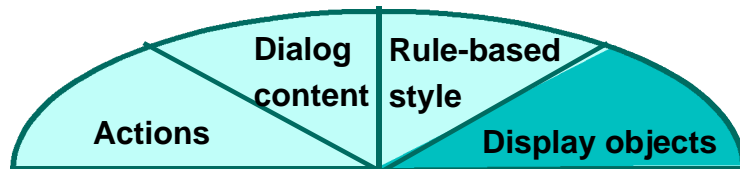
and a horizontal arrangement

of a message for each choice



Display Objects

- **Implementation of the display building blocks**
 - » Request screen space from parent
 - » Respond to space allocation
 - » Paint object on the screen
 - » Respond to input events
 - activate frames
 - select object
 - execute actions



Toolkit programmer

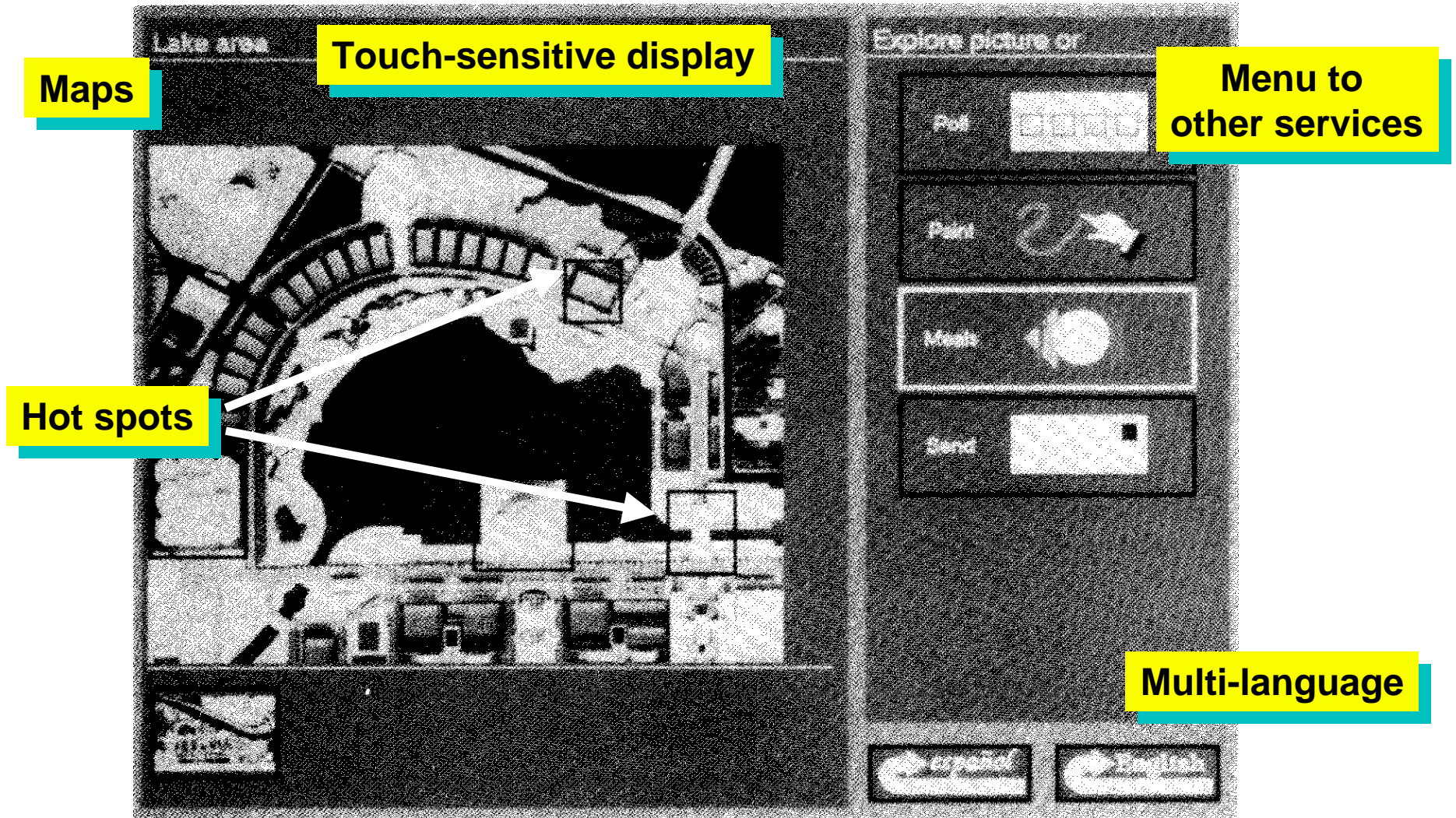
Applications

1992 EXPO in Seville

- **Visitor information system**
 - » Maps and directions to pavillions
 - » Person to person and group electronic mail
 - » Automated restaurant reservations
 - » Public opinion polling
 - » Finger painting and picture taking
- **Used by millions of people for several months**
 - » Network of IBM 486 computers
 - » Touch screen interface

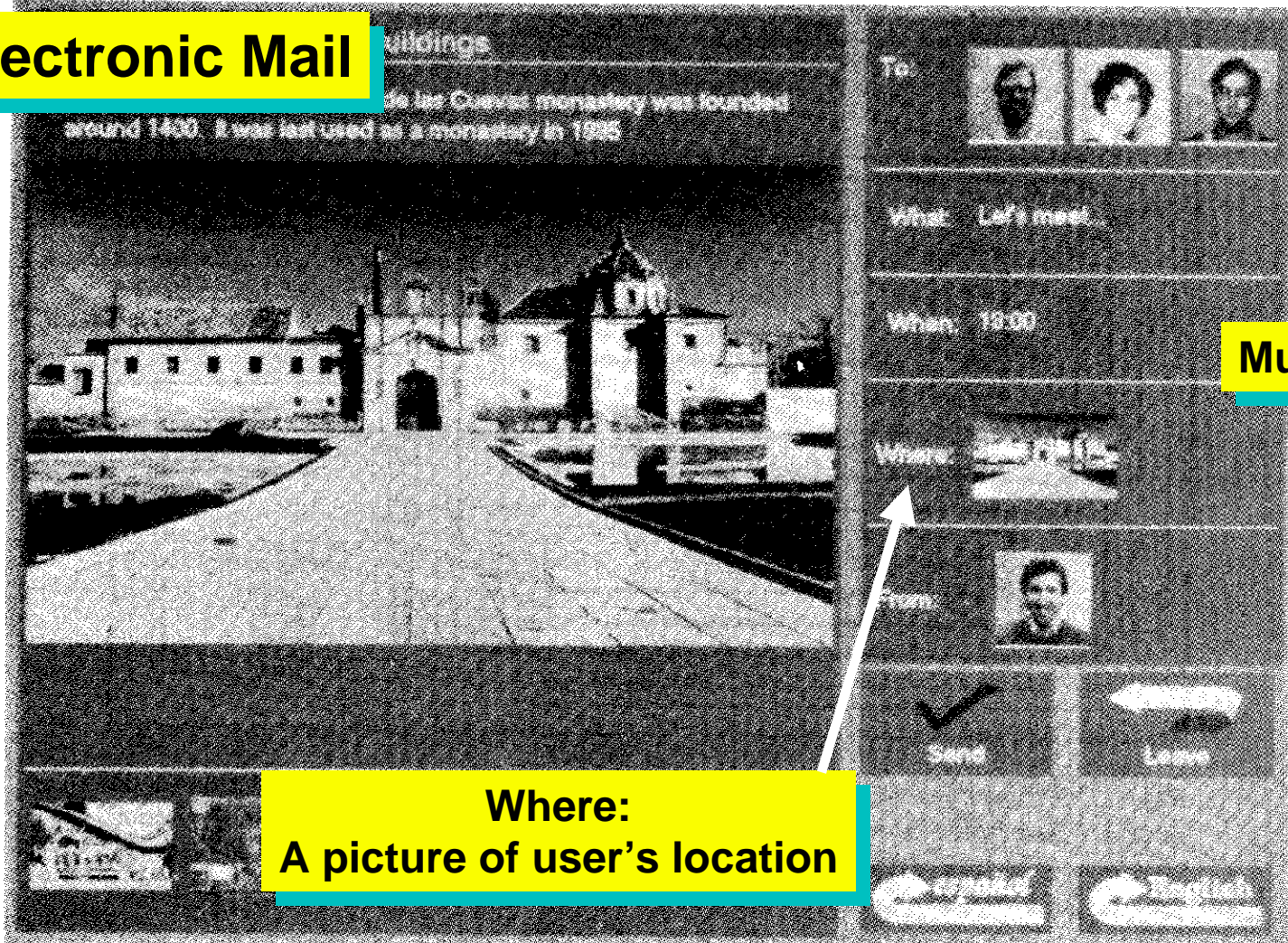


ITS: Information Kiosk Expo 92, Seville, Spain



ITS: Information Kiosk Expo 92, Seville, Spain

Electronic Mail



Multimedia

Where:
A picture of user's location

ITS: Review

- **Benefits**

- » **Clean separation of design concerns**
 - **Allow involvement by different specialists**
- » **Easy to tailor interfaces to multiple platforms**
- » **Production-quality system**

- **Shortcomings**

- » **Limited set of tools**
- » **Relatively long learning curve**

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Agenda

- **Model-based paradigm**
- **Case studies: UIDE, Mecano**
- **Architectures**
- **Break**
- **Case studies: Humanoid, ITS**
- **Survey of Model-Based Tools**
- **Conclusions**
- **Questions**

Survey of Model-Based Tools

- **Current model-based work**
- **Comparison along key dimensions**
 - » **Model components covered**
 - » **Range of design and run-time tools**
 - » **Practicality**

Current Model-Based Work

Development Environments

- UIDE
- Mecano
- ITS
- Humanoid
- ADEPT
- GENIUS
- Trident

Usability

- GOMS

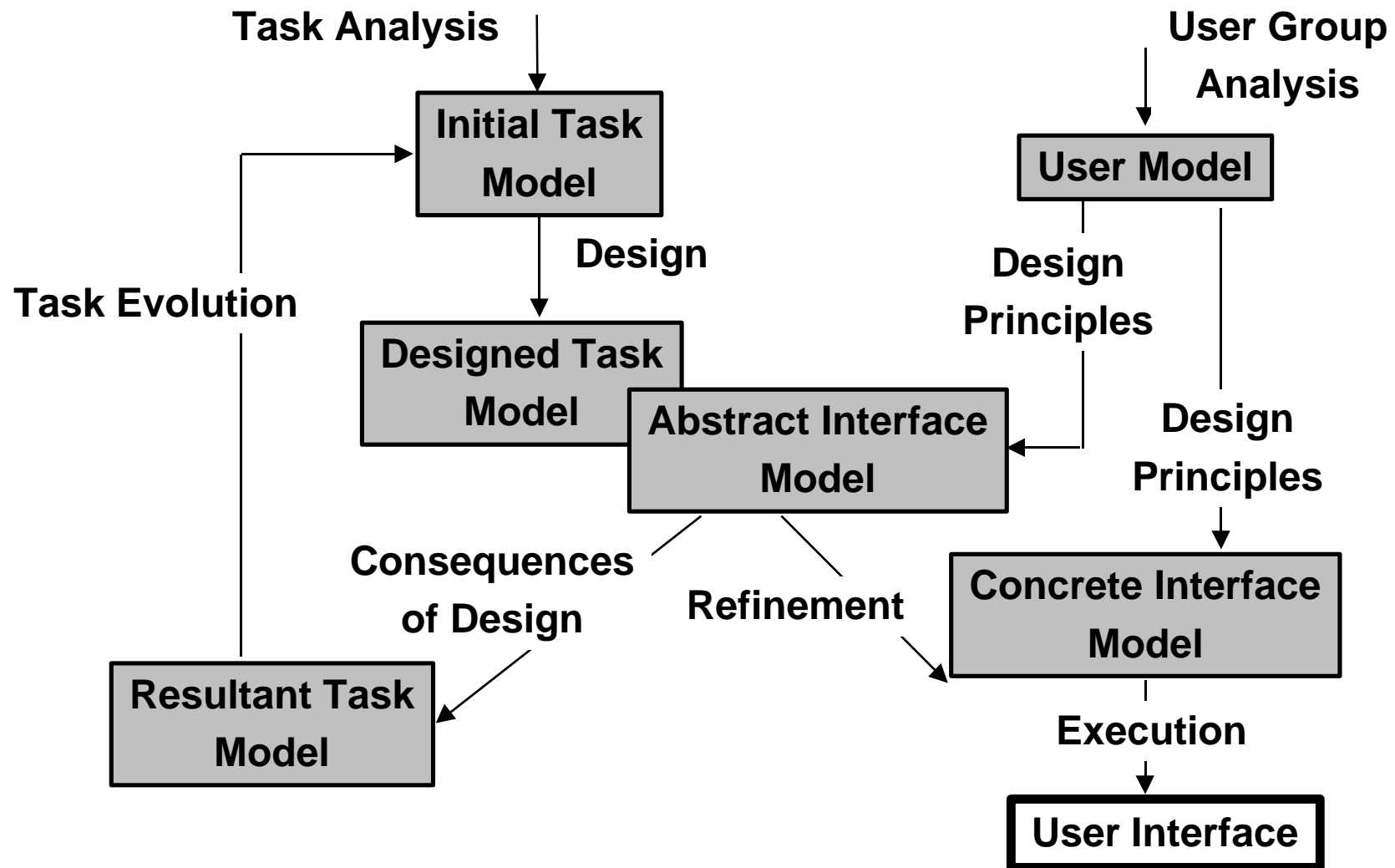
Notations

- EDICM
- E-R Models

ADEPT [Johnson 93]

- **Development environment for interface prototyping**
- **User-Task centered design**
 - » Task model *evolves* throughout design
- **Multi-step refinement process**
 - » Task model
 - » Abstract interface model
 - » Concrete interface model
 - » Executable code
- **Platform independence**

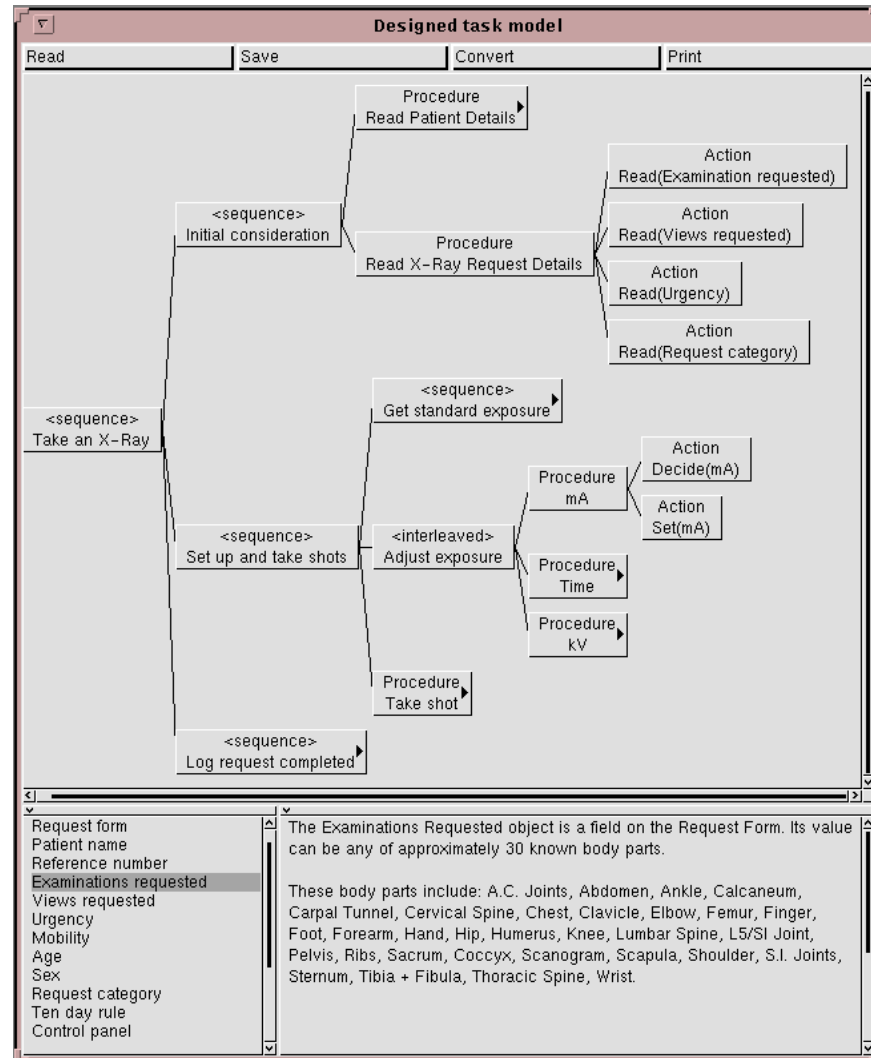
ADEPT Model & Processes



ADEPT Example: Task Model

Task model for a radiology workstation application interface

Designers build task models with a graphical editor



ADEPT Example : Generated Interface

Control Console

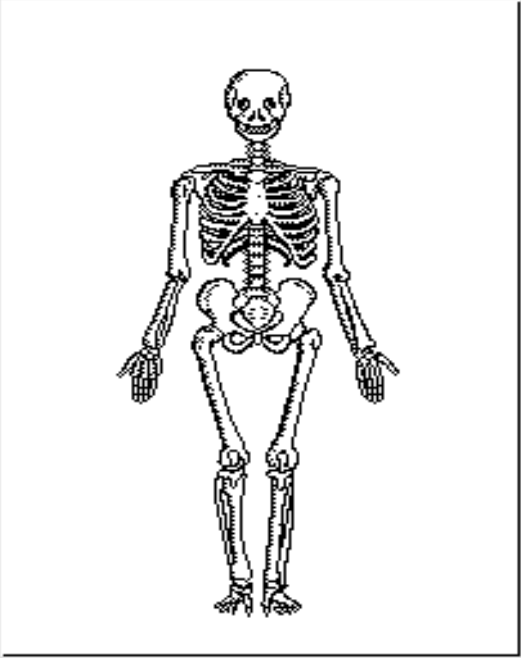
Size:

Angle:

mA: 50 1000

mS: 0.1 1

kV: 20 150



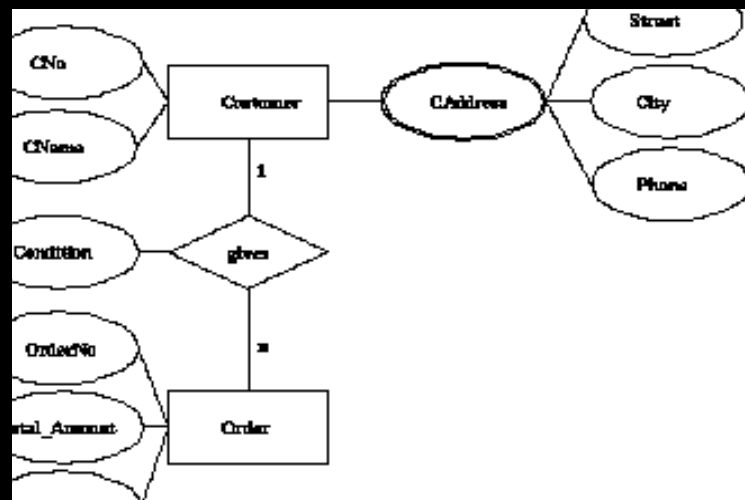
**Entry form for radiology
workstation application**

GENIUS [Weisbecker 93]

- **Development environment for database applications**
- **Integrates**
 - » Software engineering techniques
 - » User interface design
- **Automatic generation of interfaces**
 - » Layout from E-R models
 - » Dialog specifications from Petri nets

GENIUS Example: The E-R Model

Designers build the application's data models with a graphical editor



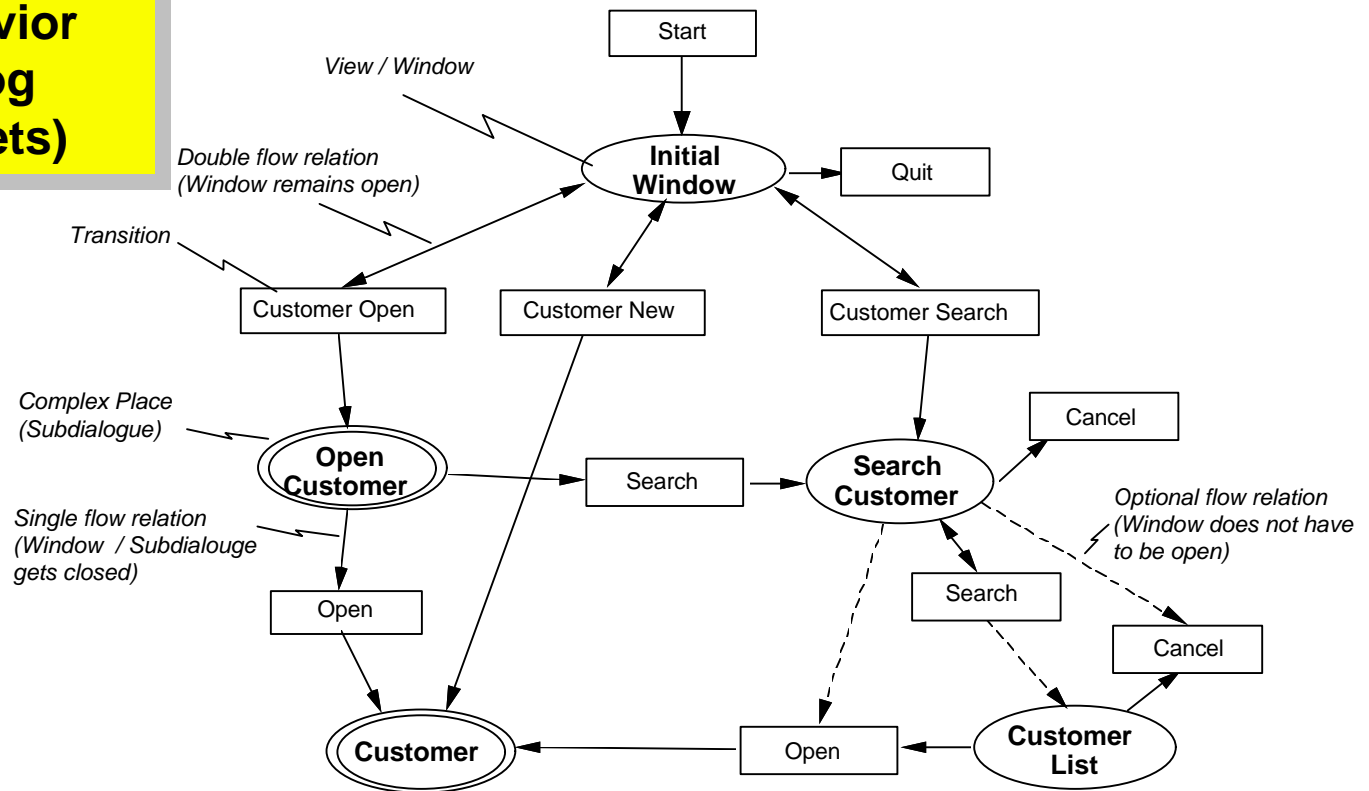
GENIUS Example: The Generated Interface

**Automatic designer
produces static layout
from E-R model**



GENIUS Example: Dialog Specification

Designers specify dynamic behavior through “Dialog Nets” (Petri Nets)



TRIDENT: Rapid Development of Business-Oriented Applications

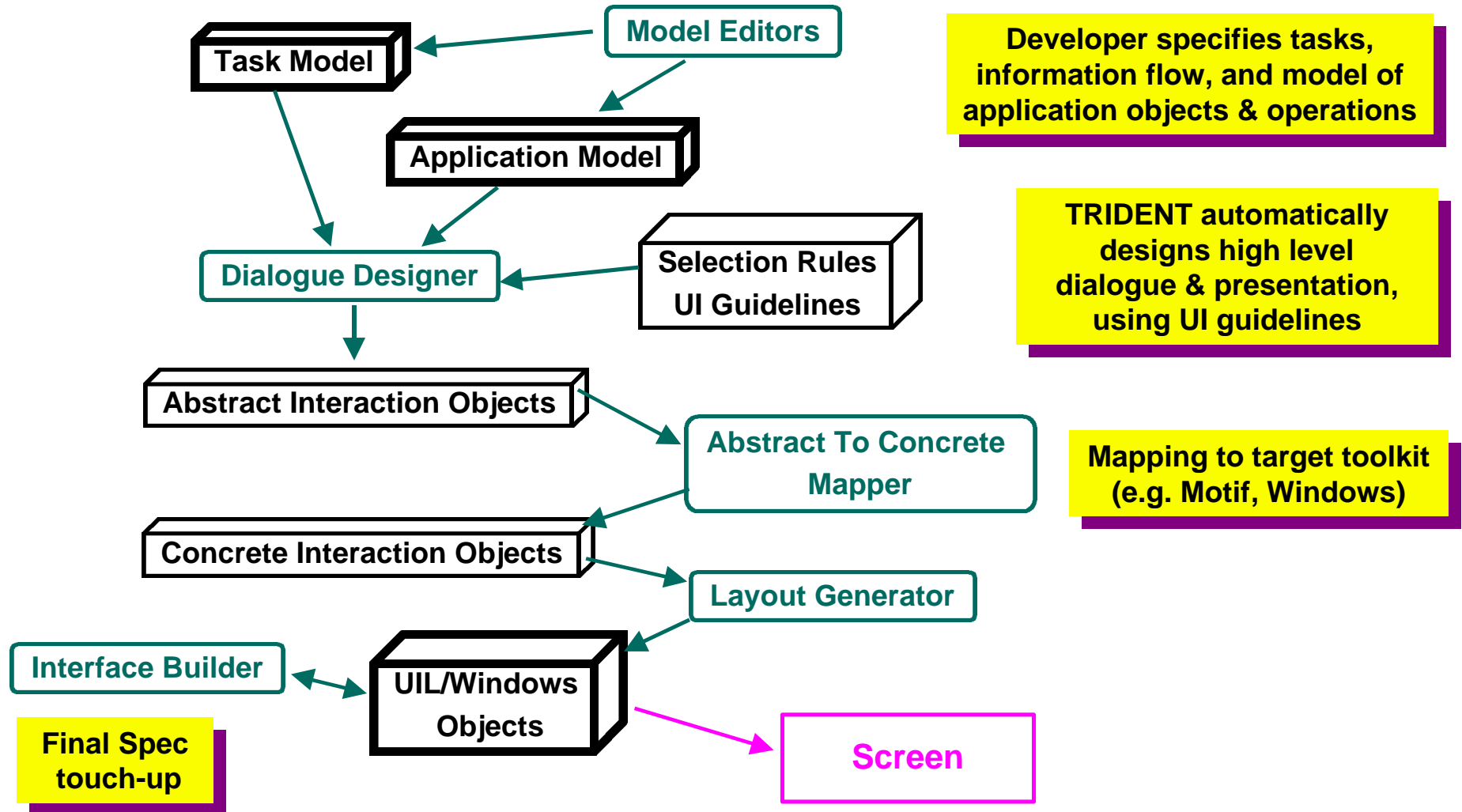
- **Separation of concerns**
 - » Task analysis
 - » Application functionality
 - » Dialogue
 - » Presentation
 - » Platform dependencies
- **Automatic interface generation based on**
 - » Task analysis
 - Information flow between tasks
 - » User interface guidelines

F. Bodart, A.M. Hennebert, J.M. Leheureux, B. Sacre, I. Provot, J. Vanderdonckt
University of Namur, Belgium

[Vanderdonckt 93]

TRIDENT: Architecture


Automatic Interface Generation



Interaction Object Selection

Selection d'objet interactif abstrait (Complete)
Facultés Universitaires Notre-Dame de la Paix
Institut d'Informatique

Selection of an Abstract Interaction Object to input an elementary data



Data Name Style_Name		Values
Data Type integer	Length 15	Number of values to choose : <input type="text" value="2"/> from <input type="text" value="10"/>
		Number of principal values : <input type="text" value="10"/>
		Number of secondary values : <input type="text" value="0"/>

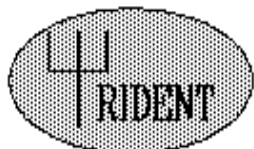
User Experience Level	Domain known	Selected Abstract Interaction Object Selection list
<input type="checkbox"/> Beginner <input type="checkbox"/> Novice <input type="checkbox"/> Intermediate <input type="checkbox"/> Expert <input checked="" type="checkbox"/> Master	Parameters	
Numerical Level : <input type="text" value="7"/> Tm <input type="text" value="50"/>	<input type="checkbox"/> Expandable Domain <input type="checkbox"/> Continuous Domain	
High Screen Density <input type="checkbox"/> Low <input checked="" type="checkbox"/> High	Precision <input checked="" type="checkbox"/> Low <input type="checkbox"/> High	
Input Preference <input type="checkbox"/> Selection <input type="checkbox"/> Typing	Orientation Undefinite	

TRIDENT selects interaction techniques using a decision tree

Developer specifies properties of data and user preferences

Selection d'objet interactif abstrait (Complete)
Facultés Universitaires Notre-Dame de la Paix
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Selection of an Abstract Interaction Object to input an elementary data



Data Name Style_Name		Values
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Numerical Level : <input type="text" value="7"/> Tm <input type="text" value="50"/>	<input type="checkbox"/> Expandable Domain <input type="checkbox"/> Continuous Domain	
High Screen Density <input type="checkbox"/> Low <input checked="" type="checkbox"/> High	Precision <input checked="" type="checkbox"/> Low <input type="checkbox"/> High	
Input Preference <input type="checkbox"/> Selection <input type="checkbox"/> Typing	Orientation Undefinite	

TRIDENT: Examples

Customer Support:
3 tasks

Window design based on info needed
to perform tasks, and task sequencing.
E.g. after finding customer task,
modify address task is possible

The screenshot shows a window titled "TéléphonAchat Company". It contains three buttons stacked vertically: "Identify an existing customer...", "Add a new customer...", and "Quit the application". The "Quit the application" button is enclosed in a dashed border.

This screenshot is identical to the previous one, but the "Quit the application" button is now wider and positioned at the bottom of the window, while the other two buttons are above it.

The screenshot shows a dialog box titled "Add a new customer". It has three input fields: "Identification", "Firstname", and "Lastname". To the right of these fields are three buttons: "OK", "Cancel", and "Help". Below these is an "Address" section with four input fields: "Street", "Number", "Zip code", and "City".

This screenshot is identical to the previous one, but the "OK", "Cancel", and "Help" buttons are now arranged vertically on the right side of the dialog box, below the input fields.

EDICM [Cockton 93]

- **Extended Designer's Intended Conceptual Model**
- **A notation for application models**
 - » Object-oriented, framed based, multiple inheritance
 - » Multiple levels of abstraction
 - » Extensive command structure
- **Model validation**
 - » By reverse-engineering existing interfaces
 - » By conducting large-scale usability studies

EDICM Example

Object Class	Attributes	Commands
Documents	name format path to	rename&save set format move
Folders	name path to contents	rename move add to ...
Drives	type contents name physical address	link to contents
Desktops	contents	add to ...
Contexts	current folder current volume	set current folder set current volume change to desktop current volume

```

CLASS FOR a DrawingDocument
ISA — Document
INSTANCES — unlimited
ALIASES
  CurrentDrive CurrentDrive of AccessibleMacObjectS
  CurrentFolder CurrentFolder of AccessibleMacObjec
  OpenFiles OpenFiles of PIHR
  Status SaveState of SaveAsController of PIHR
ATTRIBUTES
  Contents: DisplayTrees/EmptyTree
  Format: (Drawing, Stationary, Pict, Pict2)/Drawing
FUNCTIONS
  Make Contents for Drawing into <DisplayFile>
  IMPLEMENTATION: DisplayFile <- FileRep(Cont
  Make Contents for Stationary into <StatDisplayFile:
  IMPLEMENTATION: StatDisplayFile <- StatFileRep(Cc
    
```

Multiple levels of abstraction allow multiple levels of model editing

E-R Models [Benyon 93]

- **E-R models as a notation to support design**
 - » Primarily used to develop task models
- **E-R models provide**
 - » Common language for representing and talking about interfaces
 - » A mechanism to gain a *structured* insight into the design of an interface
- **E-R paradigm**
 - » Is limited in expressiveness
 - » May necessitate extensions to represent complex designs

Dimensions for Comparing Tools (1)

- **Model expressiveness:**
 - » What aspects of the design can be controlled explicitly
- **Roles**
 - » Generation
 - » Automated analysis
- **Level of automation**
 - » Described based on level of the interface model
 - » Levels
 - Task
 - Application
 - presentation/behavior (what)
 - presentation/behavior (how)
- **Environment tools**
 - » What kinds of tools are available in that environment

Dimensions for Comparing Tools (2)

- **Maturity of tools**
 - » Scale of applications built
 - » Performance
- **Domain dependencies**
 - » Class of interfaces they can create
 - » Class of applications
- **Platform dependencies**
 - » Machine
 - » programming language
 - » window system/toolkit
- **Availability**
 - » Cost
 - » License required
 - » Not available

Comparison Table

	Model Expressiveness	Model Levels	Run-time Tools	Environment Tools	Level of Automation	Maturity	Domain Dependencies	Platform Dependencies	Availability
ITS	Extensive control, but limited set of applications	Application, Presentation, Behavior, Dialogue	Generation	Text editor	Low	Very high, applied commercially	Mostly business information systems, information kiosks	IBM-OS/2	None
Mecano	Restricted control	Application, Presentation, Behavior, Dialogue	Generation	Automated designer Model editor Interface builder	High	Medium, applied research	Form and graph-based interfaces	NeXT Step	Available to researchers No documentation
UIDE	High for input Low for output	Application, Presentation, Behavior, Dialogue	Generation Animated help	Design critics Automatic dialogue box generator Model editor	Low, high for dialogue boxes	Medium, but only small scale applications	Unknown	UNIX, X, C++ UNIX, Lisp for design critics	Available No documentation
Humanoid	Extensive control	Application Presentation Behavior, Dialogue	Generation Generation from partial models Balloon help	Model editors Design assistant	Low, high for dialogue boxes	Medium, several large applications	WIMP interfaces	UNIX, X, Lisp	Available to researchers No documentation
ADEPT	Moderate control	Task, Application, Presentation, Behavior, Dialogue, User, Workplace	Generation	Model editors	High	Medium	Form-based interfaces	Smalltalk	Unknown
Trident	Extensive control, but limited set of applications	Task, Application, Presentation, User, Workplace	Generation	Model editors, automatic designer, interface builder	High	Medium, several large applications	Mostly business information systems	UNIX, Windows	Unknown
GENIUS	Restricted to expressiveness of E-R notation	Application, Presentation, Dialogue	Generation	Layout generator, Dialog net editor	High for layout, moderate for behavior	Research	Database applications	SUN/UNIX	Unknown

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- **Model-based paradigm**
- **Case studies: UIDE, Mecano**
- **Architectures**
- **Break**
- **Case studies**
- **Survey of Model-Based Tools**
- **Conclusions**
- **Questions**

Conclusions

- **Advantages**
- **Disadvantages**
- **Where will this technology be in 5 years?**
- **How can I use this technology today?**
- **Take-home messages**

Advantages

- **Model allows development of tools for**
 - » **faster, cheaper interface development**
 - » **more reusable designs**
 - » **more portable interfaces**
 - » **more principled and consistent interfaces**
 - » **interfaces with more services (e.g., usability support)**

Disadvantages of Current Model-Based Systems

- **Building models requires effort**
 - » more than just drawing,
 - » but much less than programming
- **Limited control over interface designs**
- **Efficiency of generic run-time systems**
 - » lower than current application-specific interface code

Where will this technology be in 5 years?

- **Better coverage of interface design space**
 - » Richer models, better modeling languages
- **Lower model building costs**
 - » Modeling tools, demonstrational approaches
- **Reusable generic models available**
 - » Researchers currently merging individual models
- **Incorporation of human factors research**
 - » GOMS-based analysis of designs
 - » Run-time support for usability studies
- **Widely available research model-based tools**

How can I use this technology today?

- **Model-based systems can generate platform-independent interface specifications**
 - » An appropriate run-time system must be built for your platform
- **Existing run-time libraries and toolkits can be incorporated into new model-based development environments**

Take-home messages

- **Interface building = Model building**



- **Interface models enable comprehensive development environments**



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Questions

